



August 11, 2017

# Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING



## NC SIS Weekly Email Bulletin

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## Home Base Maintenance Weekend August 11-14, 2017

The next Home Base maintenance weekend is scheduled for Friday, August 11 through Sunday, August 13, 2017. Both PowerSchool and Schoolnet are scheduled for maintenance.

PowerSchool maintenance will involve a State Reporting release that resolves the following two issues:

- Issue 1: Common Follow Up Report listing 8th grade students when it should only list grades 9 – 13.
- Issue 2: Records with a W2 or W6 exit code not showing the exit date.

Schoolnet maintenance will involve Pearson, the vendor, running a script to share all content updates with new charters that are being setup, or existing charters that are new to Schoolnet.

The applications will be brought down Friday at 5 p.m. and returned to service no later than Monday, August 14 at 6 a.m. Once maintenance is completed, a message will be sent to notify users that the system is up and available for use. If there is a delay in bringing up the applications, users will be notified.

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## Reminder: NCDPI Search Custom Page



On September 26, 2016, NCDPI sent a message informing NC PowerSchool users that the Enhanced Search Plugin was reported by its vendor as being defective and, as a result of this defect, was causing performance issues in the PowerSchool application. PowerSchool disabled the plug-in at that time, and it currently remains disabled.

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## Grading Scales in PowerSchool



During the PowerSchool 10 upgrade, some districts' grading scales did not transfer over into their PowerSchool instances. If this is true for your district, please contact the Home Base Support Center at (919) 807-4357, or submit a ticket via the [Remedy Portal](#).

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## A Message from the NCDPI Technology Support Center

The NCDPI Technology Support Center encourages customers experiencing critical issues, such as outages, to contact us immediately by phone at (919) 807-4357. For all general service requests, we encourage the use of the Remedy self-service web portal at <https://nc-myit.us.onbmc.com>. Although general service requests may also be reported by phone, our telephone agents will be creating tickets for those requests and assigning them so that they are addressed in the order they are received.



Thank you for your patience as we work to resolve your tickets as quickly as possible.

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## New Information on the Web

[Parent Portal Quick Reference Video - 07/29/2017](#)  
([Transcript for Parent Portal Video](#))

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### 2017 NC SIS Summer Training Calendar



The Home Base Professional Learning Team is pleased to announce additional PowerSchool summer trainings for the 2017-18 school year. The audience for each session is based on user roles.

The PowerSchool sessions listed below are also posted on the NC SIS website's [Training Calendar](#). Please review these pages frequently for PowerSchool training schedule changes or additional trainings for September 2017 - June 2018.

Hands-on training sessions will be held at the NC Department of Public Instruction, 301 N. Wilmington Street, Room 564, Raleigh, NC, unless stated otherwise. Click [HERE](#) for directions to NCDPI and parking information. All attendees must be an employee of the NC Public School System to participate. Management companies are not permitted to attend.

Registration links are provided below. Please try to register early for workshops due to space limitations.

Note: All registration information is subject to the North Carolina Public Records Law.

### Upcoming Webinars

#### PowerSchool - A Year in PowerSchool

This 3 hour session goes through a typical North Carolina year in PowerSchool. It will not give granular step by step details for every function throughout the year, but it will touch on what is due and when.

#### Dates, Times and Registration Links:

Thursday, September 7

9:00 a.m. - 12:00 p.m.

Registration: <https://attendee.gotowebinar.com/register/1893814605390621954>

Thursday, September 7

1:00 p.m. - 4:00 p.m.

Registration: <https://attendee.gotowebinar.com/register/2991628587213345026>

### **PowerSchool - Beginning of Year/First Ten Days**

This webinar will focus on (but not limited to), the Daily Headcount Adjustment – First 10 days of School including verifying enrollments, the No-Show process, running attendance rosters in PTG, PT Pro and PowerSchool system report “Class Roster PDF”.

#### **Dates, Times and Registration Links:**

Tuesday, August 15

1:00 a.m. - 3:00 p.m.

Registration: <https://attendee.gotowebinar.com/register/9028726976269717762>

Friday, August 18

9:00 a.m. - 11:00 a.m.

Registration: <https://attendee.gotowebinar.com/register/1259847194753453058>

### **PowerSchool - Managing Daily Attendance**

Learn how to view, record and modify Daily Attendance data for students at your school. Focus on finding teachers who haven't taken attendance, running absentee reports and reviewing how to update attendance in a variety of ways. Will include searching for students with chronic attendance problems.

#### **Date, Time and Registration Link:**

Wednesday, August 23

9:00 a.m. - 10:30 a.m.

Registration: <https://attendee.gotowebinar.com/register/3756705060526640643>

### **PowerSchool - Managing Meeting Attendance**

Learn how to view, record and modify Meeting Attendance data for students at your school. Focus on finding teachers who haven't taken attendance, running absentee reports and reviewing how to update attendance in a variety of ways. Will include searching for students with chronic attendance problems.

#### **Date, Time and Registration Link:**

Thursday, August 24

9:00 a.m. - 10:30 a.m.

Registration:

<https://attendee.gotowebinar.com/register/1058649761011051011>

### **PowerSchool/NC Reports Overview**

Learn about PowerSchool/NC reports you will use throughout the year. Practice setting up and creating various system reports using some basic PowerSchool codes and HTML codes. Featured reports include but are not limited to System Reports, State Reporting Dashboard reports, and NCDPI reports.

#### **Date, Time and Registration Link:**

Tuesday, August 22

9:00 a.m. - 11:00 a.m.

Registration: <https://attendee.gotowebinar.com/register/2448628171588848386>

### PowerSchool - SAR Reporting

This webinar will discuss SAR policy, fatal errors and exceptions, and PowerSchool functionality as needed. It will be recorded and posted to the [www.nc-sis.org](http://www.nc-sis.org) recorded refreshers. After registering, you will receive a confirmation email containing information about joining the webinar.

#### **Dates, Times and Registration Links:**

Thursday, September 14

10:00 a.m. - 12:00 p.m.

Registration: <https://attendee.gotowebinar.com/register/4728903138517036035>

Thursday, September 14

1:00 p.m. - 3:00 p.m.

Registration: <https://attendee.gotowebinar.com/register/4887768275080351489>

Thursday, October 5

10:00 a.m. - 12:00 p.m.

Registration: <https://attendee.gotowebinar.com/register/1995381991933874435>

### Walk-in Schedule/Audit Reports

This webinar will focus on scheduling new students or making manual student schedule changes after the start of the current term. It features some of the more useful North Carolina Audit reports.

#### **Date, Time and Registration Link:**

Tuesday, August 15

10:00 a.m. - 12:00 p.m.

Registration: <https://attendee.gotowebinar.com/register/8937674219350590465>

\*\*Please note all registration information is subject to North Carolina Public Records Law.

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Remember to visit the [NC SIS website](http://www.nc-sis.org) for additional information including webinars and training documentation.

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