



PUBLIC SCHOOLS OF NORTH CAROLINA

DEPARTMENT OF PUBLIC INSTRUCTION | Catherine Truitt, *Superintendent of Public Instruction*

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Special Education State Complaints

End of Year Report

July 1, 2020 - June 30, 2021

The NC Department of Public Instruction manages the state complaint process in accordance with the *Individuals with Disabilities Education Improvement Act* and accompanying federal regulations, and the *North Carolina Policies Governing Services for Children with Disabilities*.

2020-21 Special Education State Complaints	Number	Percentage	
Signed written complaints received	152	100%	
Complaints with reports issued			
Complaints with reports issued	111	72%	
• Reports with findings of noncompliance	72	65%	
• Reports with findings of compliance	39	35%	
Reports completed <i>within timeline</i>			
Reports completed <i>within timeline</i>	105	94%	97%
Reports completed <i>within extended timeline</i>	3	3%	
Reports that were <i>not completed within timeline(s)</i>	3	3%	
Complaints found insufficient for investigation			
Complaints found insufficient for investigation	26	17%	
Complaints withdrawn			
Complaints withdrawn	15	10%	
Complaints pending due process hearing/set aside			
Complaints pending due process hearing/set aside	0	0%	
Complaints not issued yet			
Complaints not issued yet	0	0%	

EXCEPTIONAL CHILDREN DIVISION

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