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00:00:01.260 --> 00:00:08.070

Once again, to want to welcome everyone to the federal reporting office hours morning session for September.

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00:00:08.070 --> 00:00:16.439

Thank you for joining we welcome any questions that you may have regarding federal reporting.

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00:00:16.439 --> 00:00:22.320

And, you know, feel free to unmute your Mike or submit your question in the chat.

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00:00:22.320 --> 00:00:31.079

And as we are awaiting for questions to come in, I will be going over some updates and reminders regarding federal reporting.

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00:00:32.609 --> 00:00:40.829

So, when I began with indicator of 14, the post secondary outcomes, survey, data, collection and submission.

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00:00:40.829 --> 00:00:45.719

So, each year as required by.

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00:00:45.719 --> 00:00:58.284

Ownership and the state performance plan, a of the annual performance report, the ISI division collects exit data for indicator 14, which is post school outcomes and indicator.

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00:00:58.314 --> 00:01:12.025

14 data includes a sampling of students who graduate it dropped out, received a certificate, or aged out during the previous school year, 2019, 2020, and we're report it and the exit count as submitted in last fall.

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00:01:12.025 --> 00:01:19.344

So, select the Eli's notified in April to complete the survey. So this is a reminder.

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00:01:23.370 --> 00:01:30.299

This is a reminder that the survey is due by September 17.

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00:01:32.010 --> 00:01:46.500

Now, if you want more details on the districts that were selected to participate in the indicate a 14 sampling over the next 5 years, you can review the district sampling document located on the website.

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00:01:50.819 --> 00:01:54.299

Moving on to ex account.

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00:01:56.159 --> 00:02:07.680

Ex account opens September 15th and closes September thirtieth. So the ex account captures the end of year data reporting.

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00:02:07.680 --> 00:02:16.884

Want students who exit it from special education during the previous school year, or the previous fiscal year, which is July 1st, 2020 through June 30, 2021.

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00:02:16.914 --> 00:02:23.664

it is expected that easy directors and coordinators certify the ex account on or before September.

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00:02:29.069 --> 00:02:34.650

30 is the integrity of the data is always at risk when.

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00:02:34.650 --> 00:02:39.750

Department of public destruction must finalize the data for your district.

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00:02:39.750 --> 00:02:43.650

So, it is imperative that the director.

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00:02:43.650 --> 00:02:48.180

Music coordinator reviews and certifies the exit count data.

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00:02:48.180 --> 00:02:53.189

1 time.

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00:02:53.189 --> 00:03:05.490

Even though the ex account has not opened yet you have, you still can review the data so you can access the exit count report.

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00:03:05.490 --> 00:03:09.780

To review the data and if there are any.

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00:03:09.780 --> 00:03:23.699

Exceptions or any errors that need to be addressed, you have ample time to address those errors before the deadline to certify the extra account.

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00:03:24.870 --> 00:03:34.469

Also, there are, um, there's a training video and other resources on the ex account. That's accessible from the, from the main menu.

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00:03:34.469 --> 00:03:39.180

Resources section, so once you're on the main menu and E cats.

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00:03:39.180 --> 00:03:52.919

Scroll all the way down to the resources section click the federal reporting tab and there is the link it's entitled E, cast training, federal reporting videos. Once you click this, this actually gives you.

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00:03:52.919 --> 00:03:56.759

Links to the recorded videos for all the counts.

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00:03:56.759 --> 00:04:01.979

X account access, count indicator, 7 indicator, 11 so on and so forth.

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00:04:02.365 --> 00:04:14.395

There's also additional resource documents associated with the ex account that you can review there is the errors and warnings reference guide, which is very helpful.

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00:04:14.724 --> 00:04:25.555

It will it will point out what are errors and what our warnings and how to address those particular error. So definitely. Take a look at those resources.

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00:04:25.740 --> 00:04:35.728

That's available to you now. So I do want to go over some common exceptions that display.

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00:04:35.728 --> 00:04:38.908

In the, um, exit count report.

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00:04:38.908 --> 00:04:45.778

And that includes the student's age is invalid for the primary educational setting.

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00:04:45.778 --> 00:04:50.309

Exit reason blank is duplicated.

