# STANDARD OPERATING PROCEDURES MANUAL



# **Peer Review Process**

# North Carolina 21<sup>st</sup> Century Community Learning Centers Program

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# Standard Operating Procedures Manual Level I Peer Review Process 21st Century Learning Centers (21st CCLC) Program

#### Introduction

The 21<sup>st</sup> CCLC program supports the creation of community learning centers that provide academic enrichment opportunities (i.e., before, during and/or after-school programming) for children, particularly students who attend high-poverty and low-performing schools. The program helps students meet state and local student standards in core academic subjects, such as reading and math; offers students a broad array of enrichment activities that can complement their regular academic programs; and offers literacy and other educational services to the families of participating children.

Formula grants are awarded to state educational agencies, which, in turn, manage statewide competitions and award grants to eligible entities. For this program, "eligible entity" can mean a local educational agency, community-based organization, another public or private entity, or a consortium of two or more such agencies, organizations, or entities.

Applications for the 21st Century Community Learning Centers (CCLC) grants, must be completed on the web-based grants management system, the North Carolina Comprehensive Continuous Improvement Plan (CCIP). All applications submitted through CCIP by the established due date will be reviewed and evaluated.

#### Overview of the 21st CCLC Application Review Process

As outlined with the North Carolina State Board of Education (SBE) policy TCS-O-001, all 21st CCLC applications submitted will go through the following review process. Initial Login and Screening: Each application is reviewed by employees of the State educational agency to determine the completeness of the application and eligibility of the organization.

Level I Evaluation: The peer review team is comprised of experienced grant readers from various professions. Impartial reviewers will evaluate each application based on the proposed activities and the capability of the applicant to implement the proposed program. Face-to-face and webbased training is provided for all reviewers.

A review team of three reviewers will assess each application utilizing a Rating Rubric. Scores from the independent evaluations will be averaged to determine a final rating for each application. Each proposal will be included in one of the five following quality bands:

- 1. Excellent
- 2. Strong
- 3. Average
- 4. Weak
- 5. Unacceptable

Level II Evaluation: Applications recommended for funding by the review team will be reviewed by a smaller team of reviewers (which may include the division director and review team chairpersons). These reviewers will use the following criteria and will assign priority points to applications that meet with specific funding priorities.

- 1. Jointly submitted by local education agency and at least one public or private community organization (or when exception is met by local education agency
- 2. Propose to serve underserved geographical regions of the state
- 3. Designed to implement programs for students attending Focus or Priority Schools
- 4. Propose to provide a summer program component
- 5. Are novice applicants

Level III Evaluation: Using evaluation results from the level I and level II evaluations, the division director and other leadership appointed by the appropriate chief officer, jointly determine with the appropriate SBE Committee the final recommendations to the SBE for approval based on the total amount of funds requested compared to the total amount of funds available.

Upon approval from the SBE, the General Contact Person and Fiscal Agent (if different organization from the General Contact) will be notified via email and written letter through standard mail. All applicants that are not funded will be notified via email and written letter through standard mail with written comments from the peer reviewers to support improved proposals in future competitions.

For information on appeals, go to: <a href="http://www.ncpublicschools.org/21cclc/resources/">http://www.ncpublicschools.org/21cclc/resources/</a>.

According to findings from a performance audit conducted by the North Carolina Office of the State Auditor (that spanned the period of July 1, 2013, through June 30, 2014, and was reported in June 2015), it was determined that:

- "The Department of Public Instruction's (DPI) 21st Century Community Learning Centers (Program) grant selection process meets federal and state requirements for the Program."
- "DPI uses consistent criteria to select grant recipients. DPI ensures the use of consistent criteria by embedding the program's purpose in DPI's request for proposal documents, DPI policy and procedures manuals, and application evaluation tools."

#### Purpose of Standard Operating Procedure Manual

The purpose of this Standard Operating Procedure (SOP) manual is to outline the processes employed in carrying out a fair and objective "Level I" peer-review of all applications that are submitted to NCDPI for possible 21<sup>st</sup> CCLC funding. This SOP aligns with ED's *Handbook for the Discretionary Grant Process* (ED Handbook) and will be updated biennially and/or prior to each 21<sup>st</sup> CCLC grant application cycle.

#### **Section I. Oversight of Peer Review Process**

Level 1 reviews are accomplished through a contract (i.e., task order) with the SERVE Center at the University of North Carolina at Greensboro (UNC-G). This section of the SOP describes NCDPI's and SERVE Center's roles and responsibilities for implementation and oversight of the peer review process.

#### I.A. NCDPI Roles and Responsibilities

By outlining the review procedures in this manual, NCDPI provides transparency in ensuring a high quality 21<sup>st</sup> CCLC (a) peer reviewer selection process and (b) peer review process.

The Federal Program Monitoring and Support Division staff is responsible for ensuring that the peer review process is in compliance with applicable legal and policy requirements. In this role, they oversee the peer review process and related activities that are carried out under the contract with SERVE Center. NCDPI has approval authority over all aspects of the peer review including, but not limited to, the selection of peer reviewers and the development of the application and training materials.

#### I.B. SERVE Roles and Responsibilities

SERVE is contracted by and works collaboratively with the NCDPI Federal Program Monitoring and Support Division staff to design and implement objective processes for: (a) recruiting and selecting Level I grant reviewers, (b) organizing the training for reviewers and providing them with all materials needed, (c) assigning applications to reviewers to avoid potential conflicts of interest, (d) providing ongoing technical assistance to reviewers during their grant reviews, (e) collecting scores and feedback/comments on each application from reviewers, (f) analyzing/reporting application scores to NCDPI, and (g) conducting verifications of absolute and competitive priority requirements (where needed).

