



March 8, 2019

Digital Teaching and Learning

DISTRICT SUPPORT



NC SIS Weekly Email Bulletin

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Home Base Maintenance Weekend and Microsoft Azure Migration

The migration from Rackspace to Microsoft Azure will begin today, Friday, March 8 at 5:00 p.m. and end by 5:00 a.m. Tuesday, March 12.

This weekend, March 8-10, 2019, is a regularly scheduled Home Base Maintenance Weekend. The PowerSchool application (including admin, parent, student and teacher) will be unavailable beginning Friday at 5:00 p.m. – the standard window for maintenance. When the PowerSchool Group, LLC, completes the migration and import of all NC data into the new Azure servers, the NCDPI PowerSchool team will begin their instance verification process that entails logging into each NC PowerSchool instance to verify the migration was successful and confirming the following:

- Instance availability
- Students by count of active students
- Staff by count of active staff
- Student Data
- Historical Grades
- Schedule
- Transfer Info
- Quick Lookup Screen
- Years and Terms
- Reports
- State Dashboard
- NCDPI Reports Page
- SQL5 Reports Page

After NCDPI completes their review, coordinators will receive a communication encouraging them to log in and further verify their data. A [tracking document](#) is available for you to log any issues. The bit.ly for this document is <http://bit.ly/AzureMigrationTracker>. You may also access the document from the [NC SIS Website's Home](#) page. **It is important to note that PowerSchool users will likely not have access to the system on Monday, March 11.** To protect from the risk of bad data which could carry major implications, the maintenance page will remain in place until the ODS is fully in-sync.

What Can I Expect?

Due to the loss of certain functionalities within PowerSchool and the ODS sync lag, the following systems may be impacted.

- Canvas
 - Any changes made in PowerSchool Friday, March 8 - Tuesday, March 12 that are used in Canvas will not appear in Canvas until Wednesday, March 13. Examples include: enrollment changes, student information, and student lists in PowerSchool synced courses. Canvas syncs will be restarted for districts on the evening of Tuesday, March 12. Please contact your Canvas CSM if you have additional questions.
- Schoolnet
 - Any changes made in PowerSchool Friday, March 8 - Tuesday, March 12 that are used in Schoolnet will not appear in Schoolnet until Wednesday, March 13. Examples include: enrollment changes, student information, transfers, and attendance/tardy updates. Additionally, areas of reporting will not be updated during this period. Schoolnet overnight processes will be restarted on Tuesday, March 12. Teachers are recommended not to sync assessment scores from Schoolnet to PowerTeacher Pro from Friday, March 8 until the migration is complete on Tuesday, March 12.
- CFNC/eTranscripts
 - The CFNC Electronic Transcript System will be temporarily unavailable from 5 p.m. Friday, March 8 until 11:59 p.m. Monday, March 11 while NCDPI performs system maintenance. Transcript requests may still be initiated but will remain in a "Requested" status until maintenance is complete.
- NCEdcloud IAM
 - Any changes that occur in PowerSchool as of Friday, March 8, 2019 will not be processed in the NCEdCloud IAM Service until all PowerSchool instances are back online and synced to the PowerSchool ODS.
- Unified Talent/NCEES

- The TNL Person Import file that provisions staff into NCEES will not be processed tonight, Friday, March 8 through Monday, Mar. 11. The TNL Person Import file will return to its regular NCDPI nightly processing schedule on the evening of March 11, pending the ODS is fully in-sync.
- The Unified Talent/NCEES system will remain available for access to professional development and evaluations.
- Other local 3rd Party connections and data transfers
 - MealsPlus
 - SchoolMessenger
 - Blackboard
 - Others

3rd Party File Transfers

Districts are encouraged to notify any 3rd party vendors who receive files from PowerSchool that files will not be delivered during this migration period. Additionally, we also recommend that districts temporarily disable AutoSends.

