Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING

NC SIS Weekly Email Bulletin

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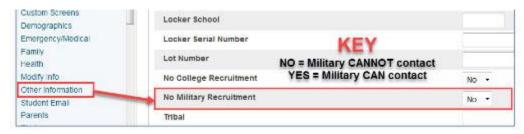
UID System Servers Maintenance

Server maintenance is scheduled for the UID System servers, this Sunday, October 22, 2017, between 6:00 a.m. and 11:00 a.m. The Staff and Student UID systems will be unavailable during this time. Therefore, please do not enroll, transfer and/or update student demographic information in PowerSchool during this period.

Military Recruitment Data Collection - October 31, 2017

NCDPI would like to make districts aware of a data request from the military to provide demographic information for students in grades 11-13. Military Recruitment data will be pulled by NCDPI on October 31.

NCDPI will be collecting data for all LEAs to disseminate to all military branches. This will alleviate the need for schools/LEAs to gather that information each year.

The data pull will be based on the value of a field in the student record - on the 'Other Information' page. To ensure all the data is set consistently across the state, below you'll find a partial screen shot of that page in PowerSchool and how the field needs to be set:

The default value for this field is 'blank'. If the field is set to 'No' - it means NO-the Military CANNOT contact. If the field is set to anything else (i.e. blank, Y, YES, 1, 0, etc....) it means YES-the Military CAN contact the student.

NCDPI is requesting for the data to be set according to the above criteria BEFORE October 31.

The following QRD can assist in this work endeavor.
http://www.nc-sis.org/Documents/student_info/PS_QRD_Military_Recruitment_v2.pdf

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A Message from the NCDPI Technology Support Center

The NCDPI Technology Support Center encourages customers experiencing critical issues, such as outages, to contact us immediately by phone at (919) 807-4357. For all general service requests, we encourage the use of the Remedy self-service web portal at https://nc-myit.us.onbmc.com. Although general service requests may also be reported by phone, our telephone agents will be creating tickets for those requests and assigning them so that they are addressed in the order they are received.

Thank you for your patience as we work to resolve your tickets as quickly as possible.

NCDPI's Technology Support Center's Knowledge Base

LEA/Charter School coordinators, data managers and staff that use or support the Home Base suite of tools can access the Technology Support Center's Knowledge Base. Inside is an extensive library of resources available to users 24/7.
Our knowledge base includes:
- Knowledge Base Articles, 'How To' Guides
- FAQ's, Quick Reference Documents
- Tips, Hints and More!
- Links to other support resources - e.g., NC-SIS webpage and PowerSource

New users can request access at: http://servicedesk.ncdpi.wikispaces.net/home

Knowledge Base Quick Reference Doc at: http://bit.ly/HomeBaseKB

Check back often - New resources added regularly!

NC SIS Training Calendar

The Home Base Professional Learning Team is pleased to announce PowerSchool trainings for the 2017-18 school year. The audience for each session is based on user roles.

The PowerSchool sessions listed below are also posted on the NC SIS website's Training Calendar. Please review these pages frequently for PowerSchool training schedule changes or additional trainings for September 2017 - June 2018.

Hands-on training sessions will be held at the NC Department of Public Instruction, 301 N. Wilmington Street, Room 564, Raleigh, NC, unless stated otherwise. Click HERE for directions to NCDPI and parking information. All attendees must be an employee of the NC Public School System to participate. Management companies are not permitted to attend.

Registration links are provided below. Please try to register early for workshops due to space limitations.

Note: All registration information is subject to the North Carolina Public Records Law.

Upcoming Webinars

PowerSchool Military Connected Webinar
This webinar will contain a presentation on the military student identifier policy and how to update students in PowerSchool as military connected.

Date, Time and Registration Link:
Date: Oct 23, 2017
Time: 1:00 PM EDT
Registration: https://attendee.gotowebinar.com/register/7437751245673277697

PowerSchool Dropout Webinar
This webinar will cover researching potential drop outs, verifying dropouts, state reporting and W2 / W2T records.

Date, Time and Registration Links:
Date: Oct 24, 2017
Time: 2:00 PM EDT
Registration: https://attendee.gotowebinar.com/register/6059709133326603265

Date: Oct. 30, 2017
Time: 10:00 AM EDT
Registration: https://attendee.gotowebinar.com/register/4449815203053496833

Fall AIG Webinar
This webinar will cover the AIG policy, functionality and Head Count. Topics of discussion will include but are not limited to:
• Review of security roles
• Discuss modifying student records within the LEA
• Review new changes and record view that happened with EOY process

• Review Phase II functionality - specifically to address questions regarding running the reports
• Review accessing student lists (steps to follow to get an accurate list of students)
• Clear steps for verifying information for headcount (will be pulled on November 30)

Date, Time and Registration Link:
Thursday, October 26
10:00 a.m. - 12:00 p.m.
Registration: https://attendee.gotowebinar.com/register/2941190690949162753

PowerSchool ALP Webinar
This webinar will cover ALP data reporting requirements and student processing procedures.

Date, Time and Registration Link:
Date: Oct 30, 2017
Time: 2:00 PM EDT
Registration: https://attendee.gotowebinar.com/register/6079679563022228481

Date: Nov 14, 2017
Time: 10:00 AM EST
Registration: https://attendee.gotowebinar.com/register/48441569764086785

PowerSchool Discipline Webinar
This webinar will cover discipline data reporting in PowerSchool.

Date, Time and Registration Link:
Date: Oct. 26, 2017
Time: 2:00 PM
Registration: https://attendee.gotowebinar.com/register/7142602742360533505

Date: Oct 31, 2017
Time: 10:00 AM EDT
Registration: https://attendee.gotowebinar.com/register/8230514522463762689

After registering, you will receive a confirmation email containing information about joining the webinars.

**Please note all registration information is subject to North Carolina Public Records Law.

Remember to visit the NC SIS website for additional information including webinars and training documentation.

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