*Peer Review Project Director:* This SERVE staff member has the overall responsibility for ensuring a high quality and fair peer review process. The duties of the Peer Review Project Director include, but are not limited to, the following:

- Ensuring on-going collaboration and communication with NCDPI Federal Program Monitoring and Support Division;
- Providing NCDPI feedback on proposed application materials, processes, and instruments;
- Reviewing and approving SERVE deliverables to be submitted to NCDPI for approval; and
- Providing presentations, as needed for federal- and state-level reporting requirements and requests.

Peer Review Project Manager: This SERVE staff member provides the day-to-day management of the Level I peer review process. The duties of the Peer Review Project Manager include:

- Handling the logistics of the reviewer recruiting and selecting process;
- Managing the development/facilitation of the peer reviewer trainings;
- Responding to and documenting procedural and administrative questions;
- Identifying/addressing any conflicts of interest;
- Assigning applications to peer reviewers;
- Monitoring the progress of individual reviewers;
- Analyzing data and compiling a rank-order list of applications to NCDPI;
- Collecting feedback from grantee applicants and peer reviewers regarding ways to improve the processes; and
- Preparing SERVE deliverables to be submitted to NCDPI.

#### **Section II. Recruiting Level I Grant Reviewers**

To ensure a fair and competitive application review process, it is essential to recruit and train a sufficient number of peer reviewers so that there are three peer reviewers evaluating each 21<sup>st</sup> CCLC application that is submitted to NCDPI. Prior to recruiting peer reviewers, SERVE solicits input from NCDPI staff regarding preferred reviewer criteria and suggestions for ways to recruit reviewers. Once all reviewer applications are submitted, SERVE assesses each applicant's materials and proposes recommendations to NCDPI for peer reviewer selections/invitations.

#### II.A. "Call for Reviewers" Solicitation

"Call for Reviewers" documents are developed to seek individuals interested in reviewing 21<sup>st</sup> CCLC grant proposals and direct them to an online application form. The recruitment materials encourage individuals with one or more of the following qualifications to apply:

- experience with out-of-school or extended day programs or knowledge of research or practice on this topic;
- experience with or knowledge of research and practice in designing, implementing, or evaluating interventions for at-risk students from high poverty schools;
- experience with working with communities to forge meaningful partnerships that foster commitment to improving the lives of youth and their families;
- relevant experience in an education-related field;
- experience with conducting evaluations of education programs or community programs for at-risk youth;
- experience as a grant reviewer (preferably in education); and/or
- experience as a project director/manager/coordinator of a grant-funded project.

#### II.B. Peer Reviewer Application Form

A peer reviewer application form is provided to collect information including, but not limited to: a) educational attainment; b) employment status; c) relevant work experience

and expertise; d) availability, e) professional references; and f) certification that applicant is not associated with any school district or organization that is submitting a 21<sup>st</sup> CCLC grant application during the current competition. In addition, applicants are encouraged to submit a three-page or less resume.

#### II.C. Recruitment Material Dissemination

The "Call for Reviewers" and reviewer application form is posted on both the NCDPI and SERVE websites and shared with relevant community-based organizations, nonprofits, education-focused associations, and universities/colleges across the state. Notification of the online application may also be sent via email to individuals with prior experience and/or networks related to 21st CCLC.

#### **Section III. Selecting Level I Grant Reviewers**

To begin the selection process, SERVE first completes a summary form for each applicant's educational attainment, experience and background, content area expertise, experience in reviewing grant applications, and availability. Using this information, SERVE's Peer Review Project Manager compiles an initial list of "recommended" reviewers. Subsequently, two additional SERVE staff members individually and independently review all the reviewer application materials to determine if they agree/disagree with the recommendations. After individually reviewing the reviewer applications, the Peer Review Project Manager convenes the group to discuss the strengths and weaknesses of all applications in order to reach consensus and create a roster of SERVE recommended peer reviewers. SERVE submits the proposed roster with accompanying information to NCDPI for review and approval.

#### III.A. Notification of Peer Reviewers

Once NCDPI approval is complete, both selected and non-selected applicants are contacted individually (via email) to notify them of their selection/non-selection as a peer reviewer. Those selected are provided with an overview of reviewer responsibilities, including: mandatory attendance at reviewer training, meeting reviewer timelines, ensuring there is no conflict of interest, adhering to confidentiality policies, etc. (however, it is important to note that these responsibilities will be further defined and discussed during the reviewer training sessions). In addition, selected peer reviewers are asked to provide SERVE Operations Department additional information that is required to initiate the SERVE contract process. Contracts stipulate the amount reviewers will receive for attending trainings and the proposed compensation for each completed application review.

#### III.B. Initial Conflict of Interest Screening

Reviewers are also required to sign a conflict of interest form (developed by NCDPI) indicating that it is their responsibility to notify SERVE if they are assigned an application in which they (a) currently have or previously had a financial or prejudicial vested interest and/or (b) currently are, or previously were employed, regardless of the time period that has elapsed since the employment so that they can be removed from the scoring of such application. (See Appendix B)

#### **Section IV. Reviewer Training**

Once peer reviewers are selected, they are trained to ensure a common understanding and use of the scoring rubric. It is important to note that all reviewers are required to attend training as a precondition for serving as a reviewer. SERVE works closely with NCDPI to develop and deliver peer reviewer training that covers the substantive programmatic requirements of the competition, such as the authorized activities, absolute priorities, selection criteria, and guidelines/expectations about scoring methods and practices. More specifically, the face-to-face, one-day training includes an overview of: (a) the 21<sup>st</sup> CCLC program components and the grant review process, (b) content and use of the scoring criteria/rubrics, (c) the CCIP online application system through which the reviewers access their assigned applications, (d) an online data entry system through which reviewers enter their scores, and (e) guidelines for providing summary written comments for the applicants. In addition, the face-to-face training (or a follow-up webinar) includes a practice review of a sample application, followed by a whole group debrief/reflection.

