



November 1, 2019

Digital Teaching and Learning

DISTRICT SUPPORT



NC SIS Weekly Email Bulletin

In this issue:

1. We're Hiring!
2. Want to be a Home Base Advisory Representative?
3. Emergency Maintenance Weekend
4. School Activity Report
5. Students in the FTE School
6. Canvas and PTPro Grade Passback
7. 2020-21 Course Code Request
8. SY 2019-20 Mandatory CRDC 60-Day OMB Package Now Available
9. PowerSchool Out of Date Plugins - Reminder
10. IPT Training/Certification for PowerSchool Support (**Important Updates**)
11. Contacting PowerSchool Support
12. Upcoming Webinars (NCEES and NCWiseOwl)



Home Base Lead Manager Posting

The Division of Digital Teaching and Learning is hiring! If you have an innovative vision for the future of Home Base, understand engaging education and would like to be part of a fast forward team, please apply for the Home Base Lead position (Applications Systems Manager) <http://bit.ly/2WtVqx2>.

DTL Education Program Director I

The NCDPI Digital Teaching and Learning Division is seeking to fill its Education Program Director position. If you are interested or know of someone that may be interested, please share this posting. For complete job description details, click on the following link: http://bit.ly/Ed_Director_1.



Want to be a Home Base Advisory Representative?

Do you know your Home Base Advisory representatives? The Home Base Advisory Group consists of PSU educators in various roles and NCDPI staff who form an effective advisory structure that supports a continuous improvement process for Home Base. The group sets the strategic direction for our Home Base Roadmap. If you think you would like to be a part of this group, please complete the [Home Base Advisory Interest](#) form. To find out who your current representatives are, please view the list that is posted in the [Home Base Advisory Group Google doc](#).

Emergency Maintenance Weekend

NCDPI has planned an emergency maintenance for the PowerSchool application beginning Friday, **November 1, 2019**. Maintenance will be performed to release the following State Reporting updates:

1. SAR (see more information pertaining to this change in the *School Activity Report (SAR) Release* message below.
 - Hiding all SAR data except the Personnel Summary Report
 - Removing display of SAR Errors and Warnings that are no longer applicable
2. AIG
 - Including "Approval" on Submission Start Date
3. Discipline
 - Minor update for Incident Detail Report



This maintenance only pertains to the PowerSchool application. All other applications, including the PowerSchool Unified Talent/NCEES system, will remain available during the PowerSchool SIS emergency maintenance weekend.

PowerSchool will be brought down at 5 p.m. on Friday, Nov. 1 and returned to service no later than 6 a.m. Monday, Nov. 4. A message will be sent to PowerSchool administrators once DPI receives word that

the maintenance page has been removed. Please be sure to notify your entire staff once you receive the completion message.



School Activity Report (SAR) Release

The SAR update to remove all SAR views except the Personnel Summary Report will be included in the November 1, 2019 maintenance release. After the release, please run the SAR and verify the updates are reporting in your PowerSchool instance according to this document, [Personnel Summary Report](#).

For technical issues with the report, please submit a ticket to PowerSchool Support at <http://help.powerschool.com> or call 1-855-339-4790. Forward a copy of the email confirmation from PowerSchool Support to studentaccounting@dpi.nc.gov. All other questions for SAR reporting can also be sent to studentaccounting@dpi.nc.gov.

Students in the FTE School

NCDPI has discovered that some schools have students in their DPI FTE school. NCDPI would like to inform all PSUs that the DPI FTE school should not be used as a holding school during the school year and there should not be any student records in this school within your instance. This school may be used as a temporary holding school during the EOY process, but students must be moved back to their previous school and transferred out as a no-show within your instance after EOY. Failure to remove these students causes double enrollment in ECATS, resulting in record transfer issues.



What is a No-Show student?

When a student is enrolled in a school but did not show up the first day of school, they are referred to as a "No-Show".

For the No-Show students to report correctly, the **Entry Date must be equal to the Exit Date**. Summer No-Show students should have summer entry/withdrawal dates **after** July 1 and before the first day of school. NCDPI prefers summer dates of 7/6 – 7/6 to avoid enrollment, reporting, and transfer student record issues.