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00:04:50.309 --> 00:04:57.418

And exit recent, not appropriate for a so, let's just take a moment and to talk about each 1 of these.

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00:04:57.418 --> 00:05:07.348

The student's age is valid for the primary educational setting is a warning so there's no correction needed for this exception.

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00:05:07.348 --> 00:05:13.528

When you see exit reason blank, this is an error that must be corrected.

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00:05:13.528 --> 00:05:22.139

This occurs when a modified exit reason has not been documented for the exit event that occurred during the reporting period.

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00:05:23.218 --> 00:05:26.968

Is duplicated is an error that must be corrected.

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00:05:26.968 --> 00:05:33.178

And so this occurs when the same student ID exists, and another ex account.

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00:05:33.178 --> 00:05:35.033

And to resolve this the,

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00:05:35.064 --> 00:05:39.384

at the with the most recent exit date within the reporting,

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00:05:39.533 --> 00:05:49.853

period includes the student in the ex account and the Elliot with the older exit date within the reporting period excludes the student from the ex account.

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00:05:51.209 --> 00:06:05.759

Now, let's take a look at exit reason, not appropriate for age. This is an error that must be corrected and this occurs when the end correct? Modified. Exit reason is selected based on the student's age.

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00:06:05.759 --> 00:06:15.119

For example, there should be no students under the age of 16 with the modified exit reason dropped out.

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00:06:15.119 --> 00:06:25.139

But to correct, this need to update the modified exit reason and update the report from the student level report view screen.

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00:06:29.098 --> 00:06:37.343

An important reminder about preparing for the ex account is to ensure the easy exit reason,

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00:06:37.343 --> 00:06:49.103

or the modified exit reason has been documented for the student records that have exit it from your district and please remember if an easy student exits from your lpa,

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00:06:49.103 --> 00:06:55.524

you must go into ecad and select the modified exit reason and to do.

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00:06:55.524 --> 00:07:04.853

So, 1st, you'll need to conduct an inactive search for the student record and the steps do that is from the main menu.

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00:07:05.158 --> 00:07:09.689

You will go to admin select school system.

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00:07:09.689 --> 00:07:15.209

What's the screen refreshes you? You should see a secondary menu bar.

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00:07:15.209 --> 00:07:21.418

From that secondary menu bar, you will go to administration and select inactive students.

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00:07:22.014 --> 00:07:36.713

And then the criteria for selecting inactive students screen will display where you can enter the student, the active student information, and search for that student by clicking view and active students.

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00:07:37.048 --> 00:07:40.709

And once that student displays.

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00:07:41.574 --> 00:07:56.423

You will click the link to the student's name, which will open up the window for you to see the power school withdraw code and the drop list to select the modified exit reason.

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00:07:56.874 --> 00:08:00.504

And the available options are graduating high school.

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00:08:00.778 --> 00:08:07.439

Graduated with regular high school diploma, dropped out of school died. See the certificate.

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00:08:07.439 --> 00:08:19.978

Reached maximum age and move known to be continuing. So these are the steps that you will conduct to document the modified exit reason for an active student record.

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00:08:21.329 --> 00:08:36.203

There may be cases where you have a currently active student that had an exit event during the reporting period and if you need to document the modified exit reason for the currently active

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00:08:36.203 --> 00:08:36.774

student,

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00:08:36.984 --> 00:08:38.274

this is what you need to do.

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00:08:38.874 --> 00:08:50.214

You would just need to go to the student history screen. So for that, and for that active student record, you should go to the student information, drop list and select student history.

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00:08:50.489 --> 00:08:55.589

Once you get to the soon a history screen, you look for the exit events.

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00:08:55.589 --> 00:09:00.389

And go to the far, right? And you should see a details, but.

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00:09:00.389 --> 00:09:06.178

Associated with that exit event, simply click the details button.

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00:09:06.178 --> 00:09:09.989

Which will open up the screen for you to document.

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00:09:09.989 --> 00:09:15.899

Be modified exit reason associated with that exit event.

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00:09:15.899 --> 00:09:21.778

Once you select the modified exit reason, simply click update the database.

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00:09:23.009 --> 00:09:28.739

Anytime you need to document a modified exit reason, you should also.