#### IV.A. Use of Scoring Rubric

The rubrics in the RFP are used in scoring the applications. A common understanding of the rubric promotes higher inter-rater reliability than the use of the scoring rubric without the training or in-depth understanding of the rubric dimensions; thus, the majority of the training time is spent helping reviewers understand each scoring dimension on the rubric.

#### IV.B. Scoring and Comments Guidance

In addition, the training emphasizes the importance of peer reviewer comments that summarize clearly the strengths and weaknesses of an application in a way that aligns with the scoring of the applications. High scores should be supported by a summary of strengths in the application, just as low scores should be supported by a summary of weaknesses. Thus, the training emphasizes the importance of aligning reviewer comments with reviewer scores to present the clearest possible assessment of the application.

### **Section V. Assignment of Applications**

NCDPI reviews all applications for completeness and applicant eligibility and sends a list of all 21<sup>st</sup> CCLC applications received through "Draft Completed" in CCIP (including Organization Name, Application Code, and County) to SERVE. To assign three reviewers to independently score each application, SERVE staff: (a) add applicant information into an assignment spreadsheet; (b) add an applicant regional code based on the county information provided by NCDPI; and (c) reassign any reviewers if the spreadsheet "flags" a matched regional code and/or if other conflicts of interest are identified (either by SERVE staff or indicated by reviewer). <sup>1</sup>

<sup>&</sup>lt;sup>1</sup> To ensure assignment of applications to reviewers in a systematic way, a reviewer assignment Excel spreadsheet is developed by SERVE. The spreadsheet is designed to ensure that no reviewer is assigned an application from his or her own region. More specifically, the process/spreadsheet "flags" any rows (i.e., assignments) in which an applicant regional code and a reviewer regional code match (thus indicating a need for reassignment).

#### V.A. Quality Control of Application Assignments

SERVE conducts various quality control checks. For example:

- two staff members independently review the assignment spreadsheet by doing sorts/filters by individual application and by individual reviewer.
- creating a template that pulls and organizes the assignment data into a Word document (i.e. a one-page overview of the application information as well as the information on the three reviewers assigned). The one-page overviews are printed out, posted on a wall, and checked by at least two SERVE staff members.

#### V.B. Communicating Assignments to Reviewers

A list of grant review assignments is provided to each reviewer with the names/codes of applications they were responsible for reviewing. These lists are emailed to each reviewer as an attachment. Prior to emailing these lists, SERVE conducts an additional check to make sure all data on the lists matches the information in our database.

#### Section VI. Ongoing Technical Assistance to Reviewers

In addition to the face-to-face and webinar training for reviewers, SERVE provides "real-time" technical assistance to reviewers, as needed, during their scoring of the assigned applications. Reviewers are encouraged to contact the Peer Review Project Manager by phone or via email if they have questions or need clarifications regarding any part of the review process. This process of support DOES NOT include assistance with actual scoring, but rather questions about the online data entry of scores, etc.

The Peer Review Project Manager acts as the single-point-of-contact providing consistency and efficiency of communication to reviewers. When a reviewer has a process question, SERVE confirms answers with NCDPI, if needed, before responding to the question. This on-going technical assistance approach is important because the peer reviews are conducted remotely and using online systems including the (a) North Carolina Comprehensive Continuous Improvement Plan (CCIP) online system to access applications and (b) SERVE Qualtrics online system to enter scores for each application.

Questions from peer reviewers and responses provided by SERVE and/or NCDPI are culled to create a Frequently Asked Questions (FAQ) document—which is updated and shared with reviewers via email during the review period. Furthermore, in preparation for any new grant competition, FAQs documents are revisited by SERVE and NCDPI staff in order to better inform upcoming training and/or communications regarding future Level I processes.

#### **Section VII. Collecting Reviewer Scores and Comments**

Peer reviewers are responsible for scoring their assigned applications and submitting the scores and comments for each application by the predetermined deadline (unless an extension is requested and approved by the Peer Review Project Manager).

#### VII.A. Reviewer Scoring Forms

SERVE works in collaboration with NCDPI to develop and/or update forms that systematically lead the reviewers through the scoring process. The purpose and use of all forms is explained to reviewers during face-to-face training described above. Examples of forms from prior years include:

- First Read Notes Page—reviewers use to make notes from their "first scan/read" of the application (See Appendix C)
- Reviewer Scoring Guide—reviewers use to select numeric score for each scoring dimension from the rubric provided to applicants in the RFP (See Appendix D)
- *Score Sheet Summary*—reviewers use to first document their ratings and then enter their scores into Qualtrics (See Appendix E)
- *Completion Checklist*—reviewers use to track the completeness/status of their assigned applications (See Appendix F)

#### VII.B. Online Scoring System

Since the review process is conducted remotely/off-site, SERVE creates an online data entry system for reviewers to enter their numeric scores and overall comments for each application assigned. Reviewers can access the system anywhere as long as they have an internet connection and the web-link provided to them during the reviewer training. SERVE explains the use of the system to the reviewers during the training.

