November 9, 2017

NC SIS Weekly Email Bulletin

In this issue:
1. Home Base Maintenance Weekend Begins Friday, Nov. 10
2. Monthly DIT Linux Patching
3. Check out the New and Improved Home Base Website!
4. PowerTeacher Pro Statewide Adoption in 2018-19 SY
5. Reminder: Technology Guidelines for CAM/CAW Sites
6. NCDPI’s Technology Support Center’s Knowledge Base
7. 2017-18 NC SIS Training Calendar

Home Base Maintenance Weekend Begins Friday, Nov. 10

The next Home Base maintenance weekend is scheduled for Friday, November 10 through Sunday, November 12, 2017. Currently, PowerSchool and Schoolnet are both scheduled for maintenance.

During this maintenance period, NC State Reporting Release 17.10.0 will be implemented into PowerSchool. This release includes:

1) The enhancement of AIG by creating a new AIG record for students who transferred in from another NC LEA (Note: This feature has been known to sporadically generate a JSON error. Typically clicking the Transfer Student Record button a second or third time will resolve the error).
2) An update to the Student Current AIG Status Page to allow the Re-Enrollment of AIG Withdrawn Students.
3) The reporting of current and historical school start and release times (Note: The report is in a zip file format).

- New fields are being added to PowerSchool. This page can be found by navigating to Start Page > School Setup > School Start/End Time Setup
- The School Start/End Times 1.0 Report is included as a State Standalone Report for local use to view both current and historical school start/end times side-by-side.
- This is a beta release. The data collection piece will not be included.
- The Ability to import historical records is provided via Data Import Manager into the S_NC_SCH_STARTEND_C table. More detailed information will be provided.

Maintenance for Schoolnet entails performing updates on the Certica Item Bank that will require re-indexing. The re-indexing task will last approximately 4 - 6 hours. Pearson will also upgrade the Schoolnet ScanIt to version 10.0.2. Users who perform scanning will need to download the new version from the "My Schoolnet" page provided in the application.

Both applications will be brought down on Friday at 5 p.m. and returned to service no later than Monday, November 13 at 6 a.m. Once maintenance is completed, a message will be sent to notify users that the systems are up and available for use. If there is a delay in bringing up either application, users will be notified.

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**Monthly DIT Linux Patching**

The NC Department of Information Technology (DIT) will be performing their monthly Linux services patching, including the UID Systems servers, this Sunday, November 12, 2017, between 4:00 a.m. and 12:00 p.m. The Staff and Student UID systems will be unavailable during this time. Therefore, please do not enroll, transfer and/or update student demographic information in PowerSchool during this period.

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**Checkout the New and Improved Home Base Website!**

The NC Department of Public Instruction has launched a new and improved Home Base website that provides user-friendly information about its suite of digital tools. Teachers and parents will find useful information about each application that comprises the whole of Home Base. Administrators will become more acquainted with advantages Home Base tools and resources offer. Authenticated users will also have easy access to Home Base applications that are used on a daily basis through the Home Base Sign-in link located on each page of the site.

Please bookmark this URL [http://homebase.ncpublicschools.gov/](http://homebase.ncpublicschools.gov/) and use it often! Questions and feedback concerning the site may be addressed to home_base@dpi.nc.gov.
PowerTeacher Pro Statewide Adoption in 2018-19 SY

There are currently over 80 school districts and nearly 30 charter schools across the state that have early adopted PowerTeacher Pro (PTP) in the current school year. While lessons learned are being collected and used to improve the system and implementation, the feedback has been clear: TEACHERS LOVE PTP! Additionally, the much anticipated passback feature between PowerTeacher Pro with both Canvas and Schoolnet is currently in place for all of our early adopters!

Beginning with the 2018-19 school year, all remaining school districts and charter schools will be migrated over from the legacy PowerTeacher Gradebook (PTG) to PTP. While the state will be providing “just in time” training for administrators and teachers in the spring of 2018, it is never too early to begin planning for your local implementation.

In order to assist school districts and charter schools with their implementation, this online hub has been created with multiple resources including, a common cartridge LMS file (a PTP Canvas course can be accessed via the NC Canvas Commons), implementation guide, an administrator configuration checklist, multiple training videos/QRDs/etc. for teachers and administrators, and much much more!

If you have any questions about the implementation of PTP, please reach out to Hunter Huffman, Special Projects Manager, (e): hunter.huffman@dpi.nc.gov or (p): 919.807.3633. If you need technical support with PTP, please contact the NCDPI support center.

Reminder: Technology Guidelines for CAM/CAW Sites

CFNC has created a technology guide for schools that are hosting college application week (CAW) events. The document is attached and also available on the CAW website (https://nccollegeapplicationmonth.org/wp-content/uploads/2017/11/technology-guidelines-for-college-application-month-sites-2017.pdf). Information to assist with ensuring computers are running compatible browser versions and the limits of a T1 line are included.

Please share this message with school counselors, high school principals and others within your school.

NCDPI's Technology Support Center's Knowledge Base

LEA/Charter School coordinators, data managers and staff that use or support the Home Base suite of tools can access the Technology Support Center's Knowledge Base. Inside is an extensive library of resources available to users 24/7.

Our knowledge base includes:
- Knowledge Base Articles, ‘How To’ Guides
New users can request access at: http://servicedesk.ncdpi.wikispaces.net/home


Check back often - New resources added regularly!

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**NC SIS Training Calendar**

The Home Base Professional Learning Team is pleased to announce PowerSchool trainings for the 2017-18 school year. The audience for each session is based on user roles.

The PowerSchool sessions listed below are also posted on the NC SIS website’s [Training Calendar](http://ncsis.ncdpi.wikispaces.com/). Please review these pages frequently for PowerSchool training schedule changes or additional trainings for September 2017 - June 2018.

Hands-on training sessions will be held at the NC Department of Public Instruction, 301 N. Wilmington Street, Room 564, Raleigh, NC, unless stated otherwise. Click [HERE](http://ncsis.ncdpi.wikispaces.com/) for directions to NCDPI and parking information. All attendees must be an employee of the NC Public School System to participate. Management companies are not permitted to attend.

Registration links are provided below. Please try to register early for workshops due to space limitations.

**Note:** All registration information is subject to the North Carolina Public Records Law.

### Upcoming Webinars

**PowerSchool ALP Webinar**

This webinar will cover ALP data reporting requirements and student processing procedures.

**Date, Time and Registration Link:**

Date: Nov 14, 2017
Time: 10:00 AM EST
Registration: [https://attendee.gotowebinar.com/register/48441569764086785](https://attendee.gotowebinar.com/register/48441569764086785)

After registering, you will receive a confirmation email containing information about joining the webinars.

**Please note all registration information is subject to North Carolina Public Records Law.**

Remember to visit the [NC SIS website](http://ncsis.ncdpi.wikispaces.com/) for additional information including webinars and training documentation.

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