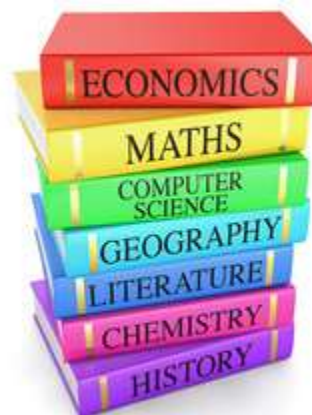
Canvas and PTPro Grade Passback

Please link to the [Canvas and PowerTeacher Pro Grade Passback Locked Assignments Google document](#) that was shared with Canvas users this week in reference to the grade term lock down feature implemented with the latest PowerSchool upgrade. Share this document with others on your staff that may be affected by this change.

2020-21 Course Code Request - Reminder

The window for requesting new 2020-21 Course Codes is open and will remain open until **November 13, 2019**. If you have any specific course code requests for the 2020-21 school year or have general ideas for how we can improve the statewide course code system, please be sure to submit a response by the deadline. If you have any questions or concerns related to the survey, please contact Brandon Young at 919-807-3655 or brandon.young@dpi.nc.gov.

[Request Link](#)



SY 2019-20 Mandatory Civil Rights Data Collection (CRDC) 60-Day OMB Package Now Available

The SY 2019-20 CRDC 60-Day OMB Package was posted on September 19, 2019, on [regulations.gov](https://www.regulations.gov) and is now available for public comment. The CRDC requires all local educational agencies (LEAs) in the nation that are recipients of federal funds to respond to the CRDC for the 2019-20 school year. This includes every public school district, charter schools, juvenile justice facilities, alternative schools, and schools serving only students with disabilities.

The announcement is available in the [Federal Register](#) and copies of the documents may be accessed on [regulations.gov](https://www.regulations.gov). Select "Open Docket Folder" and scroll down to "Supporting Documents" and choose "Forms and Instructions (60D FRN)" and "Supporting Statements (60D FRN)" for the documents posted on September 19, 2019. Comments in response to this notice must be submitted electronically through www.regulations.gov or by postal mail addressed to the Director of the Information Collection Clearance Division, U.S. Department of Education, 550 12th Street SW, PCP, Room 9089, Washington, DC 20202-0023. The 60-day public comment period closes on November 18, 2019 at 11:59 p.m. ET.

PowerSchool Out of Date Plugins - Reminder

PowerSchool has identified several plugins that are extremely out of date with the newer SIS versions and will likely cause issues. For example, EPP can prevent Guardian/Students from seeing any scores in the public portal or prevent seeing the final grade on the quick lookup.

Highlighted below are the plugins listed on the plugin audit spreadsheet that are no longer needed, known to cause performance issues, or superseded and the recommended remedy.



No longer needed:

9.0 Standard Validation

This was for the 8 to 9 migration and is no longer needed.

Remediation:

Remove plugin

Known to cause performance issues:

- Chronic Absent Alert
- Chronic Absent Alert Current School
- Chronic Absent Alert for Teachers

These have caused known performance issues and have been indicated that they should not be installed.

Remediation:

Remove plugin

Superseded:

- Custom Reports Bundle - Attendance
- Custom Reports Bundle - Enrollment
- Custom Reports Bundle - Fees
- Custom Reports Bundle - Grading
- Custom Reports Bundle - Incidents
- Custom Reports Bundle - Log
- Custom Reports Bundle - Misc
- Custom Reports Bundle - Nurses
- Custom Reports Bundle - Schedule
- Custom Reports Bundle - Security
- Custom Reports Bundle - Transportation
- Custom Reports Bundle - Validation
- Custom Reports Bundle Base

These have all been superseded by <https://www.powerdatasolutions.org/content/pscb-base-resources> and new versions of the reports. Some are already installed.

Remediation:

Remove Custom Reports Bundle plugins, update with newer PSCB versions.