The online system is a secured, password-protected site designed to collect the following information for each application reviewers are assigned:

- Reviewer Information: reviewer name and unique ID
- Applicant Information: applicant name and organization code
- Reviewer Numeric Scores: Scores for each of the scoring dimensions/rubrics (e.g., Needs Assessment, Timeline, Capacity to Implement and Sustain, Needs Assessment and Program Design, Program Activities Aligned to Scientifically-Based Research, Parent and Family Involvement, Program Evaluation, Budget/Allocation of Resources/Cost/Budget Integration, and Plan Relationships)
- Reviewer Comments: Paragraph or less summary of application strengths and areas for improvement

#### VII.C. Quality Control Check to Identify Missing Data

Reviewers are instructed to enter numeric scores and overall comments in the online system for each application they were assigned. As part of a data review for completeness, SERVE:

- Downloads scores entered by reviewers into an Excel spreadsheet
- Filters data by applicant name to ensure each application has scores from three reviewers
- Filters data by reviewer to ensure each reviewer enters scores for each of their assigned applications

When missing data are identified, SERVE contacts the reviewer to determine the reason for the missing data and works collaboratively with the reviewer to ensure all required data are successfully entered into the online system.

#### Section VIII. Analyzing and Reporting Application Scores

Any review process will have variation in scores, which is why three peer reviewers are required to evaluate each application (such that the average of the three scores minimizes the impact of any low or high score on a particular application). In other words, it is anticipated that there will be instances where very qualified peer reviewers will come to different conclusions about the quality of a given application; and as a result, there will be variations in scoring among peer reviewers. Thus, SERVE conducts several analyses to describe the extent of variation in reviewer scores.

#### VIII.A. Examining Reliability

In order to assess inter-rater reliability, the intra-class correlation coefficient (ICC) is estimated. The ICC assesses the consistency of measurements made by multiple raters. Because all reviewers do not score all applications, SERVE uses a one-way model for the ICC (Hallgren, 2012). The total score for each application (i.e., the sum of scores on all the dimensions) is used to calculate reliability. Generally, ICC values less than 0.40 are considered "poor", between 0.40 and 0.59 are considered "fair", between 0.60 and 0.74 are considered "good", and above 0.75 are considered "excellent" (Hallgren, 2012).

#### VIII.B. Reporting Scores

For each application, the three reviewers' total scores and the overall score average across the three reviewers are provided in an Excel workbook to NCDPI for review. SERVE and NCDPI then schedule a conference call in order to talk through the data—as a means to ensure everything is presented in a format that best meets NCDPI's needs.<sup>3</sup>

#### **Section IX. Absolute and Competitive Priority Verification**

In preparation for the Level II review, SERVE assists NCDPI by developing spreadsheets that document "absolute" and "competitive" data reported by applicants compared to "absolute" and "competitive" data that are publically available on the NCDPI website.

#### **Section X. Peer Review Process Evaluation**

As a strategy to ensure the on-going continuous improvement of the 21<sup>st</sup> CCLC application and review processes, SERVE collects feedback from grantee applicants and peer reviewers regarding ways to improve the processes.

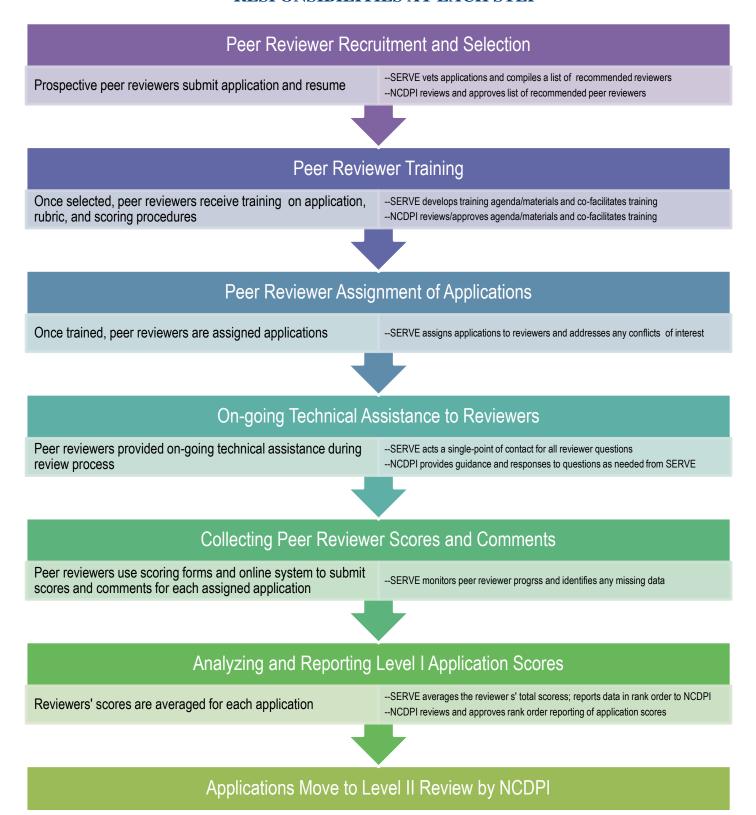
<sup>&</sup>lt;sup>2</sup> In 2014, the *irr* package in R (Gamer, Lemon, Fellows, & Singh, 2010) was used resulting in an estimate of inter-rate reliability for the 144 applications, with each scored by 3 reviewers, of 0.755, suggesting "excellent" consistency among the reviewers.

<sup>&</sup>lt;sup>3</sup> In 2014, it was determined that NCDPI needed to link the applications with the DUNS number (as listed in the CCIP online system) for the next review levels; thus, SERVE agreed to pull those numbers and document them in the workbook. Once all revisions were made, SERVE submitted a final Excel file with applicants' scores to NCDPI.

#### **Section XI. Post Peer Review Activities**

For additional supporting documentation or presentations requested from various state-level entities (e.g., SBE, state auditor's office) and/or the federal-level entities (e.g., Program Officer, 21st CCLC monitors), SERVE provides NCDPI relevant information regarding the Level I review, as needed.

