Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING

NC SIS Weekly Email Bulletin

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2017 Home Base Symposium Invite

The North Carolina Department of Public Instruction's Division of Digital Teaching and Learning invites you to "Plug In and Connect" with your peers at the 2017 Home Base Symposium scheduled for February 22-24, 2017, at the Sheraton Four Seasons in Greensboro, NC. Click on the 2017 Home Base Symposium Invite and Symposium Registration Details for more information. You may also visit the NC SIS website's Symposium page for online registration.

2016-2017 Home Base Meet-Ups

The NCDPI Home Base Team would like to welcome you back to network and collaborate with your peers through the Home Base Meet-Ups (formerly known as the Home Base User Group Meetings). Click on the January Home Base Meet-Up Invite for more details.

Changes to Populating Staff Email in the NCEdCloud IAM Service - Dec. 29, 2016

The NCEdCloud IAM Service Team is pleased to announce that after close-of-business on Thursday, December 29, the processing for employee source data will be modified to fix a number of issues that have affected the populating of staff emails in the IAM Service.

The webinar, "Populating Staff Emails in PowerSchool Q&A," was held Thursday, December 15, from 1:30 p.m. - 2:30 p.m. This webinar provided instructions on how to populate missing staff email addresses in PowerSchool either manually or by using PowerSchool's export/import functionality. A corresponding Quick Reference Document (QRD) and Quick Resource Video (QRV) are available for viewing.

Changes will entail the following:
- **PowerSchool will become the primary source for staff email addresses.**
- **If a staff member's email is not available from PowerSchool (e.g., they do not have a PowerSchool account) then a backup source will be used**:
- A LINQ HR feed will be automated (January 2017 update) and will provide staff emails for those LEAs/Charters that are using this application as their HR system.
- HRMS for non-LINQ HR districts
- Charter School HR data upload

Staff who are not currently in PowerSchool may be added via the PowerSchool New Staff Entry process in order to facilitate email maintenance. LEA/Charter School admin users can update **existing** staff emails via upload. **NCDPI recommends that LEA and Charter school staff emails are updated in PowerSchool no later than Thursday, December 29, by 5:00 p.m**. Note that PowerSchool data is pulled nightly every Sunday through Friday. Please contact the Technology Support Center (TSC) if you have questions about updating your employees' email address in PowerSchool.

Users who have more than one valid email address (e.g., they are active in multiple schools within an LEA or in multiple LEAs/Charters and have a unique email in each), may now see all valid emails in the IAM service. Users with more than one valid email address **will have the ability to choose a preferred email** from within the Profiles tab in my.ncedcloud.org. The preferred email address will be the one used by the IAM Service when populating "email address" for integrated Target Applications. For more information, see IAM Service FAQs at https://ncedcloud.mcnc.org/faq-page.

OCR/CRDC Labs

The second CRDC Lab is taking place today, Dec. 16. These labs are not webinars. They are designed to give district level staff working on the Office of Civil Rights Data Collection assistance with PowerSchool set-up in real-time, and an understanding on how to review the PowerSchool CRDC Preview reports.

These are not formal events. Two staff members from an LEA or Charter may attend. The lab will be open from 9 a.m. to 5 p.m. So come join us at a time that works best for you. Please note, the room may be closed from noon to1 p.m.

Labs will be located in the 5th floor Computer Training Room (Rm 564) at the NC DPI Building located at 301 N. Wilmington Street, Raleigh, NC 27601-2825. (Google maps link for location: https://www.google.com/#q=301+n.+wilmington+street)

The next labs are scheduled for the following dates:
January 13, 2017
January 20, 2017
Register for a date in the lab using the following link: https://attendee.gotowebinar.com/rt/8336383191098240770

For questions, contact Terra Dominguez at terra.dominguez@dpi.nc.gov or 919-807-3272.

SAR Update for All Schools

During the December maintenance weekend, a fix for the combination class calculation was deployed into production. Details of what that fix entailed were communicated in last week's bulletin.

As a result of the update, the calculation of the SAR class size was removed from **all** SAR Class Size reports due to programming of the fix for the calculation. The SAR Class Size Summary view continues to have the average class size information as it was prior to the update taking place. Schools that re-ran the SAR this week will now have the calculation line populated.

The calculation detail does assist schools with understanding the K-8 average class size reported from the SAR scheduled for publishing in the School Report Card next October. However, the calculation is not needed by DPI for the processing of your data. Grades 9-13 class size data does not come from the SAR for the School Report Card.

We will pull the information from what your SAR Class Size summary has populated. It is your choice if you decide to re-run the SAR to get the calculation back on the SAR Class Size report. The deadline for the SAR was updated to December 16. As reported before the maintenance weekend, all schools with combination classes (i.e., multiple sections for one class of students) must re-run the SAR this week.

Please remember, during your review of the SAR Class Size calculation, that sections will be combined if they have the same teacher, same subject and same expression. Without all three of these matching, PowerSchool will not combine sections for combo classes.

Questions can be sent to Sandra Johnson at sandra.johnson@dpi.nc.gov.

Regional Host Sites for PowerScheduler Workshops

The Home Base Professional Learning Team is seeking regional host sites for the upcoming PowerScheduler workshops.

The workshops will be offered during the following weeks:

April 24 - 28, 2017
May 1 - 5, 2017
May 8 - 12, 2017
May 15 - 19, 2017

Information

During the one-week PowerScheduler workshop, the schedule will be as follows:

- Monday-Tuesday --"Build & Load"
- Wednesday -- "Load Only"
- Thursday-Friday -- "Build & Load"

Workshop sessions may be combined if the minimum number of registrants are not met. The workshop will be held from 9:00 a.m. - 4:00 p.m., with lunch on your own. Each participant must bring their own device.

Host Location Requirements

- Monday-Friday availability at the same location
- Reliable wireless Internet connection
- Workspace for up to 40 attendees
- Provide a list of nearby accommodations
- Projector and screen
- Extension Cords
- Accessible printer for attendees

If you are interested in becoming a regional host for the PowerScheduler workshops, please complete the PowerScheduler Workshop Hosts form by January 6, 2017.

Thank you,

The Home Base Professional Learning Team

A Message from the NCDPI Technology Support Center

The NCDPI Technology Support Center encourages customers experiencing critical issues, such as outages, to contact us immediately by phone at (919) 807-4357. For all general service requests, we encourage the use of the Remedy self-service web portal at https://nc-myit.us.onbmc.com. Although general service requests may also be reported by phone, our telephone agents will be creating tickets for those requests and assigning them so that they are addressed in the order they are received.

Thank you for your patience as we work to resolve your tickets as quickly as possible.

Remember to visit the NC SIS website for additional information including webinars and training documentation.

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