Superseded 2:

- Enhanced Parent Portal

This has been superseded by <https://www.powerdatasolutions.org/content/pscb-custom-public-portal-v20>. The currently installed EPP was designed for PS versions prior to version 12 and have known issues.

Remediation:

Remove Enhanced Parent Portal. If core enable/disable functionality is not enough then install PSCB - Custom Public Portal.

Superseded 3:

- Enhanced Parent Portal Demo Modify
- Enhanced Parent Portal Demo Modify (ANS)

The EPP Demo Update does not gracefully handle Student (Unlimited) Contacts. Additionally, the versions installed do not have the index that was added as part of https://www.powerdatasolutions.org/system/files/EPP_DemoModify_5_0_5.zip. The version number is the same but is lacking a key index for performance.

Remediation:

Remove Enhanced Parent Portal Demo Modify if not being used. If being used, the custom (ANS) version needs to be updated to add the index for performance.

**IPT Training/Certification for PowerSchool Support - Update**

The virtual session for the IPT certification course for the week of Nov 18 - 22, 2019 is now full and on a wait-list. The session being held Dec 2 - 6, 2019 at NCDPI is also full and on a wait-list.

Key Points:

- Sessions are beginning to fill up quickly, to ensure you get a location most convenient for you please register for an available session rather than a waitlisted location.
- If you selected to be added to a wait-list, and you are required to take training due to failing or not attempting the test, NCDPI would highly recommend you make other arrangements to attend an available training session.
- If you have registered for a training session, you are expected to attend the training session. Although training is being provided at no cost to your PSU, NCDPI is incurring a substantial cost for each of these training sessions.
- **If you are registered for a training session and do not attend, your PSU (or entity) may be responsible for the cost of your seat in that session.**
- If you will not be able to attend the training session you registered for, please contact [NCDPI](http://ncdpi.org) at least 7 business days before the start of the session.
- If you need to update your registration please **do not** submit another request via the Google Form. Contact tessa.parker@dpi.nc.gov to receive your unique URL to edit/update your form response. Multiple registrations for different sessions by the same person will not be accepted; your most recent submission will be the only valid submission. The only exception to this is for wait-list requests.

Please note: In an effort to consolidate training locations and dates we have canceled many scheduled training dates. If you were scheduled for one of the canceled trainings you have been notified via email by Tessa Parker Hine. If you are scheduled for a training date/location that has been canceled and you need to update your

registration, please reach out to [Tessa Parker Hine](#) to receive your unique URL to update your registration.

DATES	LOCATIONS
October 7 – 11, 2019 registration numbers	Canceled due to low Lenoir County Professional Development Center 601 Cunningham Rd., Kinston, NC 28504
October 7 – 11, 2019 Complete - registration closed	Training American Renaissance School: Donovan Cook Center 132 E Broad St., Statesville, NC 28677
October 14 – 18, 2019 registration numbers	Canceled due to low Mills River Academy 96 School House Rd., Mills River, NC 28759
October 14 – 18, 2019 registration numbers	Canceled due to low Washington County PLC Center 115 Middle St., Creswell, NC 27928
October 21 – 25, 2019 registration numbers	Canceled due to low Booker T. Washington Educational Resource Center 66 Booker T. Washington School Road, Clarkton, NC
October 21 – 25, 2019 Training Complete - registration closed	Olive Hill Resource Room 509 West Concord Street Morganton, NC 28655
October 28 – November 1, 2019 Training Complete - registration closed	West Campus Computer Lab 211 E. Rose St., Smithfield, NC 27577
October 28 – November 1, 2019 to low registration numbers	Canceled due Winston-Salem Forsyth County Schools 475 Corporate Drive Winston-Salem, NC 27150
November 4 - 8, 2019	Union County Public Schools Technology Services Center 721 Brewer Dr. Monroe, NC 28112
November 4 – 8, 2019 registration numbers	Canceled due to low Dennis A. Wicker Civic Center 1801 Nash St. Sanford, NC 27330
November 18 - 22, 2019 SESSION FULL accepting wait-list registrations only	Virtual training held online via a zoom meeting
November 18 - 22, 2019	Winston-Salem Forsyth County Schools 475 Corporate Drive Winston-Salem, NC 27150
December 2 - 6, 2019 SESSION FULL accepting wait-list registrations only	North Carolina Department of Public Instruction 301 N Wilmington St, Raleigh, NC 27601
December 16 - 20, 2019	Carolina Beach Road Complex 2814 Carolina Beach Road Wilmington NC 28412

NOTE: All registration information is subject to North Carolina Public Records Law.