#### APPENDIX A: LEVEL I REVIEW FLOWCHART OF SERVE AND NCDPI RESPONSIBILITIES AT EACH STEP



#### APPENDIX B: SAMPLE CONFLICT OF INTEREST FORM

### 21st Century Community Learning Centers Reviewer Conflict of Interest Form

This form is to be completed prior to reviewing proposals for the 21st Century Community Learning Centers.

Proposal Reviewers, acting on behalf of the North Carolina Department of Public Instruction, must perform all functions related to the review and rating of grant applications with professional objectivity. While reviewers are responsible for scoring applications, not making final decisions about funding, it is critical that any/all scoring is done with impartiality toward all applicants.

Please read the following, and if able to attest that you will comply with the statements, sign where indicated.

I attest that I did not help to prepare one or more 21st Century Community Learning Centers applications during the 2014-15 competition.

I agree to remove myself from the proposal review process for any applications assigned to me in which I currently have or previously had a financial or prejudicial vested interest(s). I agree to notify SERVE Center, as the grant review process coordinating agency, in writing (via email) of any possible conflict of interest prior to reviewing any such proposals. Conflict of interest means any situation that would bias my scoring for or against a proposal or that might create the appearance of a conflict in scoring any particular proposal.

Additionally, I agree that I will notify SERVE if I am assigned a proposal submitted by an entity where I or a relative currently are, or previously were employed, regardless of the time period that has elapsed since the employment so that I can be removed from the scoring of such application. A relative is defined as a spouse, child, child's spouse, parent, parent's spouse, sibling, and sibling's spouse.

I,	have read and understood the above conflict-of-interest
statement.	
Signature	Date

# APPENDIX C: SAMPLE SCORING DOCUMENT FIRST READ FORM

# 21st Century Community Learning Centers 2014 Grant Application First Read Notes Guide

Applicant Name

Applicant Number	Reviewer Number
application online and make notes	ication section by section, read quickly over all sections of the about the who, what, why of the proposal so that you have a big picture ou start the scoring section by section. Some questions are provided ucture for your quick first read.
between "leading", "developing", an Words such as comprehensive, clear (10-8 score range); words such as br (7-4 score range); and words such as	and concise, detailed, or specific are used in descriptors under "Leading" limited and lacking are used for descriptors under "Leaching" limited and lacking are used for descriptors under "Lacking" (3-1 score determine whether you understand the big picture of what is being
Who will this program serve (o	rganizations, types of students)?
	for the after school hours and the summer portion (is it clear what swill experience on a day-to-day basis)?
What is the staffing proposed to	o work with the students (who, how many, from where)?
What student outcomes are iden participating in the program)?	ntified in the proposal (i.e., how will students benefit from
What is proposed in terms of su	staining the funding over time?

# APPENDIX D: SAMPLE SCORING DOCUMENT APPLICATION REVIEWER SCORING GUIDE

App	licant Name												
App	licant Number (Org Code):									Re	eviewe	r Number:	
Nee	ds Assessment (PT)												
(Rat	te this section from 1-10 using the	scori	ing gu	uide belov	v. 10 is i	the highest	poss	ibl	e score	2.)			
Tl	he applicant provides a description	of th	e nee	ds assessn	nent con	ducted to d	etern	nin	e the p	roposed	d progr	am.	
	<b>Leading (10-8)</b>				oping (7-4	1)					ing (3-1)		
Ap	oplicant provides:	Aj	plican	t provides:			Α	Appl	icant pro	vides:			
	A comprehensive summary of the needs of all stakeholders including the school, students, and community it will serve.	f 🗆	stake	rief summary eholders incl community i	luding the	school, studen	s,		insufficie	ent descri	ption of	needs with an the school, t will serve.	Summary of needs of all stakeholders to be served
	An analysis that includes specific data sources with a thorough cross-analysis of all key domains (perspective, demograph process, and outcome).	с,	sour	analysis that ces with son e of the key	ne cross-an	pecific data nalysis under			A brief a sources.	nalysis th	nat includ	les limited data	Analysis that includes various kinds of data
	An analysis of at least four (4) risk factor that place students in jeopardy of academ failure or behavioral penalties.		facto		e students i	nree (3) risk in jeopardy of oral penalties.				onnection		cs disaggregated ds of the target	Analysis of risk factors
Ci	ircle your score for Needs Assessmo	nt.											
	10 9 8		7	6	5	4			3		2	1	
T	his space provided to record your n	otes on	this s	section.									

Risk Factors: poverty rates in the schools to be served; percentage or recent growth of Limited English Proficient students and adults; reading and math scores; educational levels for the identified students and their families; trends in EOC and EOG test data, especially for any Priority and Focus schools to be served; school truancy rate; juvenile crime rates; violent and drug-related offenses; short-term suspension or office referral rates; long-term suspension or expulsion data; attendance data; graduation rates; school dropout rate; survey results that support program needs; interviews with stakeholders; and other county, school, or local education agency data.

	Leading (10-8)			nsible for im oping (7-4)	-	Ī		Lacking (3-1)		
App	plicant provides:	App	plicant provides:	r8 (: -)		App	olicant prov			
	A clear and concise description of how the program will disseminate information about the program to the community.		A general descrip will disseminate in program to the co	nformation abo	program ut the		will disser	description of how minate information to the community.		Dissemination of program information
	Specific recruitment and retention plans for staffing the program, including volunteers, if applicable.		General recruitments staffing the progrif applicable.					ecruitment and rete e program, includ ble.		Staff recruitment & retention
	A detailed plan for staff training and professional development including volunteers, and how it is aligned to specific program goals and priorities.		A general plan fo professional deve volunteers, with s program goals.	lopment includ	ng		Limited p	lans for staff traininal development in		Professional Development for staff & volunteers
	A clear description of how students will be safely transported to and from the center and home.		A general descripte safely transportant home.					description of how cransported to and		Student transportation
	All descriptions provide clear timelines and persons responsible for implementing the plan.		Descriptions prov persons responsib plan.				Limited to	o no detail about ti esponsible for impl		Timelines & responsibilities for implementation
Cir	rcle your score for Timeline.									
	10 9 8		7 6	5	4		3	2	1	
Γh	is space provided to record your note	s on	this section.							

