



# Monday Message

## October 28, 2019

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### **Coming Soon! Designated User Types Will Be Able to Associate Staff to Multiple Schools Within ECATS**

Since ECATS launched, users who serve multiple students in their district have had difficulty accessing these students because the ECATS system required an additional step of associating staff members with each school in the Staff UID system. For several weeks, DPI has been working with our vendor on a solution to this cumbersome process. Starting Tuesday, October 29, designated user types will not only be able to give user roles deemed appropriate by their PSU to staff members, but they will also be able to assign staff members who serve students at multiple schools within a district access to those schools.

The user roles with this capability will be:

- LEA Admin 2
- LEA Admin 3
- LEA Admin 4
- School Data Manger
- LEA Data Manager
- EC Administrator
- General Education Administrator

Unlike in previous weeks, these selections will not be overwritten overnight.

Basic access to the ECATS system will remain the same. For more information about general access to the ECATS system, visit <https://ec.ncpublicschools.gov/ecats/frequently-asked-questions/system-access>.

### **Historical Assessment Data Import Delayed**

On October 14, PowerSchool managers were sent a message regarding the historical assessment data from previous school years planned to be loaded into ECATS on October 28. PowerSchool data managers were requested to transfer data for currently enrolled students from previous LEAs into their own LEA. Additionally, this same information was sent in the October 21 Monday Message.

This request was sent with an understanding that the transfer functionality in PowerSchool had been fixed and was working as expected. As this is not the case at this time, we ask that you wait until PowerSchool has resolved the transfer issue. Additional messaging and details will be shared regarding the ECATS historical assessment data pull as it becomes available.

### **Service Logging Wizards**

An issue was recently identified in the Service Documentation module regarding the Service Logging Wizards (Speech, OT, PT, Nursing, Audiology, Psych/Counseling). Some users reported inconsistencies related to the comments box when documenting a service.

Users may have seen any of the following:

- Unable to save service log once comments were provided, and all required fields completed;
- Comments disappearing upon save; and/or
- Portions of comments disappearing upon save.

The inconsistencies appeared intermittently; however, they did not impact a large number of service logs. We are happy to report that this has now been resolved. If you or providers in your districts have any questions about this update, please submit an ECATS Help Desk ticket via ZenDesk.

*For previous issues of the ECATS Monday Message, please visit [https://ec.ncpublicschools.gov/ecats/monday\\_messages](https://ec.ncpublicschools.gov/ecats/monday_messages).*