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00:09:28.739 --> 00:09:42.568

Update the report from the student level report view. So this slide shows you how to access the student level report view for an an active student record.

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00:09:42.568 --> 00:09:47.188

So, once again, this is an active student record.

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00:09:47.188 --> 00:10:00.599

Once you have once you documented that modified student, that modified exit reason for the active student record, you just simply go to the student information, drop list.

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00:10:00.599 --> 00:10:05.489

The student level report view, unless it pulls up.

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00:10:05.489 --> 00:10:14.609

You will go to the ex account, the report type child X account September, and simply click update report.

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00:10:14.609 --> 00:10:19.859

Clicking update report will pull and the correction.

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00:10:19.859 --> 00:10:24.599

And that in active student record into the count, and will clear the error.

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00:10:24.599 --> 00:10:28.948

Natural, you're currently active students.

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00:10:28.948 --> 00:10:37.109

In which you had to document a modified exit reason for just simply go to the student information, drop list.

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00:10:37.109 --> 00:10:43.828

Select student level, report view, select your report tie, which will be the child can the X account.

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00:10:43.828 --> 00:10:55.438

The Associated reporting period and scroll down and click update report. Once again, anytime you make a correction and a student record and what to pull that correction.

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00:10:55.438 --> 00:11:07.798

Into the ex account, you go back to the student level report view and click update report. So this slide is, um, shows you the steps of how to update the report.

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00:11:07.798 --> 00:11:13.078

From these student report view for an active students.

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00:11:13.078 --> 00:11:19.798

So, I know that was a lot said, so I want to take a moment to pause to see if there are any questions.

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00:11:19.798 --> 00:11:23.698

Regarding, um, ex account, or what I've covered this far.

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00:11:30.509 --> 00:11:40.614

Feel free the thing I had a I saw a note in the chat regarding exited students graduated students,

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00:11:40.614 --> 00:11:42.354

not being updated in cats,

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00:11:42.744 --> 00:11:49.464

and I just wanted to state verbally that if there's a ticket already put in for this,

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00:11:49.884 --> 00:11:50.994

then please send it to us.

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00:11:50.994 --> 00:11:55.433

And we'll escalate it and if not, please make sure to go ahead and put in a ticket.

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00:11:55.708 --> 00:12:02.458

Do you have any other info? Uh, do not.

92

00:12:02.458 --> 00:12:07.589

Not since last time we got together for reporting.

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00:12:07.589 --> 00:12:16.318

I don't have to update from that, so we'll we will certainly escalate any ticket that you have regarding that. Um, especially with the.

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00:12:16.318 --> 00:12:22.318

Exit count coming up, we want to make sure that those graduates are marked inactive in.

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00:12:22.318 --> 00:12:25.499

He has, thank you.

96

00:12:28.019 --> 00:12:32.369

Any other questions or comments.

97

00:12:32.369 --> 00:12:38.099

Feel free to on each or Mike, or send your question or comment in the chat.

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00:12:39.448 --> 00:12:46.408

And while we are waiting for those, let's move on to indicator 11.

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00:12:46.408 --> 00:12:55.229

Child find indicator. 11 opens October 1st and closes October 29th.

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00:12:55.229 --> 00:13:07.259

Indicator 11 captures the percentage of timely placement within 90 days and it's based on the reporting period July 1st, 2020.

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00:13:07.259 --> 00:13:11.009

Through June 30th, 2021.

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00:13:11.514 --> 00:13:19.703

I want to mention that be the late reason. Colvin, 19 is still available under the data collection screen.

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00:13:20.033 --> 00:13:27.203

However, selecting this delay reason will not result in a higher final percentage rate.

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00:13:27.629 --> 00:13:31.769

Districts will still need to follow up with their monitoring consultant.

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00:13:31.769 --> 00:13:35.188

To ensure eligibility and placement decisions.

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00:13:35.188 --> 00:13:44.278

Are made as soon as possible, do know that, or I do want to mention that.

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00:13:44.278 --> 00:13:48.418

Just, like I mentioned with the exit count.

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00:13:48.418 --> 00:13:58.798

It is the expectation that oh, it is expected that each directors and easy coordinate certify their indicator. 11 count.

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00:13:58.798 --> 00:14:01.798

1, or before October 29.

