



October 25, 2019

# Digital Teaching and Learning

DISTRICT SUPPORT



## NC SIS Weekly Email Bulletin

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## 2020-21 Course Code Request

The window for requesting new 2020-21 Course Codes is open and will remain open until **November 13, 2019**. If you have any specific course code requests for the 2020-21 school year or have general ideas for how we can improve the statewide course code system, please be sure to submit a response by the deadline. If you have any questions or concerns related to the survey, please contact Brandon Young at 919-807-3655 or [brandon.young@dpi.nc.gov](mailto:brandon.young@dpi.nc.gov).

[Request Link](#)

## SY 2019-20 Mandatory Civil Rights Data Collection (CRDC) 60-Day OMB Package Now Available



The SY 2019-20 CRDC 60-Day OMB Package was posted on September 19, 2019, on [regulations.gov](https://www.regulations.gov) and is now available for public comment. The CRDC requires all local educational agencies (LEAs) in the nation that are recipients of federal funds to respond to the CRDC for the 2019-20 school year. This includes every public school district, charter schools, juvenile justice facilities, alternative schools, and schools serving only students with disabilities.

The announcement is available in the [Federal Register](https://www.federalregister.gov) and copies of the documents may be accessed on [regulations.gov](https://www.regulations.gov). Select "Open Docket Folder" and scroll down to "Supporting Documents" and choose "Forms and Instructions (60D FRN)" and "Supporting Statements (60D FRN)" for the documents posted on September 19, 2019. Comments in response to this notice must be submitted electronically through [www.regulations.gov](https://www.regulations.gov) or by postal mail addressed to the Director of the Information Collection Clearance Division, U.S. Department of Education, 550 12th Street SW, PCP, Room 9089, Washington, DC 20202-0023. The 60-day public comment period closes on November 18, 2019 at 11:59 p.m. ET.



### IPT Training/Certification for PowerSchool Support - Update

The virtual session for the IPT certification course for the week of Nov 18 - 22, 2019 is now full and on a wait-list. The session being held Dec 2 - 6, 2019 at NCDPI is also full and on a wait-list. If you selected to be added to a wait-list, and you are required to take training due to failing or not attempting the test, NCDPI would highly recommend you make other arrangements to attend an available training session. If you have not attempted the test on your own and would like to, there is still time. October 31, 2019 is the deadline to request the testing link and attempt the test on your own. If you would like to request the link you may do so by completing the [Initial Product Training Test Link Request](#).

#### Key Points:

- If you have registered for a training session, you are expected to attend the training session. Although training is being provided at no cost to your PSU, NCDPI is incurring a substantial cost for each of these training sessions.
- **If you are registered for a training session and do not attend, your PSU (or entity) may be responsible for the cost of your seat in that session.**
- If you will not be able to attend the training session you registered for, please contact [NCDPI](#) at least 7 business days before the start of the session.
- If you need to update your registration please do not submit another request via the Google Form. Contact [tessa.parker@dpi.nc.gov](mailto:tessa.parker@dpi.nc.gov) to receive your unique URL to edit/update your form response. Multiple registrations for different sessions by the same person will not be accepted; your most recent submission will be the only valid submission.

*Please note: In an effort to consolidate training locations and dates we have canceled many scheduled training dates. If you were scheduled for one of the canceled trainings you have been notified via email by Tessa Parker Hine. If you are scheduled*

for a training date/location that has been canceled and you need to update your registration, please reach out to [Tessa Parker Hine](#) to receive your unique URL to update your registration.

