CONNECTIVITY SERVICES





Regional Training

 Conduct Regional E-rate Training across the state following National E-rate Training conducted by USAC to update North Carolina applicants on program requirements.



Technology Plan

• No technology plan for E-rate purposes



Form 470

• Provide significant support as applicants complete the Form 470. Because the Form 470 triggers the competitive bidding process, which is truly the cornerstone of the E-rate program, it is very important that this form be completed correctly and in a timely manner. DPI's E-rate staff will help determine what items are eligible for E-rate discount according to the Eligible Services List and provide oversight to ensure the form(s) has been completed correctly. This may include a site visit or virtual review.

F_RA



Form 471

 Provide extensive support to applicants during the Form 471 application window including all elements of the form process, from choosing a provider in accordance with E-rate regulations to discount calculations to assistance during form completion.



PIA Review

 Be accessible during PIA review to help applicants successfully navigate the PIA review process with positive results.



Form 486

 Monitor and provide guidance in the completion of the Form 486 to help ensure that an applicant doesn't miss a Form 486 simply because of lack of education about the form and the E-rate process.



Form 472 (BEAR)

 Monitor and provide guidance in the completion of the Form 472 to help ensure that an applicant doesn't miss a Form 472 simply because of lack of education about the form and the E-rate process.

E-RA



Vendors

 Offer support as needed to vendors so that vendors may complete the needed paperwork to allow vendors to receive their discounts/reimbursements in a timely manner.



Audits

 Provide audit, selective review, and HATS visit support to applicants as needed.





 Maintain an active listserv/information portal environment to help applicants understand Erate requirements and gain control of the Erate process.



Increase Involvement

 Increase E-rate involvement by North Carolina LEAs and Charter Schools to maximize the use of E-rate dollars in North Carolina.



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