

December 2, 2016

Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING



NC SIS Weekly Email Bulletin

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Course Code Release: 2017-18 School Year

The new course code Master List for the 2017-18 school year is now posted at: http://www.nc-sis.org/courses.html. These courses are also available for scheduling in PowerSchool. Please take note of the specific updates for next school year:

CTF

Approved local course options (LCOs) and requested Community College Career and College Promise (CCP) course codes have been added.

World Language Level IV High School Codes for Middle School Students

World Language Level IV middle school course codes for high school credit have been added for dual language/immersion languages:

- Cherokee
- Chinese
- French
- German
- Greek
- Japanese
- Spanish

Dual Language/Immersion

If you have students in a dual language/immersion program who are taking a standard content area course in the target language (e.g., Math in Spanish, Social Studies in Chinese, Science in French, etc.), please use the following coding scheme:

- · Place an "L" in the 8th local digit of the code
- · Rename the "Course Name" field in the following format: [State Course Title] DL/I

IB World Language "Other Language" Codes

Two new IB Language B- Other Language (SL and HL) world language elective course codes have been added (1l278X0 and 1l288X0). These course codes should be used for IB world language courses that do not have a language - specific course code assigned. Please rename the "Course Name" field with the specific language taught.

Assistance

If you need assistance with course code policies, the coding scheme, or scheduling please view this <u>Course Code Guidance Document</u>. If you continue to need assistance, please submit a help desk ticket at http://nc-myit.us.onbmc.com or by calling 919.807.4357.

School Activity Report (SAR) Update

Schools that have the SAR Class Size calculation issue due to combination classes are requested to **not approve** their SAR at this time. A fix during the December maintenance weekend is expected and schools with the calculation issue must re-run the SAR after the fix is in production.



If this is the only outstanding issue for the school, they do not need to submit an "unlock" ticket request at this time. The SAR submission date will be updated during the maintenance weekend to assist with that process.

Questions pertaining to this issue may be directed to Sandra Johnson at sandra.johnson@dpi.nc.gov.



Retention/Promotion (RP)

The 2015/16 Retention Promotion (RP) reporting that was due on October 27, 2016 has been closed. Thank you all for your diligence in completing this report. If you have any concerns or questions, please contact Sandra Johnson at Sandra.johnson@dpi.nc.gov immediately.



OCR/CRDC Update

Dear OCR Coordinators.

Please forward this email to other staff as appropriate. Note: Those LEAs and Schools that were not open in the school year 2015-16 are not required to participate in this collection.

The PowerSchool Submission End dates for the CRDC will be updated to February 1, 2017. Please do not Approve the LEA level reports until notified by the NC DPI. Continue to run the LEA level CRDC PowerSchool Preview reports and notify the NC DPI of any concerns.

The Federal Submission Portal is currently scheduled to open in late January or early February 2017. To check for updates from the Feds, click https://crdc.grads360.org/#program.

The CRDC Grads360 Workgroup is open to users. Here is where staff can review the CRDC webinars and ask questions of their peers. The CRDC Grads360 Workgroup link is located on the right side of the CRDC Grads360 homepage. To request access, contact Molly Hash at molly.hash@aemcorp.com.

Soon to be published on the NC DPI OCR website:

- A) The NC specific document 'Preparing for the CRDC' has been updated to:
 - 1. Remove draft watermark
 - 2. Include a document updates table
 - Include contact information for requesting access to the NC CRDC Workgroup on Grads360
 - 4. Include CRDC Tips Appendix
- B) The PowerSchool CRDC Data Dictionary has been updated to:
 - 1. Include additional information regarding the collection of data for students passing math courses. The Stored Grades screen requires a value greater than or equal to 70 must be populated in the Percent field.
- C) Federal Submission Form LEA Level
- D) Federal Submission Form School level

These documents are already located on the CRDC Grads360 NC Workgroup site.

Deployed Fixes:

- 1. Charter schools that did not have AIG programs were indicated as having a program by the indicator 'Yes' on the PowerSchool CRDC Part 1. This error could be seen in the data view 'CRDC School Detail Part
 - 1'. A resolution was deployed into PowerSchool during the November Home Base maintenance weekend.