Contacting PowerSchool Support

There are 3 ways to request PowerSchool support:

1. CHAT: Chat support will be available for you through the PowerSchool Community at: [Launch Chat Support](#)
2. CASE: Submit a case via the PS PORTAL: <https://help.powerschool.com/>
3. CALL: **1-855-339-4790 (This is a dedicated NC Support line.)**



*Please ensure you are dialing the dedicated NC line when contacting support via phone.

** If you are reporting an outage or performance issue (P0 or P1), please CALL or use CHAT. This ensures immediate attention by PowerSchool support.

***For all other Home Base support needs (*Schoolnet, NCEES/Unified Talent, IAM/SSO (NCEdCloud), Staff & Student UID (eScholar)*) contact the Home Base Support Center at https://ncgov.service-now.com/sp_dpi or phone: (919) 807-4357, Monday - Friday, 7 a.m. to 4 p.m.



NCEES November Webinars

Mark your calendars for the NCEES November webinars. All webinars will be recorded and posted to the [Webinar Series](#) document located on NCEES Support. Please click here to review the full list: [NCEES 2019-2020 Webinars](#) .

1. [New Assistant Principal NCEES Series](#)

Participants only register 1 time for all 10 meetings included in the series.

Description: New assistant principals need consistent ongoing support. This New Assistant Principal NCEES Series will offer 10 meetings over the 2019-20 school year. Each meeting will address *timely topics* to support NCEES, ensuring fair and reliable practices for assistant principals to support teacher growth. This series will also focus on the growth and development of the AP using the NC School Executive Standards within the AP evaluation process.

An agenda outline for all 10 meetings has been developed. In addition, participants will have a [link to submit questions and ideas](#) for topics/ standards to be covered throughout the series. This participant

driven agenda will provide relative professional development that is immediately applicable for leader success. A deeper study of the standards will be guided by the feedback survey.
Also note: The agenda may change throughout the series depending on professional development needs of the participants.

[Link to agenda outline for all meetings](#)

Target Audience: NEW Assistant Principals

Dates: November 26, January 28, February 25, March 31, April 28, May 26, June 16

Time: 4-5 p.m.

Links to past recorded NEW AP sessions:

August: [Link to Recorded Webinar](#) and [Presentation](#)

September: [Link to Recorded Webinar](#) and [Presentation](#)

NCWiseOwl Webinars

Five NCWiseOwl Gale Webinars will be available starting November 19, 2019. All webinars offer CEUs from GALE including full viewing of recorded webinars and alignment to the NC Digital Learning Competencies. Detailed descriptions for each webinar are located in the [NCWO Toolkit](#) on [the Professional Learning Page](#). Gale also houses [recorded webinars and registration](#) as a service for NC.



AUDIENCE: Teachers, Instructional Coaches, School Library Media, Instructional Technology, Other Certified Support Staff

- **19-Nov-2019 7-7:45 PM - [REGISTER](#) for NCWiseOwl: NEW Gale Resource Enhancements!**
- **21-Jan-2020 3:30-4:15 PM - [REGISTER](#) for NCWiseOwl: Using Gale Resources for IBL and PBL**
- **18-Feb-2020 3:30-4:15 PM - [REGISTER](#) for Support STEM with your NCWiseOwl Gale Resources**
- **10-Mar-2020 7-7:45 PM - [REGISTER](#) for NCWiseOwl: Gale Resources and Tools for EL and SPED Students**
- **14-Apr-2020 3:30-4:15 PM - [REGISTER](#) for CTE and your Gale Resources from NCWiseOwl**

Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

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