

As many in our state are devastated by the effects of Helene, we at the Office of the State Fire Marshal-Risk Management wanted to reach out to the schools to let you know our thoughts and prayers are with you during this trying time and to give some information that could help if you had any damage or arising claims.

If your property (buildings and/ or contents) has sustained damaged, please follow the procedures below:

1. Complete a property loss form (claim notice) and email it to our adjuster, Brian Hood (his contact information is located below). You may use one form with multiple asset listings where damage occurred.
2. Please do all that is possible to prevent further damage, and save invoices from in-house repair work, etc.
3. Contact one of the restoration contractors below to engage in a service contract. Please note that this is an emergency declaration, so the standard procurement procedures do not apply.

ServPro Global DST
Todd Resnick
(323) 896-8809
todd@servprowestcoastdrt.com

Builder Services of North Carolina
Joe Johnson
(919) 939-7790
joe@builderservicesnc.com

NorthStar Services, LLC
Andres Delacruz
(510) 495-4263
adelacruz@northstar.com

Spangler Restoration
Tony Harris
(704) 776-0049
tony.harris@callspangler.com

Belfor Restoration
Pat Brown
(919) 630-5276
patrick.brown@us.belfor.com

4. Before signing the restoration company contract, please send Brian Hood a copy of the contract so we can quickly review it to assure that the daily, weekly, and monthly rate amounts are within industry standards.

Upon receipt of your property claim notice, an adjuster will contact you very soon to guide you through your clean up and restoration.

Brian Hood is our claims coordinator, and his contact numbers are below, and you can reach him by cell anytime.

Brian Hood
Loss Control/Claims Coordinator
Office # 919-647-0064
Cell # 919-608-3610

Please let us know how we can help and support you during this time.