110

00:14:03.749 --> 00:14:11.879

All right, so although indicator 11 has not opened it. You still can check your data now.

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00:14:11.879 --> 00:14:15.839

You can't review your indicator 11 report.

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00:14:15.839 --> 00:14:22.889

To ensure the data is correct if there are any errors that needs to be addressed.

113

00:14:22.889 --> 00:14:27.629

You have time to address them now before the deadline to certify your data.

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00:14:27.629 --> 00:14:30.658

Of October 29th.

115

00:14:31.678 --> 00:14:37.019

There is also the training video and additional resources available in E cat.

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00:14:37.019 --> 00:14:41.009

So, from the main menu scroll down to the resources section.

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00:14:41.009 --> 00:14:47.698

Click federal reporting, and you have access to the, the recorded webinars.

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00:14:47.698 --> 00:14:55.678

Regarding indicator, 11 as well as additional resources that will assist you with indicator. 11.

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00:14:58.708 --> 00:15:12.594

Another reminder about indicator 11 is to be sure to document and submit the consent for placement response on the consent screen. It's a very this is very important for indicator. 11 and indicator. 12.

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00:15:12.894 --> 00:15:25.553

this can help resolve the initial placement, delay reason the error that typically occurs or you may see anytime you see the error initial placement delay reason check to make sure.

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00:15:25.859 --> 00:15:30.749

The consent full response has been documented.

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00:15:30.749 --> 00:15:44.729

And submitted, so, just go back to the consent page. I'm going to make sure that the consent form has been created and then go back and then ensure that the consent response has been submitted.

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00:15:44.729 --> 00:15:50.698

Once you submit the consent response that that creates and event.

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00:15:50.698 --> 00:15:54.479

On the student, a history screen so it was important to check.

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00:15:54.479 --> 00:16:08.759

To make sure that has been completed and this is also important and it's also important to upload a copy of the signed consent form to the document screen. This is needed for policy monitoring reviews.

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00:16:13.619 --> 00:16:17.099

On to indicator 12.

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00:16:18.688 --> 00:16:25.229

The indicator 12 spreadsheet is due by October 29.

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00:16:25.229 --> 00:16:33.928

This captures data on students who receive part C services and where we referred to part. B.

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00:16:33.928 --> 00:16:40.259

During the previous fiscal year, July 1st, 2020 through June 30 of 2021.

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00:16:40.259 --> 00:16:40.589

So,

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00:16:40.583 --> 00:16:47.964

all students must have an developed within 90 days of referral and services and by the 3rd birthday,

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00:16:48.413 --> 00:16:50.543

the indicator 12 spreadsheet,

133

00:16:50.543 --> 00:16:51.083

as I mentioned,

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00:16:51.083 --> 00:16:58.313

the indicated 12 spreadsheet must be submitted by October 29 and links are included.

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00:16:58.313 --> 00:16:59.484

Well, the links.

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00:17:00.149 --> 00:17:11.608

To this PowerPoint in this PowerPoint will take you to the website where you can download a copy of the spreadsheet.

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00:17:15.028 --> 00:17:27.358

And this is just a screenshot of the website where you can locate the indicator spreadsheet. I want you to get to the website. You want to go to reporting.

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00:17:27.358 --> 00:17:33.749

And there is a section in the care 12 where you can access the spreadsheet.

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00:17:38.489 --> 00:17:47.519

So, the spreadsheet, the indicator 12 spreadsheet has a tab with a lot of helpful clarifications.

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00:17:47.519 --> 00:17:50.638

To assist Liaise with answering their data.

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00:17:50.638 --> 00:17:55.858

Charter schools do not need to submit indicator 12 spreadsheet.

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00:17:55.858 --> 00:18:02.308

And also want to highlight that the corrected child find and transition calculator.

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00:18:02.308 --> 00:18:05.308

Has been posted to the website.

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00:18:05.308 --> 00:18:10.528

Also, under reporting.

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00:18:10.528 --> 00:18:25.288

And as I had mentioned, previously in a previous office hour session, there was an error and the child find and transition calculator that was noted. And the file has now been corrected.

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00:18:25.288 --> 00:18:31.259

To support with collecting the information needed to submit in the indicator 12 spreadsheet.

