



September 6, 2019

Digital Teaching and Learning

DISTRICT SUPPORT



NC SIS Weekly Email Bulletin

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Military Memo: Synopsis of Requirements Regarding Military and Military Families.

North Carolina has a proud tradition of supporting the military and its families. Please read the [memo](#) from Superintendent Mark Johnson that gives a synopsis of law changes, requirements, and/or resources pertaining to the military and military-connected students in four key areas.





Exit Dates for No Show

NCDPI is finding that many Public School Units are using invalid exit dates for no-show students. Students who are considered no-shows for the 2019-2020 school year should have an entry/exit date that falls within the current year's term dates. Entering an entry/exit date as 6-30-19 instead of 7-1-19 or later, places the record in the previous school year. As a result, it will show the student as retained, which causes issues in several areas, including the RTA report and ECATS.

Please correct any no-show records you have already entered using dates prior to 7/1/2019.

Calendar Changes Due to Inclement Weather

Many of our NC public schools units (PSUs) were compelled to close due to this week's inclement weather. As a courtesy reminder to those PSUs that may need to make up school days, please review and forward to the appropriate staff the document, [Calendar Change Process.pdf](#). It includes instructions on how to adjust your school calendar during the school year to account for missed school days.



This process involves updates made by the PSU and PowerSchool. **Therefore, once your updates are complete, submit a case via the PS PORTAL: <https://help.powerschool.com/> to notify them that you are ready for PowerSchool to complete their part of the calendar update process.**



Schoolnet Maintenance

Schoolnet has released a maintenance upgrade to resolve various performance bugs that have been reported since the release of 21.0 at the end of July. Schoolnet will apply this upgrade tonight from 5-7 p.m. During this time, users may experience slowness or system unavailable messages.

Please be advised that public school units (PSUs) using Windows Secure Tester or Scan-It will need to update these applications after the maintenance upgrade is applied. The update for Secure Tester for

Windows is to support advanced security requirements within Windows 10 and Kiosk mode within Windows 10. [Please see the documentation for more information.](#)

Secure Tester is only required if your Public School Unit wishes to deliver

assessments on a secure, "lock-down" browser. The default Test Nav browser does not require any installation of software or plugins.

We appreciate your understanding of the required updates to maintain the security and functionality of the system.

Contacting PowerSchool Support



There are 3 ways to request PowerSchool support:

1. CHAT: Chat support will be available for you through the PowerSchool Community at: [Launch Chat Support](#)
2. CASE: Submit a case via the PS PORTAL: <https://help.powerschool.com/>
3. CALL: **1-855-339-4790 (This is a dedicated NC Support line.)**

*Please ensure you are dialing the dedicated NC line when contacting support via phone.

** If you are reporting an outage or performance issue (P0 or P1), please CALL or use CHAT. This ensures immediate attention by PowerSchool support.

***For all other Home Base support needs (*Schoolnet, NCEES/Unified Talent, IAM/SSO (NCEdCloud), Staff & Student UID (eScholar)*) contact the Home Base Support Center at https://ncgov.service-now.com/sp_dpi or phone: (919) 807-4357, Monday - Friday, 7 a.m. to 4 p.m.



Pre-K Enrollment Guidance

The purpose of this webinar is to share guidance with Public School Units about the new Pre-K enrollment process that is required as of the 2019-2020 school year. Please see details below:

Date: Thu, Sep 12, 2019

Time: 11:00 AM - 12:00 PM EDT

Registration Link:

<https://attendee.gotowebinar.com/register/5134751588903244301>





3 Zoom Meeting Invitations

IPT Certification Overview

PowerSchool Coordinators,

You are invited to attend one or all three of the Zoom Meeting webinars that will be hosted by PowerSchool on the dates listed below. The meeting will include details on how to become NCDPI PowerSchool IPT certified. This certification is essential for serving as a lead support contact for your district. If you have questions, please reach out to the Home Base Team at home_base@dpi.nc.gov.