# **Capacity to Implement and Sustain** (FA-7)

				_		_		_				_	_					ivities that will
coı	nplemen			the academi	c per	rform				nd j	positiv	e you	uth dev				ents.	_
		Leading	<b>(10-8)</b>					lopin	ng (7-4)						cking (3-	1)		
App	olicant provi	ides:			Ap	plicant	provides:					App	olicant pro	ovides:				
	A thorough resources program with program.	within the	organiz	ation the		withi	n the organ	izati	existing reso on and how ed to suppor	the			A limite organiza		iption of sources.	exist	ing	Use of existing resources for program implementation  External collaborative
	A clear de partnershij contribute program si partnershij	ps and res d and used upported l	ources the ources the ources the ources the ources the ources the ources to be our control or the ources the o	lement the		partne	erships and	reso ram	n of externa ources provi supported b nts.	ided 1					nformatio artnership		garding	partnerships & resources
	for program description collection,	y member m sustaina n of how r , and stude	s and pon ability in secord keeper grow	apport from stential funders scluding a seping, data th will be used d the funded		comn		nbers	ek support fi s and potent bility.		ınders		commun	nity me	to seek su mbers and stainabilit	pot	t from ential funders	Plan for seeking support for sustainability
		be covere	d in year	xplains how s three (3) –		costs	neral descri will be cov (4) and bey	ered		ins ho	ow		informat	tion abo	tion with tout how cos (3) – (4	osts	will be	How costs are covered years 3 – 4, and beyond
Cir	cle your s	score fo	r Capa	city to Implen	nent	& Su	stain.											
	10	9	1	8		7	6		5		4		3		2		1	
Th	is space p	rovided	to rece	ord your note	s on	this se	ection.											

### Needs Assessment and Program Design (must align to Needs Assessment in Planning Tool) (FA-8)

The applicant provides and demonstra		eds assessment v	was used to de	termine the pi	oposed prog	gram design and
how the program design will address s Leading (10-8)	tudent academic needs.  Developing (*	7-4)		Lacking (3-1)		
Applicant provides:	Applicant provides:	/	Applicant provi			-
☐ A clear description of the program design with specific alignment to comprehensive summary of the needs of all stakeholders including the school, students, and community it will serve.	☐ A general description of design that is somewhat needs of stakeholders.	the program aligned to the		on of the program alignment to of all		Program design aligned to needs
☐ A clear description of how the program design and activities will address the academic needs of students.	☐ A general description of design and activities will academic needs of stude	l address the	design and	lescription of how activities will addieeds of students.		Program design & activities address student academic needs
Circle your score for Needs Assessment	1	_	1 -	_		
10 9 8  This space provided to record your notes	7 6	5 4	3	2	1	

### **Program Activities Aligned to Scientifically-Based Research** (FA-9)

									search w	hich provides	evidence that	t the activities will
he			te and local	stude	nt academic ac	chievement	t standards	S.				
		Leading (10-8)				ping (7-4)				Lacking (3-1)		
Ap	plicant provid	les:		Appl	icant provides:			App	plicant provi	ides:		
	research-ba	cription of how eased program active et academic achie	vity will help	j,	A somewhat clear indicated research- will help students achievement stand	-based progra meet academi	m activity		research-ba	no description of ased activities wil emic achievement	l help students	How research-based activities support academic achievement
	scientificall than ten yea	more citations o y-based research irs old, and suppo plementation or p	that is less orts either	:	Fewer than three (3 scientifically-based years old and links implementation or	d research less to either pro	s than ten gram		program ac	c citations to supp ctivities will impa ce or the citations o the program act	ct academic provided are	Current, relevant, research cited
Ci	ircle your s	core for Activi	ities Aligned	to Scie	entifically-Base	ed Researc	h.					
	10	9	8	7	6	5	4		3	2	1	
Th	his space pr	ovided to reco	ord your note:	s on th	his section.							

# Parent and Family Involvement (FA-10)

	e applicant describes a plan to enga	_	•				•	•		
_	gular communication, opportunities	for	literacy and rel	ated educ	ational dev	velo	pment, a	and staff traini	ng needed to	effectively
ım	plement the plan.  Leading (10-8)		Develor	ping (7-4)				Lacking (3-1)		
App	olicant provides:	Ap	plicant provides:	/ing (7 4)		Ap	plicant pro	9		-
	Detailed plan for ongoing and regular communication with parents/families that increases likelihood of engagement.		A brief plan for pe with parents/famili		nunication			to no information of ication plans with families.	on	Communication plan for parents/families
	A detailed description of specific activities and timelines for parents/families that includes opportunities for literacy and related educational development as well as how parents can support the academic needs of students.		A general description parents/families the can support the acastudents.	nat focus on h	now parents			plan with activities the academic need		Activities that support parent/family literacy and student academic achievement
	A comprehensive staff professional development plan that supports the implementation of a parent/family involvement plan.		Staff training that simplementation of involvement plan.	f the parent /f	amily			to no description o ated to parent/fami		Staff professional development related to parent/family involvement planning
Cir	cle your score for Parent and Famil	y In	volvement.							
	10 9 8		7 6	5	4		3	2	1	
Th	is space provided to record your note	s on	this section.							