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00:18:31.259 --> 00:18:34.288

So the current resource has already been posted.

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00:18:34.288 --> 00:18:40.614

To the cat's website under resources for those who had already transferred the data to the child,

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00:18:40.614 --> 00:18:50.604

find a transition calculator or if you see any discrepancy or have any difficulty with that please contact the regional consultant.

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00:18:50.604 --> 00:18:51.564

Katie Lewis.

151

00:18:52.523 --> 00:18:58.463

And her email is posted and this PowerPoint as well as in the in the last month's PowerPoint.

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00:18:58.854 --> 00:19:12.144

So definitely contact Katie Lewis at that email address, more instructions on how to make the correction or to address any discrepancies or difficulties that you're having with the child find. And transition calculator.

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00:19:13.499 --> 00:19:18.388

If you have any additional questions regarding indicator, 12.

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00:19:18.388 --> 00:19:30.659

And or to submit your indicator 12, you completed indicator, 12 spreadsheet when it's submitted to indicators at that that Gov.

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00:19:34.558 --> 00:19:41.219

And as I mentioned with indicator 11, in the reminder, it's also important to.

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00:19:41.219 --> 00:19:45.989

Be sure to submit the consent response.

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00:19:45.989 --> 00:19:50.038

And upload a copy of the signed consent forms.

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00:19:50.038 --> 00:19:57.509

To the documents, this is this applies to this is needed for policy monitoring reviews.

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00:19:59.038 --> 00:20:03.239

So, before I move forward and want to pause to see.

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00:20:03.239 --> 00:20:09.959

Are there any questions regarding the content that I just covered?

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00:20:12.028 --> 00:20:17.759

Hey, Kayla, we have a few things in the chat. I just wanted to address real quick if you don't mind.

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00:20:18.324 --> 00:20:29.273

I don't mind. Okay, so we have several districts saying that they had an upload last night that inactivated students that should not be inactivated and that they have reported that to send us this morning.

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00:20:29.723 --> 00:20:37.104

So, we will follow up with PCG and ask the question after this call to see what's going on the 1st. I've heard of it.

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00:20:37.709 --> 00:20:43.138

Pretty sure other folks on the call at I have not heard of that yet. Maybe.

165

00:20:43.138 --> 00:20:50.038

I have not no, so we'll find out what's going on with that and hopefully you'll get some responses to your.

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00:20:50.038 --> 00:20:54.298

Send us tickets as well. See.

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00:20:54.298 --> 00:21:04.469

And then we had a question about modified exit reason, you'd submitted some tickets with IDs that you cannot access the modified X. everything.

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00:21:04.469 --> 00:21:16.769

Those ones I would I gave steps for how to check, whether, or not student had an accident when they exit, or if they've gone to another district. So that would prevent access to that modified X of reason.

169

00:21:27.778 --> 00:21:36.868

Is that a question? No, I was just answering all day and I was waiting for something else. Okay.

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00:21:38.189 --> 00:21:50.009

So, and then we had 1 question, are we not allowed to submit for the AC director, and then submit the verification form? I completely manage a in compliance for the district. So I know the data better than my director.

171

00:21:51.413 --> 00:22:06.384

You are, it is fine if your director has given you access to certify the data, but I would make sure that you go over that data with them. And because ultimately they are responsible for accuracy and completeness of the data.

172

00:22:06.683 --> 00:22:15.443

The only their application form that we're going to have you guys send in from. Now on is going to be on your active child count because that is the 1 step requires of us.

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00:22:15.864 --> 00:22:28.973

So, at this point, as always the director is responsible for the data. So, as long as you're working with them, and then you agree that the data is correct then.

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00:22:29.368 --> 00:22:35.788

It is fine whoever they determine should should be the 1 in there reviewing and certifying.

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00:22:35.788 --> 00:22:40.528

Did you have anything else on that?

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00:22:40.528 --> 00:22:55.433

That was thorough and we had a question should we exclude on the report if we cannot access the modified exit reason there's some

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00:22:55.433 --> 00:22:59.693

research that needs to be done to make sure that this student.

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00:23:00.028 --> 00:23:04.769

Is currently active in another district.

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00:23:04.769 --> 00:23:09.538

Or if they left before, they're, um, before they had a.

