



March 22, 2019

Digital Teaching and Learning

DISTRICT SUPPORT



NC SIS Weekly Email Bulletin

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Register Now for the Spring 2019 Home Base Meet-Ups!

The final round of Home Base Meet-Ups for the 2018-19 school year is scheduled for Monday, April 8 through Thursday, April 11. These collaborative sessions are great opportunities for networking and sharing ideas. The format for this round will be the same as before, Schoolnet and Canvas will be offered for a full day. For complete registration details, please link to http://bit.ly/HBMU_Spring2019.

DIT Patching

The NC Department of Information Technology (DIT) will be performing monthly Linux patching, including the UID System servers, this Sunday, March 24, 2019, between 4:00 a.m. and 12:00 p.m. The Staff and Student UID systems will be unavailable during this time. Therefore, please do not enroll, transfer and/or update student demographic information in PowerSchool during this period.



Missing Course Code Issue - Resolved

The issue with missing course codes from the dropdown menu in the PowerSchool application has been resolved. Users may resume adding new courses in the application.

New Document on the Web!

[Licensure In-Field-Subject-EC Crosswalk 2019-20 School Year - 03/21/2019](#)





Webinars

Training Coming Soon For New Help Desk Ticketing System



NCDPI's Technology Support Center will be replacing Remedy and converting to the ServiceNow support and request ticketing system April 3. Prior to implementation, webinar-based trainings will be offered on how to:

- Access ServiceNow using your NCID login credentials;
- Create and manage requests for support using a modern web portal;
- Access a knowledge base containing support-related materials;
- We will automatically migrate over your open Remedy tickets.

Choose from any of these four identical training sessions:

- Monday, **Mar 25**; Tues, **Mar 26**; Wed, **Mar 27**; or Thurs, **Mar 28**
- Time of each session: 2:30 p.m. to 3:30 p.m.
- The webinar will be recorded and published for future use.

Registration link for all four training opportunities can be found at: <https://attendee.gotowebinar.com/rt/8937228931257653772>

- Users will continue using Remedy through close of business April 2.
- Details about your open Remedy ticket migration will be discussed during training.
- Links to the new ServiceNow site and additional details to follow.



Unified Talent

NCEES Training Webinars!

Please click here to review the full list: http://bit.ly/18-19NCEES_Webinar_Series

Evaluators of Principals! Don't miss out on this 4-part [Webinar Series](#) exploring the Principal evaluation process and rubric.

- Click here to [view Part 1 recording "Understanding the Foundation of the Standards and the Evaluation Process for Principals."](#)
- Click here to view [Part 2: School Executive Standards 1-3](#) held Feb. 19, 2019.
- Click here to view [Part 3: School Executive Standards 4-7](#) held, March 12, 2019.

Register for Part 4 now:

- **Part 4: [Feedback Conversations](#) Tuesday, March 26, 2019**

Principals, did you miss “[Addressing Misconceptions Using the NC Evaluation Process for Teachers](#)”? Click the title to view this very informative session presented by Kimberly Simmons, NCDPI Educator.

Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

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