# **Program Evaluation** (FA-11)

		ata collections aligned to program goals, l	now the results will
be used to improve the program, and l	how the results will be shared.		
Leading (10-8)	Developing (7-4)	Lacking (3-1)	
Applicant provides:	Applicant provides:	Applicant provides:	
☐ A detailed description of the evaluation process of assessing effective program goals and objectives.	☐ A general description of the evaluation process of assessing effective program goals and objectives.	☐ Limited to no description of the evaluation process.	Process of assessing program goals & objectives
Detailed quantitative and qualitative data collections that pertain to the overall program goals and objectives.	☐ General reference to data collections needed to effectively measure program goals and objectives.	☐ Limited to no description of data collections that are needed to evaluate the program.	Data collection methods
☐ A detailed description of how evaluation results will be used to inform program improvement.	☐ General description of how results will be used to improve the program.	☐ Limited to no reference to how results will be used to improve the program.	Plan for using results for program improvement
☐ Comprehensive methods to share program evaluation results with parents, community partners, and multiple stakeholders.	☐ General description of methods to share program evaluation results with parents, community partners, and multiple stakeholders.	☐ Limited to no description of methods to share program evaluation results with parents, community partners, and multiple stakeholders.	Plan for sharing evaluation results w/multiple stakeholders
Circle your score for Program Evaluation	ion.		
10 9 8	7 6 5 4	3 2 1	
This space provided to record your note	es on this section.		

# **Budget/Allocation of Resources/Costs/Budget Integration** (FA-12)

	escription that demonstrates costs that	are reasonable and necessary, and al	ligns cost
descriptions to the proposed progra Leading (10-8)	Developing (7-4)	Lacking (3-1)	<u> </u>
Applicant provides:	Applicant provides:	Applicant provides:	
☐ A detailed budget narrative that clearly aligns to activities proposed for program.	☐ A budget narrative that somewhat aligns to activities proposed for program.	☐ A limited budget narrative with insufficient information related to proposed budget activities.	Budget narrative aligns to proposed activities
A detailed description of costs that sufficiently demonstrate that all costs are reasonable and necessary in relation to the number of students and adults to be served.	☐ A description of the costs that are generally reasonable and necessary in relation to the number of students and adults to be served.	☐ A description of costs that lacks a reasonable and necessary relation to the number of students and adults to be served.	Costs are reasonable and necessary
	of Resources/Costs/Budget Integration.		
10 9 8	7 6 5 4	3 2 1	
This space provided to record your notes	es on this section.		

#### **Plan Relationships** (FA)

(Rate this section from 1-10 using the scoring guide below. 10 is the highest possible score.)

with at least 3 from NC Priority 1 and at least 1 from NC Priority 2.  □ Objectives aligned to the selected NC priorities and stated program goal, with corresponding implementation strategies,  □ Objectives somewhat aligned to the selected NC priorities and stated program goal, with corresponding implementation strategies,  □ Objectives somewhat aligned to the selected NC priorities and stated program goal, with corresponding implementation strategies,	fewer than 5 NC Priority ce Measures or measures from NC Priority category. do not align to stated program NC priorities, or do not d to the stated implementation	Five NC Priority Measures  Objectives aligned across NC priorities,
with at least 3 from NC Priority 1 and at least 1 from NC Priority 2.  □ Objectives aligned to the selected NC priorities and stated program goal, with corresponding implementation strategies,  □ Objectives somewhat aligned to the selected NC priorities and stated program goal, with corresponding implementation strategies,  □ Objectives somewhat aligned to the selected NC priorities and stated program goal, with corresponding implementation strategies,	ce Measures or measures from IC Priority category.  do not align to stated program NC priorities, or do not	Measures Objectives aligned
priorities and stated program goal, with corresponding implementation strategies,  NC priorities and stated program goal, with corresponding implementation strategies,  corresponding implementation strategies,	NC priorities, or do not	
	or evaluation tools.	program goals, implementation strategies, and evaluation tools
<ul> <li>□ Program goals and objectives clearly reflect a focus on academics or the 21stCCLC principles of Effectiveness.</li> <li>□ Program goals and objectives clearly reflect a focus on academics or the 21stCCLC principles of Effectiveness.</li> </ul>	and goals lack an academic	Focus on academics and 21st CCLC Principles of Effectiveness
Circle your score for Plan Relationships.		
10 9 8 7 6 5 4 3	2 1	
This space provided to record your notes on this section.		

NC PRIORITY (1): Participants in the 21st Century Community Learning Centers programs will demonstrate educational and social benefits and exhibit positive behavioral changes.

<sup>1</sup>a. The percentage of elementary, middle, or high school 21st CCLC regular program participants whose mathematics grades improved from fall to spring.

<sup>1</sup>b. The percentage of elementary, middle, or high school 21st CCLC regular program participants whose English language arts grades improved from fall to spring.

<sup>1</sup>c. The percentage of elementary, middle, or high school 21st CCLC regular program participants who improve from not proficient to proficient or above in reading on state assessments.

<sup>1</sup>d. The percentage of elementary, middle, or high school 21st CCLC regular program participants who improve from not proficient to proficient or above in mathematics on state assessments.

<sup>1</sup>e. The percentage of elementary, middle, or high school 21st CCLC regular program participants with teacher-reported improvement in homework completion and class participation.

<sup>1</sup>f. The percentage of elementary, middle, or high school 21st CCLC regular program participants with teacher-reported improvements in student behavior.

NC PRIORITY (2): 21st Century Community Learning Centers will offer high-quality enrichment opportunities that positively affect student outcomes such as school attendance and academic performance, and result in decreased disciplinary actions or other adverse behaviors.