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00:23:09.538 --> 00:23:18.269

Updated so their expired and then they exit it. Um, or if they're active in a district, then you can exclude them.

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00:23:18.269 --> 00:23:23.068

Don't depend just on whether or not, you can access the modified X. the reason.

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00:23:32.398 --> 00:23:39.838

Great question. Okay.

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00:23:39.838 --> 00:23:52.229

I'll take that pause as there are no other questions that come in, but I just want to remind everyone feel free to unmute your Mike. If you have a question or senior question in the chat.

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00:23:52.229 --> 00:23:58.288

So, now I want to go over some other reminders and tips.

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00:23:59.939 --> 00:24:03.269

For student record's not displaying.

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00:24:03.834 --> 00:24:18.624

Specifically, speaking about student transfers, there are some things to check for students who transfer it to your district. They are enrolled in Paris school, but their AC records are not displaying in cats.

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00:24:18.838 --> 00:24:28.378

Here are a few things to check with your passable representative you want to check to see if the students still enrolled in the previous MBA and power school.

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00:24:28.378 --> 00:24:34.919

Does the name match? Exactly in power school I've seen situations where.

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00:24:34.919 --> 00:24:42.989

And he has the student has is active in a current district in active in another district.

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00:24:42.989 --> 00:24:48.358

And it looks like they have their names line up, however, in power school.

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00:24:48.358 --> 00:24:53.699

Let's say in the previous district, the 1st and the middle name.

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00:24:53.699 --> 00:24:57.689

Is in the 1st name field, and in the other district.

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00:24:57.689 --> 00:25:02.669

The 1st name is in the 1st name field, the middle name is in a middle name field, but.

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00:25:02.669 --> 00:25:07.378

It looks the same in a cast. However, that is a discrepancy.

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00:25:07.378 --> 00:25:17.034

Because of how the previous district had with cintas name and have a current district, has a student name. So that is an example of the names not exactly lining up.

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00:25:17.304 --> 00:25:24.413

So that could cause a delay or would it cost so records that user records not pulling over.

197

00:25:24.808 --> 00:25:28.828

So there are some demographic things to check and power school.

198

00:25:28.828 --> 00:25:37.199

Could be a slight difference also check are the entry and exit dates in a proper order in the previous.

199

00:25:37.199 --> 00:25:46.528

And is the entry date, and the new before the exit date in the previous LG. So these are some things to check in power school.

200

00:25:46.528 --> 00:25:52.499

1st, and also what to check in E. can.

201

00:25:52.499 --> 00:25:56.368

You want to verify that the.

202

00:25:56.368 --> 00:26:03.328

Verify and has had the user trying to access the record has the appropriate school assignment and the user type.

203

00:26:03.328 --> 00:26:17.308

And if all of these things happen, Chad or addressed, and the, the records are still, not pulling over, that is when it's imperative to submit a Zendesk tickets.

204

00:26:17.308 --> 00:26:30.269

And if it's multiple students, you don't have to submit multiple tickets. You can submit a Zen desk ticket and list the student IDs in which the AC records are not pulling over.

205

00:26:31.523 --> 00:26:43.824

Also want to give an update that the website has been updated. Now, there is now a link there is a section, a cat's website, the federal reporting office hours.

206

00:26:44.064 --> 00:26:50.334

So you can have access to previous PowerPoints and session recordings from the website.

207

00:26:50.939 --> 00:26:58.253

And Here's a screenshot when you get to the website, you will see under reporting.

208

00:26:58.284 --> 00:27:03.203

There is now a link federal reporting office hours and once you click that,

209

00:27:03.233 --> 00:27:09.923

you will see listed the previous federal reporting office hour sessions,

210

00:27:09.923 --> 00:27:10.913

the recordings,

211

00:27:10.913 --> 00:27:13.374

the transcripts and the PowerPoint.

212

00:27:13.854 --> 00:27:14.634

So.

213

00:27:14.939 --> 00:27:18.808

It may take a day or 2 for 2 days.

214

00:27:18.808 --> 00:27:29.939

Session to be posted to the website, however, you can have access you now have access to the recordings transfer some PowerPoints from the previous session.

215

00:27:32.098 --> 00:27:37.199

All right, so we are 1 minute over our time, but we want to.

