



March 9, 2018

# Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING



## NC SIS Weekly Email Bulletin

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## CCES Conference Starts Sunday, March 11, 2018

Are you ready for another spectacular conference! The Home Base Team is looking forward to seeing you at the CCES Conference next week. It's not too late to [REGISTER](#) but if your payment has not been mailed, please bring your check with you. Payments mailed now will not be processed prior to the start of the conference (March 11).

As in the past, this conference will be paperless, so please remember to bring your mobile devices for session information and onsite conference happenings. A [detailed sessions guide](#) is available for registrants to plan out their conference events. For additional information, visit our [CCES Website](#) or follow us on twitter [@ncdpiCCES](#).

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## Next Home Base Maintenance Weekend - March 9-12, 2018

The next Home Base maintenance weekend is scheduled for tonight, March 9 through Sunday, March 11, 2018. PowerSchool and Schoolnet are both scheduled for maintenance, as well as the UID system.



PowerSchool maintenance will involve a North Carolina State Reporting Release for Common Follow-up (CFU) Reporting. In this release, the CFU-3 validation warning will be changed to a fatal error.

Schoolnet will be updated at 5 p.m. on Friday to version 19.1.4. This update will resolve the following issues:

- Image size issues on assessments given in the legacy test browser.
- Access to restricted test items from the student profile.

We expect Schoolnet access to be restored by 6 p.m. Friday.

The UID system servers will also undergo maintenance and scheduled upgrades during this maintenance weekend. As a result, the Staff and Student UID systems will be unavailable during this time.

Home Base will be brought down tonight at 5 p.m. and returned to service no later than Monday, March 12 at 6 a.m. Once maintenance is completed, a message will be sent to notify users that the systems are up and available for use. If there is a delay in bringing up the applications, users will be notified.



## NCEdCloud IAM Target Application Update

After successfully completing pilots with several LEAs, NCDPI would like to announce the following applications (new or revised) are available for integration with your LEA or charter school view of the NCEdCloud IAM Service.

- **Destiny** (Follett) - Version 2 now includes NCEdCloud Single Sign-On
- **Ed: Your Friend in Learning** (Houghton Mifflin Harcourt)
- **G Suite for Education** (previously Google Apps for Education) - Version 2, which does not use UID as the account name
- **Holt McDougal Online** (Houghton Mifflin Harcourt)
- **Microsoft Office 365**
- **NC LOR** (Learning Object Repository)
- **Think Central** (Houghton Mifflin Harcourt)
- **What's My Browser** (support utility that displays the browser type and version you're using)
- **Career Cruising** (now Xello)

The applications above are all Opt-In and can be requested by your Tech Director (or anyone with the LEA Administrator role in the NCEdCloud IAM Service) through the Target Applications Request Form on the NCEdCloud IAM Service website. For a complete list of applications currently available through the NCEdCloud IAM Service, visit the target applications webpage at <https://ncedcloud.mcnc.org/target-applications>.

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## High School Transcripts for Graduated Students

The NCDPI Home Base staff has been informed that some universities are receiving graduated student's high school transcripts with missing headers. As a reminder, when printing transcripts for graduated students that have the actual school name listed at the top:

1. Go to the school from which the student graduated.
2. In the search bar, enter "`*as_of=XX/XX/XXXX;Last_Name=_____`".  
**Note:** The date used with the `*as_of` search command should be a date that the student was active in the school.
3. You can then select the student from the results list and process the transcript as you normally would.

We hope this reminder for some and tip for others was helpful. Please feel free to direct any questions concerning high school transcripts to our support center by calling (919) 807-4357 or submitting a [Remedy](#) ticket.



## Reminder: PowerTeacher Pro Cohort II Training Schedule

As a reminder, the Home Base Team has opened registration for PowerTeacher Pro for Cohort II training. Administrator and teacher training sessions are scheduled to begin on April 17, 2018.

Everyone who was not a part of Cohort I will have to be a part of Cohort II. There will not be a Cohort III. For more details and the registration link, click on the bit.ly provided: <http://bit.ly/2F59veN>.

Note: Attendees must be an employee of a North Carolina public school.

## Tips from the Support Center

It's that time of year again! Scheduling season is upon us.

The NCDPI Support Center would like to remind you of the many scheduling resources available on the NC SIS Website's Scheduling



page (<http://www.nc-sis.org/scheduling.html>). In addition, a presentation titled, *Troubleshooting PowerScheduler*, developed by NCDPI's Doris Kitts who regularly trains on PowerScheduler is also available. The PowerPoint can be found on the NC SIS Website's Presentation page ( [http://www.nc-sis.org/Documents/symp\\_2017/presentations/Troubleshooting\\_PScheduler\\_Printed.pdf](http://www.nc-sis.org/Documents/symp_2017/presentations/Troubleshooting_PScheduler_Printed.pdf)).

Please remember to contact the NCDPI Support Center for technical assistance by calling (919) 807-4357 or submitting a [Remedy](#) ticket.

Happy Scheduling!



## NCDPI's Technology Support Center's Knowledge Base

LEA/Charter School coordinators, data managers and staff that use or support the Home Base suite of tools can access the Technology Support Center's Knowledge Base. Inside is an extensive library of resources available to users 24/7.

Our knowledge base includes:

- Knowledge Base Articles, 'How To' Guides
- FAQ's, Quick Reference Documents
- Tips, Hints and More!
- Links to other support resources - e.g., NC-SIS webpage and PowerSource

New users can request access at: <http://servicedesk.ncdpi.wikispaces.net/home>

Knowledge Base Quick Reference Doc at: <http://bit.ly/HomeBaseKB>

**Check back often - New resources added regularly!**

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Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

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