



September 8, 2017

Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING



NC SIS Weekly Email Bulletin

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Message to Superintendents: Update on Class Size Reporting

Please click on the following link to view a memorandum regarding the reporting of class size that was addressed to local superintendents from Adam Levinson, Chief Financial Officer.

- [Class+Size+Reporting+Memo.pdf](#)

Archiving of Phase I Duplicate Data

Thank you to all LEAs and charter schools who were able to review Phase I duplicate data sets that were delivered on June 23, 2017. NCDPI has incorporated feedback received from LEAs and charter schools, adjusted records to keep and archive, where possible, and is preparing to archive records identified as duplicates in the Phase I duplicate data sets, as well as duplicate records from historical Remedy tickets that contained clear requests which did not involve any technical barriers.

IMPORTANT: During the September 15–18, 2017 Home Base maintenance weekend, NCDPI plans to archive Phase I duplicate data sets that have been reviewed by LEAs/charter schools, and duplicate records from historical Remedy tickets with clear requests and no technical barriers.



Please note that NCDPI could not always comply with the LEA/charter school feedback requests (i.e., which student to keep and which student to archive) either because of a technical barrier or because of conflicting feedback from two or more LEAs/charter schools. In these cases, the related duplicate data set was withheld from the list to be archived. To resolve these issues, NCDPI will reach out to these LEAs/charter schools to determine the best course of action.

Further details regarding how data will be changed in PowerSchool as a part of the archiving process and how LEAs and charter schools will be able to identify records that have been archived will be provided in next week's NC SIS Bulletin. Thank you again for your continued support of this effort.



Next Home Base Maintenance Weekend

The next Home Base maintenance weekend is scheduled for Friday, September 15 through Sunday, September 17, 2017. Currently, PowerSchool and Schoolnet are both scheduled for maintenance.

During this maintenance period, a NC State Reporting Release will take place. This release involves correcting the SAR Reporting end date currently set as December 16 to November 15 in PowerSchool.

Pearson, the Schoolnet vendor, will perform re-indexing and re-sharing of content within the application to ensure all users are current. Updates to Certica items requiring re-indexing will also take place. Schoolnet will remain available; however, performance will be impacted and test items may appear inaccurate until maintenance is completed.

The PowerSchool application will be brought down Friday at 5 p.m. and returned to service no later than Monday, September 18 at 6 a.m. Once maintenance is completed, a message will be sent to notify users that the system is up and available for use. If there is a delay in bringing up the PowerSchool application, users will be notified.

NCDPI's Technology Support Center's Knowledge Base



LEA/Charter School coordinators, data managers and staff that use or support the Home Base suite of tools can access the Technology Support Center's Knowledge Base. Inside is an extensive library of resources available to users 24/7.

Our knowledge base includes:

- Knowledge Base Articles, 'How To' Guides
- FAQ's, Quick Reference Documents
- Tips, Hints and More!
- Links to other support resources - e.g., NC-SIS webpage and PowerSource

New users can request access at: <http://servicedesk.ncdpi.wikispaces.net/home>

Knowledge Base Quick Reference Doc at: <http://bit.ly/HomeBaseKB>

Check back often - New resources added regularly!



2017-18 NC SIS Training Calendar

The Home Base Professional Learning Team is pleased to announce PowerSchool trainings for the 2017-18 school year. The audience for each session is based on user roles.

The PowerSchool sessions listed below are also posted on the NC SIS website's [Training Calendar](#). Please review these pages frequently for PowerSchool training schedule changes or additional trainings for September 2017 - June 2018.

Hands-on training sessions will be held at the NC Department of Public Instruction, 301 N. Wilmington Street, Room 564, Raleigh, NC, unless stated otherwise. Click [HERE](#) for directions to NCDPI and parking information. All attendees must be an employee of the NC Public School System to participate. Management companies are not permitted to attend.

Registration links are provided below. Please try to register early for workshops due to space limitations.

Note: All registration information is subject to the North Carolina Public Records Law.

Upcoming Webinars

PowerSchool - Accommodations *NEW*

This webinar will cover policy and demonstrate Accommodations functionality in PowerSchool (includes 504).

Dates, Times and Registration Links:

Wednesday, September 20

11:00 a.m. - 12:00 p.m.

Registration:

<https://attendee.gotowebinar.com/register/1074921435403564547>

PowerSchool - Retention/Promotion *NEW*

This webinar will cover Retention / Promotion reporting policy and PowerSchool functionality.

Dates, Times and Registration Links:

Thursday, September 28

1:00 p.m. - 3:00 p.m.

Registration Link:

<https://attendee.gotowebinar.com/register/121493121517472257>

PowerSchool - SAR Reporting

This webinar will discuss SAR policy, fatal errors and exceptions, and PowerSchool functionality as needed. It will be recorded and posted to the www.nc-sis.org recorded refreshers. After registering, you will receive a confirmation email containing information about joining the webinar.

Dates, Times and Registration Links:

Thursday, September 14

10:00 a.m. - 12:00 p.m.

Registration: <https://attendee.gotowebinar.com/register/4728903138517036035>

Thursday, September 14

1:00 p.m. - 3:00 p.m.

Registration: <https://attendee.gotowebinar.com/register/4887768275080351489>

Thursday, October 5

10:00 a.m. - 12:00 p.m.

Registration: <https://attendee.gotowebinar.com/register/1995381991933874435>

**Please note all registration information is subject to North Carolina Public Records Law.

Remember to visit the [NC SIS website](http://www.nc-sis.org) for additional information including webinars and training documentation.

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