216

00:27:37.199 --> 00:27:42.118

You know, once again opened the line for any questions.

217

00:27:42.118 --> 00:27:55.919

Or comments, so we've got several things still coming up about students, not transferring over correctly.

218

00:27:55.919 --> 00:28:07.463

And, um, just issues with the power school to get data files. So, um, what I put in the chat is that it sounds like we need to compile a list of these issues and escalate those.

219

00:28:07.854 --> 00:28:19.673

Um, if you guys can send us your ticket numbers, then we can do a really good job of just making sure that all of the issues you guys have outlined in your chat are recorded.

220

00:28:19.979 --> 00:28:23.338

And so we will take that that back to our team.

221

00:28:23.338 --> 00:28:37.499

Thank you and I also just put dropped in the chat the link to the website, the federal reporting office hours section. That's when you get to it.

222

00:28:41.638 --> 00:28:56.453

Yeah, totally. And yeah, Kelly, this is just a quick question in recently trying to help a district look at why a student hadn't transferred over.

223

00:28:57.534 --> 00:28:59.304

Eli's may need to be aware that.

224

00:28:59.578 --> 00:29:13.679

Even if the number is exactly the same, because I did find a student that was listed as yes. Inactive and 2 other schools. But the way the student's name was entered into power school.

225

00:29:14.094 --> 00:29:24.983

And showing up on that screen were 3 different ways. 1, had the student in regular uppercase lowercase letters with the middle name.

226

00:29:25.044 --> 00:29:39.384

1 just had the regular uppercase letters with no middle name and the other 1 was all caps. So, folks may have to do some troubleshooting with power school to make sure that they look the same.

227

00:29:39.773 --> 00:29:46.163

So the information they enter is going to pull in those others, regardless of, of the number.

228

00:29:47.009 --> 00:29:52.919

Does that make sense? Yeah, it does.

229

00:29:52.919 --> 00:29:57.449

Okay, that's interesting. Thank you for sharing that.

230

00:29:57.449 --> 00:30:06.209

Yeah, sent the I see your text. Yeah. Send the email. Please. Thank you.

231

00:30:18.594 --> 00:30:30.653

And as more chats and comments and questions, come in for those who may need to leave at this time Thank you so much for joining the session.

232

00:30:32.243 --> 00:30:39.443

I did go over a time. I do apologize. I know everyone's time. It's very important, but thank you so much for.

233

00:30:39.719 --> 00:30:43.499

Joining this session, and let's see.

234

00:30:46.979 --> 00:31:01.403

Some of the other comments coming in right? Yeah. Data to your to your comment. Thank you for sharing that we do apologize for the inconvenience.

235

00:31:01.403 --> 00:31:14.933

I know it is an inconvenience for everyone, especially, you know, considering that this is the school year, we need teachers and educators need access to student records.

236

00:31:15.209 --> 00:31:19.558

And things are not happening.

237

00:31:19.558 --> 00:31:24.058
In a timely manner that's anticipated so.

238
00:31:24.058 --> 00:31:33.028
What we can do is if there are some tickets that have gone, you know,
have to have not been addressed. You can email.

239
00:31:33.028 --> 00:31:39.598
Email us the ticket number, so we can research it and escalate it with
our team.

240
00:31:40.523 --> 00:31:41.634
Well, thank you for sharing that.

241
00:31:46.614 --> 00:31:47.304
All right,

242
00:31:47.304 --> 00:31:47.752
well,

243
00:31:47.752 --> 00:31:48.773
thank you so much,

244
00:31:48.773 --> 00:31:51.624
everyone for saying over,

245
00:31:52.554 --> 00:31:55.824
I do appreciate all of your questions and comments,

246
00:31:55.853 --> 00:31:56.364
and,

247
00:31:56.364 --> 00:31:57.354
as I had mentioned,

248
00:31:57.354 --> 00:32:00.864
this session is recorded and it will be posted,

249
00:32:01.163 --> 00:32:01.493
hopefully,

250

00:32:01.493 --> 00:32:03.713
within the next day or 2,

251

00:32:03.894 --> 00:32:07.284
and hope everyone enjoy the rest of your day Thank you.

252

00:32:07.284 --> 00:32:07.733
All.