1. Zoom Meeting

Topic: NCDPI PowerSchool IPT Certification Overview

Time: Sep 10, 2019 10:00 AM Eastern Time (US and Canada)

Join Zoom Meeting

<https://powerschool.zoom.us/j/652806891?pwd=d0N1Yjlpb01za3dzaHFQZWttZkUydz09>

Password: carolina1

One tap mobile

+19294362866,,652806891# US (New York)

+16699006833,,652806891# US (San Jose)

Dial by your location

+1 929 436 2866 US (New York)

+1 669 900 6833 US (San Jose)

+1 647 558 0588 Canada

Meeting ID: 652 806 891

Find your local number: <https://zoom.us/u/acVGuLzIIF>

Join by Skype for Business

<https://powerschool.zoom.us/skype/652806891>

2. Zoom Meeting

Topic: NCDPI PowerSchool IPT Certification Overview

Time: Sep 11, 2019 10:00 AM Eastern Time (US and Canada)

Join Zoom Meeting

<https://powerschool.zoom.us/j/432639211?pwd=ZmpZTU1keStodWk0YVVmWGtZVmxLZz09>

Password: carolina1

One tap mobile

+19294362866,,432639211# US (New York)

+16699006833,,432639211# US (San Jose)

Dial by your location

+1 929 436 2866 US (New York)

+1 669 900 6833 US (San Jose)

+1 647 558 0588 Canada

Meeting ID: 432 639 211

Find your local number: <https://zoom.us/j/432639211>

Join by Skype for Business

<https://powerschool.zoom.us/j/432639211>

3. Zoom Meeting

Topic: NCDPI PowerSchool IPT Certification Overview

Time: Sep 12, 2019 01:00 PM Eastern Time (US and Canada)

Join Zoom Meeting

<https://powerschool.zoom.us/j/794762137?pwd=ekNoTzZyRTBiZXU1cVd6RmdlY2FSdz09>

Password: carolina1

One tap mobile

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+16699006833,,794762137# US (San Jose)

Dial by your location

+1 929 436 2866 US (New York)

+1 669 900 6833 US (San Jose)

+1 647 558 0588 Canada

Meeting ID: 794 762 137

Find your local number: <https://zoom.us/j/794762137>

Join by Skype for Business

<https://powerschool.zoom.us/j/794762137>



NCEES September Webinars

Mark your calendars for the NCEES August webinars. All webinars will be recorded and posted to the Webinar Series document located on <http://bit.ly/ncees-support>. Please click here to review the full list: [NCEES 2019-2020 Webinars](#) .

1. [BOY for Principals- \(Unified Talent\)](#)

Description: Participants will gain a better understanding of the beginning of the year process for Principals. Outlined topics include Reviewing the Teacher Evaluation Process, Assigning Rights, Confirming Evaluation Plan Types of Staff, Reviewing the Principal Evaluation Process and Beginning the Principal Evaluation Plan. Special attention will be focused on how to use the PDP.

Target Audience: Principals
Date: Tuesday, Sept 10, 2019
Time: 4-5 p.m.

2. [New Assistant Principal NCEES Series](#)- Participants only register 1 time for all 10 meetings included in the series.

Description: New assistant principals need consistent ongoing support. This New Assistant Principal NCEES Series will offer 10 meetings over the 2019-20 school year. Each meeting will address *timely topics* to support NCEES, ensuring fair and reliable practices for assistant principals to support teacher growth. This series will also focus on the growth and development of the AP using the NC School Executive Standards within the AP evaluation process. An agenda outline for all 10 meetings has been developed.

In addition, participants will have a [link to submit questions and ideas](#) for topics/ standards to be covered throughout the series. This participant driven agenda will provide relative professional development that is immediately applicable for leader success. A deeper study of the standards will be guided by the feedback survey.

Note: The agenda may change throughout the series depending on professional development needs of the participants.

[Link to agenda outline for all 10 meetings](#)

Target Audience: NEW Assistant Principals

Dates: Tuesday, Aug 27, 2019, September 24, October 29, November 26, January 28, February 25, March 31, April 28, May 26, June 16

Time: 4-5 p.m.

Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

NC SIS
NC Department of Public Instruction
Education Building, 7th Floor North
301 North Wilmington Street
Raleigh, NC 27601

919-807-3190 Office
919-807-3290 Fax
Email: ncsis@dpi.nc.gov