- 2. EDDIE grade levels in the CRDC EDDIE Grade Level screen were inadvertently deleted for districts with a leading zero in their LEA number (010, 020, 030, 040, 050, 060, 070, 080, and 090). A resolution was deployed in mid-November.
- 3. The Alternative school setting on the CRDC School level screen and on the PowerSchool were incorrectly set to 'No' and users were unable to further identify the type of Alternative learning program that was offered. The School level screen was updated to accurately reflect the data coming from the EDDIE system November 23, 2016. If your data does not appear to have updated, please contact the Home Base Support Center.

Fixes Pending December Maintenance weekend:

- The Special Education data on the PowerSchool CRDC Preview Part 1 report is incorrectly reporting as 'No'
 for those schools that have updated the EDDIE system. This issue will be resolved during the December
 PowerSchool Maintenance weekend.
- The CRDC School screen is indicating that schools provide PK services. The screen may be looking at
 enrollments within the LEA's DPI FTE School. This issue is scheduled to be resolved during the December
 PowerSchool Maintenance weekend.

Tips:

- Do all your students have an FTE value in their 2015-2016 school year enrollment record? If you are unsure how to check or how to update, please contact the HBSC support center for assistance on this process.
- Did you know there is a PowerSchool CRDC Data Dictionary to review tables and field logic? Visit http://www.dpi.state.nc.us/data/management/ocr/webinars/.
- Did you know that the school level CRDC PowerSchool Preview reports contain views that allow you to see the actual students who are being counted in the reports?

Need some help with the CRDC? Come to the NC DPI for assistance in setting up your PowerSchool instance and reading the PowerSchool reports. Make sure to bring your work with you. This is a casual event where you can ask the questions relevant to your LEA's situation. The 5th floor lab will be open for help on the following dates:

Register to ensure you have a seat at the NC DPI: https://attendee.gotowebinar.com/rt/8336383191098240770

Friday, December 9, 2016 (9am-noon)

Friday, December 9, 2016 (1pm-4:00)

Friday, December 16, 2016 (9am-noon)

Friday, December 16, 2016 (1pm-4:00)

Friday, January 13, 2017 (9am-noon)

Friday, January 13, 2017 (1pm-4:00)

Friday, January 20, 2017 (9am-noon)

Friday, January 20, 2017 (1pm-4:00)

Please contact Terra Dominguez at terra.dominguez@dpi.nc.gov or 919-807-3272 with any questions.

PowerSchool

Excluding Future and Closed Schools from the State Compliance Reporting List

Attention Coordinators,

If you have future schools or closed schools in PowerSchool, please make sure your setup is updated to show them as currently non-reporting schools of state compliance reports (SCRs), such as PMR, SAR, etc. This will reduce the

amount of time spent in determining if a school should have run a report, and enable NCDPI to contact those that should have reported sooner.

For a refresher on how to assign collections to schools, review the Assigning Collections to Schools quick reference document located on the NC SIS website.



Maintenance Weekend for December 2016

The next Home Base maintenance weekend is scheduled for Friday, Dec. 9 through Sunday, Dec. 11. Maintenance will be performed on the PowerSchool application only.

PowerSchool will shut down Friday, Dec. 9, at 5 p.m. Once maintenance is completed, a message will be sent to notify users that the system is up and available for use. PowerSchool will be returned to service no later than 6 a.m., Monday, Dec. 12. If a delay in bringing up the system should occur, users will be notified via email.

A Message from the NCDPI Technology Support Center

The NCDPI Technology Support Center encourages customers experiencing critical issues, such as outages, to contact us immediately by phone at (919) 807-4357. For all general service requests, we encourage the use of the Remedy self-



service web portal at https://nc-myit.us.onbmc.com. Although general service requests may also be reported by phone, our telephone agents will be creating tickets for those requests and assigning them so that they are addressed in the order they are received.

Thank you for your patience as we work to resolve your tickets as quickly as possible.

Remember to visit the NC SIS website for additional information including webinars and training documentation.

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