**<sup>2</sup>a.** The percentage of 21st CCLC reporting emphasis in at least one core academic area.

<sup>2</sup>b. The percentage of 21st CCLC offering enrichment and support activities in other subject matter areas.

# APPENDIX E: SAMPLE SCORING DOCUMENT SCORE SHEET SUMMARY

Applicant Name	
Applicant Number	Reviewer Number
21st C	CLC Applicant Score Sheet Summary
Scored Sections	Score
Needs Assessment	
Timeline	
Capacity to Implement and Sustain	
Needs Assessment and Program Design	
Program Activities Aligned to Scientifically-Bas	ed Research
Parent and Family Involvement	
Program Evaluation	
Budget/Allocation of Resources/Costs/Budget In	tegration
Plan Relationships	
TOTAL SCORE	

### **Summary Comments**

Provide a few brief comments that encapsulate your scoring rationale related to the quality of the overall application. Feedback should be constructive and serve to assist the applicant in developing a stronger proposal in the future.
Strengths:
Areas for Improvement:

# APPENDIX F: SAMPLE SCORING DOCUMENT ASSIGNMENT/COMPLETION CHECKLIST

#### 21st CCLC Reviewer Application Assignment Overview (Sample)

Reviewer Name (Reviewer #):	Maximum Number Assigned: <u>30</u>
Directions: Below are the 21st CCLC grant applications you have been assigned. Use	this form to track the completion of the various review stages. More specifically, for each
application you review:	

- check the box to confirm there is no conflict of interest for you to review the application;
- check the box to indicate you completed the First Read Notes Page;
- check the box to indicate you completed the Reviewer Scoring Guide (i.e., nine rubric scores and score sheet summary);
- check the box to indicate you completed the Reviewer Scoring Summary;
- enter the date you entered your score sheet summary data (nine rubric scores and comments) into the on-line Qualtrics system;
- enter the "Total Score" (maximum of 90 high score of 10 X 9 dimensions) you assigned to the application (i.e., "Total Score" from Qualtrics);
- note any comments you have (only if needed).

Tab#	Applicant Name	Applicant Number (Org Code)	No conflict of interest $()$	First Read Notes Page completed (√)	Reviewer Scoring Guide completed (\sqrt{)}	Reviewer Scoring Summary completed $()$	Entered data on-line (mm/dd/yy)	Total Score	Comments to us if needed (e.g., conflict of interest, trouble accessing application waiting for technical assistance)
1	Boys and Girls Club	AP-001							
2	XXX XXXX XXXX	AP-009							
3	XXX XXXX XXXX	AP-011							
4	XXX XXXX XXXX	AP-015							
5	XXX XXXX XXXX	AP-021							
6	XXX XXXX XXXX	AP-024							
7	XXX XXXX XXXX	AP-033							
8	XXX XXXX XXXX	AP-037							
9	XXX XXXX XXXX	AP-040							
10	XXX XXXX XXXX	AP-060							
11	XXX XXXX XXXX	AP-072							
12	XXX XXXX XXXX	AP-087							
13	XXX XXXX XXXX	AP-101							
14	XXX XXXX XXXX	AP-132							
15	XXX XXXX XXXX	AP-138							

Tab#	Applicant Name	Applicant Number (Org Code)	No conflict of interest $()$	First Read Notes Page completed (√)	Reviewer Scoring Guide completed (\sqrt{)}	Reviewer Scoring Summary completed $()$	Entered data on-line (mm/dd/yy)	Total Score	Comments to us if needed (e.g., conflict of interest, trouble accessing application waiting for technical assistance)
16	XXX XXXX XXXX	AP-156							
17	XXX XXXX XXXX	AP-168							
18	XXX XXXX XXXX	AP-170							
19	XXX XXXX XXXX	AP-176							
20	XXX XXXX XXXX	AP-195							
21	XXX XXXX XXXX	AP-221							
22	XXX XXXX XXXX	AP-250							
23	XXX XXXX XXXX	AP-267							
24	XXX XXXX XXXX	AP-280							
25	XXX XXXX XXXX	AP-291							
26	XXX XXXX XXXX	AP-292							
27	XXX XXXX XXXX	AP-301							
28	XXX XXXX XXXX	AP-305					-		
29	XXX XXXX XXXX	AP-309							
30	XXX XXXX XXXX	AP-312							

Note: All applications must be reviewed and scores for the nine dimensions (with rationale/comments where appropriate) entered in the online system by 11:00 PM May 5, 2014. Hard copies must be mailed to SERVE Center no later than May 8, 2014 in the box/envelope provided at the face-to-face training. Payment for the training and individual reviews will not be processed until hard copies are received at the SERVE Center office. \(^1\)

Initial to confirm no conflicts of interest: Date:	Initial to confirm no conflicts of interest:	Date:
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<sup>&</sup>lt;sup>1</sup> I agree to remove myself from the proposal review process for any applications assigned to me in which I currently have or previously had a financial or prejudicial vested interest(s). I agree to notify SERVE Center, as the grant review process coordinating agency, via email (to <a href="mailto:kmooney@serve.org">kmooney@serve.org</a>) of any possible conflict of interest prior to reviewing any such proposals. This conflict of interest would include any situation that would bias my opinions for or against a proposal or that might create the appearance of a conflict in scoring any particular proposal. Additionally, I agree that I will notify SERVE if I am assigned a proposal submitted by an entity where I or a relative currently are, or previously were employed, regardless of the time period that has elapsed since the employment. A relative is defined as a spouse, child, child's spouse, parent, parent's spouse, sibling, and sibling's spouse.