DATES	LOCATIONS
October 7–11, 2019– <b>Canceled due to low registration numbers</b>	Lenoir County Professional Development Center 601 Cunningham Rd. Kinston, NC 28501
October 7 - 11, 2019 <b>In Progress - registration closed</b>	American Renaissance School: Donovan Cook Center 132 E Broad St, Statesville, NC 28677
October 14–18, 2019– <b>Canceled due to low registration numbers</b>	Mills River Academy 96 School House Rd. Mills River, NC 28759
October 14–18, 2019– <b>Canceled due to low registration numbers</b>	Washington County PLC Center 115 Middle St. Creswell, NC 27928
October 21–25, 2019 <b>Canceled due to low registration numbers</b>	Booker T. Washington Educational Resource Center 66 Booker T. Washington School Road, Clarkton, NC
October 21 - 25, 2019	Olive Hill Resource Room 509 West Concord Street Morganton, NC 28655
October 28 - November 1, 2019	West Campus Computer Lab 211 E. Rose St, Smithfield, NC 27577
October 28–November 1, 2019– <b>Canceled due to low registration numbers</b>	Winston-Salem Forsyth County Schools 475 Corporate Drive Winston-Salem, NC 27150
November 4 - 8, 2019	Union County Public Schools Technology Services Center 721 Brewer Dr. Monroe, NC 28112
November 4–8, 2019– <b>Canceled due to low registration numbers</b>	Dennis A. Wicker Civic Center 1801 Nash St. Sanford, NC 27330
November 18 - 22, 2019 <b>SESSION FULL accepting wait-list registrations only</b>	Virtual training held online via a zoom meeting
November 18 - 22, 2019	Winston-Salem Forsyth County Schools 475 Corporate Drive Winston-Salem, NC 27150
December 2 - 6, 2019 <b>SESSION FULL accepting wait-list registrations only</b>	North Carolina Department of Public Instruction 301 N Wilmington St, Raleigh, NC 27601
December 16 - 20, 2019	Carolina Beach Road Complex 2814 Carolina Beach Road Wilmington NC 28412

**NOTE:** All registration information is subject to North Carolina Public Records Law.



## PowerSchool Out of Date Plugins

PowerSchool has identified several plugins that are extremely out of date with the newer SIS versions and will likely cause issues. For example, EPP can prevent Guardian/Students from seeing any scores in the public portal or prevent seeing the final grade on the quick lookup.

Highlighted below are the plugins listed on the plugin audit spreadsheet that are no longer needed, known to cause performance issues, or superseded and the recommended remedy.

### **No longer needed:**

9.0 Standard Validation

This was for the 8 to 9 migration and is no longer needed.

### **Remediation:**

Remove plugin

### **Known to cause performance issues:**

- Chronic Absent Alert
- Chronic Absent Alert Current School
- Chronic Absent Alert for Teachers

These have caused known performance issues and have been indicated that they should not be installed.

### **Remediation:**

Remove plugin

### **Superseded:**

- Custom Reports Bundle - Attendance
- Custom Reports Bundle - Enrollment
- Custom Reports Bundle - Fees
- Custom Reports Bundle - Grading
- Custom Reports Bundle - Incidents
- Custom Reports Bundle - Log
- Custom Reports Bundle - Misc
- Custom Reports Bundle - Nurses
- Custom Reports Bundle - Schedule
- Custom Reports Bundle - Security
- Custom Reports Bundle - Transportation
- Custom Reports Bundle - Validation
- Custom Reports Bundle Base

These have all been superseded by <https://www.powerdatasolutions.org/content/pscb-base-resources> and new versions of the reports. Some are already installed.

**Remediation:**

Remove Custom Reports Bundle plugins, update with newer PSCB versions.

**Superseded 2:**

- Enhanced Parent Portal

This has been superseded by <https://www.powerdatasolutions.org/content/pscb-custom-public-portal-v20>. The currently installed EPP was designed for PS versions prior to version 12 and have known issues.

**Remediation:**

Remove Enhanced Parent Portal. If core enable/disable functionality is not enough then install PSCB - Custom Public Portal.

**Superseded 3:**

- Enhanced Parent Portal Demo Modify
- Enhanced Parent Portal Demo Modify (ANS)

The EPP Demo Update does not gracefully handle Student (Unlimited) Contacts. Additionally, the versions installed do not have the index that was added as part of [https://www.powerdatasolutions.org/system/files/EPP\\_DemoModify\\_5\\_0\\_5.zip](https://www.powerdatasolutions.org/system/files/EPP_DemoModify_5_0_5.zip). The version number is the same but is lacking a key index for performance.

**Remediation:**

Remove Enhanced Parent Portal Demo Modify if not being used. If being used, the custom (ANS) version needs to be updated to add the index for performance.