How to Be Prepared for Monday

For standard operational purposes, we strongly encourage district and school administrators to save or print hard copies of the following to have on hand Monday:

- Transcripts
- Student schedules
- Emergency contact information
- Allergies/Medical logs
- Transportation records
- Attendance Rosters

Once the migration is complete and PowerSchool has been returned to service, users will be notified immediately. Remember, a shared document has been created for districts to report any identified issues after the system becomes available (<http://bit.ly/AzureMigrationTracker>).

We ask for your patience and understanding throughout the migration process which will require additional downtime as opposed to our normal maintenance weekends. Please inform others within your district and schools so that they may prepare accordingly



CONNECTING COMMUNITIES OF EDUCATION STAKEHOLDERS

CCES CONFERENCE



CCES Breakfast Panel - Wednesday, March 20, 2019, 8:00 a.m. - 8:45 a.m.

"Equity in Education" How Do We Achieve It?

All attendees are invited to have breakfast with us as we discuss achieving, "Equity in Education." Our moderator, Mr. James Ford, will lead our panel of experts in discussing the following:

- What does equity look like in education?
- How do we achieve true educational equity in our schools/districts?
- What factors are necessary to reach our goals?
- How can we work together to create an educational system that allows all students to achieve greatness?

The panel consists of (lft. to rt.) Christina Spears, Special Assistant, Office of Equity Affairs, Wake County Public School System; Ricky Hurtado, Co-Founder & Co-Director LatinxEd; Dr. Kelvin Bullock, Executive Director of Equity Affairs, Durham Public Schools; Mallory Mbalia, Assistant Principal, Underwood GT Elementary, Wake County Public School System; Free Bird Mckinney, 2018 Burroughs Wellcome Fund North Carolina Teacher of the Year; and Tabari Wallace, 2018 Wells Fargo North Carolina Principal of the Year.



Coming Soon! ServiceNow Support Ticketing System - April 2019



The NCDPI Technology Support Center is pleased to announce we will be converting to the 'ServiceNow' support ticketing system the first week of April. Among the features, designated users can:

- submit incident & request tickets using a modern self-service portal, in addition to phone: (919-807-4357)
- access using NCID login credentials (details to follow)
- manage their tickets directly in the portal
- access a knowledge base containing support related materials

Users will continue to submit tickets in the existing Remedy support system until implementation. Additional details including login details, training and webinar dates will be published in a future bulletin.



Truenorthlogic/NCEES Rebranding to PowerSchool Unified Talent

As a result of the PowerSchool acquisition of Performance Matters, Truenorthlogic/NCEES has been re-branded as "PowerSchool Unified Talent Perform & Professional Learning". Unified Talent will replace the Truenorthlogic name and TNL green compass logo. NCDPI, LEA and charter staff will see the new Unified Talent logo when logging into the NCEdCloud/IAM (my.ncedcloud.org) dashboard after maintenance

weekend, Mar. 8-10, 2019.

The system will remain as the North Carolina Educator Effectiveness System (NCEES) for evaluations and professional development. The new NCEES icon will be PowerSchool's cyan letter P with Unified Talent underneath and NCEES in the bar below the dashboard icon.





NCEES Training Webinars!

Please click here to review the full list: [http://bit.ly/18-19NCEES Webinar Series](http://bit.ly/18-19NCEES_Webinar_Series)

Evaluators of Principals! Don't miss out on this 4-part [Webinar Series](#) exploring the Principal evaluation process and rubric. To view Part 1 and Part 2, click on the titles below:

- **Part 1: "[Understanding the Foundation of the Standards and the Evaluation Process for Principals](#)"**
- **Part 2: "[School Executive Standards 1-3](#)"**
- **Part 3: "School Executive Standards 4-7" - This webinar will be rescheduled, date to be announced.**

Register now for this upcoming sessions:

- **Part 4: [Feedback Conversations](#) Tuesday, March 26, 2019**

Principals, did you miss "[Addressing Misconceptions Using the NC Evaluation Process for Teachers](#)"? Click the title to view this very informative session presented by Kimberly Simmons, NCDPI Educator.

Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

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