## Retention/Promotion (RP) 2019-20 Collection Reminder

RP collects retention and promotion data for students that were in membership on the last instructional day of the 2018-19 school year. **The RP collection period expires October 27, 2019.** Please run the report in PowerSchool, review the data for accuracy, and approve.

For technical issues with the report, please submit a ticket to PowerSchool Support at <http://help.powerschool.com> or call 1-855-339-4790. Please forward a copy of the email confirmation from PowerSchool Support to [studentaccounting@dpi.nc.gov](mailto:studentaccounting@dpi.nc.gov). All other questions pertaining to RP reporting can also be sent to this email.

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## ECATS Loading Historical Assessments

PowerSchool assessments from previous school years will be pulled and loaded into ECATS beginning October 28, 2019. This data is needed to inform the Special Education process when students are referred for evaluation and as preparation for the MTSS module.



**PowerSchool data managers are requested to transfer data for currently enrolled students from previous LEAs into their own LEA by Friday, October 25.** This is a one-time pull of historical assessments; therefore, this data load into ECATS will occur only once.



## Military Recruitment Data Collection

The Military Recruitment Data Collection (student directory) deadline for inputs and outputs is **Thursday, October 31**. The data pull will be based on two values:

1. The value of the 'No Military Recruitment' field in the student record - on the 'Other Information' page.
2. The value of the 'Release of Information' field.

NCDPI is requesting for the data to be set according to the above criteria **BEFORE Nov. 1, 2019**. The following QRD can assist in this work endeavor: [http://www.nc-sis.org/Documents/student\\_info/PS\\_QRD\\_Military\\_Recruitment\\_v2.pdf](http://www.nc-sis.org/Documents/student_info/PS_QRD_Military_Recruitment_v2.pdf).

## Contacting PowerSchool Support

**There are 3 ways to request PowerSchool support:**

1. CHAT: Chat support will be available for you through the PowerSchool Community at: [Launch Chat Support](#)
2. CASE: Submit a case via the PS PORTAL: <https://help.powerschool.com/>
3. CALL: **1-855-339-4790 (This is a dedicated NC Support line.)**

\*Please ensure you are dialing the dedicated NC line when contacting support via phone.

\*\* If you are reporting an outage or performance issue (P0 or P1), please CALL or use CHAT. This ensures immediate attention by PowerSchool support.

\*\*\*For all other Home Base support needs (*Schoolnet, NCEES/Unified Talent, IAM/SSO (NCEdCloud), Staff & Student UID (eScholar)*) contact the Home Base Support Center at [https://ncgov.service-now.com/sp\\_dpi](https://ncgov.service-now.com/sp_dpi) or phone: (919) 807-4357, Monday - Friday, 7 a.m. to 4 p.m.



# WEBINARS



## NCEES October Webinars

Mark your calendars for the NCEES October webinars. All webinars will be recorded and posted to the [Webinar Series](#) document located on NCEES Support. Please click here to review the full list: [NCEES 2019-2020 Webinars](#).

### 1. [New Assistant Principal NCEES Series](#)

Participants only register 1 time for all 10 meetings included in the series.

**Description:** New assistant principals need consistent ongoing support. This New Assistant Principal NCEES Series will offer 10 meetings over the 2019-20 school year. Each meeting will address *timely topics* to support NCEES, ensuring fair and reliable practices for assistant principals to support teacher growth. This series will also focus on the growth and development of the AP using the NC School Executive Standards within the AP evaluation process.

An agenda outline for all 10 meetings has been developed. In addition, participants will have a [link to submit questions and ideas](#) for topics/ standards to be covered throughout the series. This participant driven agenda will provide relative professional development that is immediately applicable for leader success. A deeper study of the standards will be guided by the feedback survey. Also note: The agenda may change throughout the series depending on professional development needs of the participants.

[Link to agenda outline for all meetings](#)

**Target Audience:** NEW Assistant Principals

**Dates:** October 29, November 26, January 28, February 25, March 31, April 28, May 26, June 16

**Time:** 4-5 p.m.

Links to past recorded NEW AP sessions:

**August:** [Link to Recorded Webinar](#) and [Presentation](#)

**September:** [Link to Recorded Webinar](#) and [Presentation](#)

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Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

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