In this issue:
1. Home Base Maintenance Weekend - August 11-14, 2017
2. Reminder: NCDPI Search Custom Page Package
3. Grading Scales in PowerSchool
4. A Message from the NCDPI Technology Support Center
5. New Information on the Web
6. 2017 NC SIS Summer Training Calendar - *New SAR and A Year in PowerSchool Training*

**Home Base Maintenance Weekend**

**August 11-14, 2017**

The next Home Base maintenance weekend is scheduled for Friday, August 11 through Sunday, August 13, 2017. Both PowerSchool and Schoolnet are scheduled for maintenance.

PowerSchool maintenance will involve a State Reporting release that resolves the following two issues:

Issue 1: Common Follow Up Report listing 8th grade students when it should only list grades 9 – 13.
Issue 2: Records with a W2 or W6 exit code not showing the exit date.
Schoolnet maintenance will involve Pearson, the vendor, running a script to share all content updates with new charters that are being setup, or existing charters that are new to Schoolnet.

The applications will be brought down Friday at 5 p.m. and returned to service no later than Monday, August 14 at 6 a.m. Once maintenance is completed, a message will be sent to notify users that the system is up and available for use. If there is a delay in bringing up the applications, users will be notified.

Reminder: NCDPI Search Custom Page

On September 26, 2016, NCDPI sent a message informing NC PowerSchool users that the Enhanced Search Plugin was reported by its vendor as being defective and, as a result of this defect, was causing performance issues in the PowerSchool application. PowerSchool disabled the plug-in at that time, and it currently remains disabled.

Grading Scales in PowerSchool

During the PowerSchool 10 upgrade, some districts’ grading scales did not transfer over into their PowerSchool instances. If this is true for your district, please contact the Home Base Support Center at (919) 807-4357, or submit a ticket via the Remedy Portal.

A Message from the NCDPI Technology Support Center

The NCDPI Technology Support Center encourages customers experiencing critical issues, such as outages, to contact us immediately by phone at (919) 807-4357. For all general service requests, we encourage the use of the Remedy self-service web portal at https://nc-myit.us.onbmc.com. Although general service requests may also be reported by phone, our telephone agents will be creating tickets for those requests and assigning them so that they are addressed in the order they are received.

Thank you for your patience as we work to resolve your tickets as quickly as possible.
2017 NC SIS Summer Training Calendar

The Home Base Professional Learning Team is pleased to announce additional PowerSchool summer trainings for the 2017-18 school year. The audience for each session is based on user roles.

The PowerSchool sessions listed below are also posted on the NC SIS website’s Training Calendar. Please review these pages frequently for PowerSchool training schedule changes or additional trainings for September 2017 - June 2018.

Hands-on training sessions will be held at the NC Department of Public Instruction, 301 N. Wilmington Street, Room 564, Raleigh, NC, unless stated otherwise. Click HERE for directions to NCDPI and parking information. All attendees must be an employee of the NC Public School System to participate. Management companies are not permitted to attend.

Registration links are provided below. Please try to register early for workshops due to space limitations.

Note: All registration information is subject to the North Carolina Public Records Law.

Upcoming Webinars

PowerSchool - A Year in PowerSchool
This 3 hour session goes through a typical North Carolina year in PowerSchool. It will not give granular step by step details for every function throughout the year, but it will touch on what is due and when.

Dates, Times and Registration Links:
Thursday, September 7
9:00 a.m. - 12:00 p.m.
Registration: https://attendee.gotowebinar.com/register/1893814605390621954

Thursday, September 7
1:00 p.m. - 4:00 p.m.
Registration: https://attendee.gotowebinar.com/register/2991628587213345026
PowerSchool - Beginning of Year/First Ten Days
This webinar will focus on (but not limited to), the Daily Headcount Adjustment – First 10 days of School including verifying enrollments, the No-Show process, running attendance rosters in PTG, PT Pro and PowerSchool system report “Class Roster PDF”.

Dates, Times and Registration Links:
Tuesday, August 15
1:00 a.m. - 3:00 p.m.
Registration: https://attendee.gotowebinar.com/register/9028726976269717762

Friday, August 18
9:00 a.m. - 11:00 a.m.
Registration: https://attendee.gotowebinar.com/register/1259847194753453058

PowerSchool - Managing Daily Attendance
Learn how to view, record and modify Daily Attendance data for students at your school. Focus on finding teachers who haven’t taken attendance, running absentee reports and reviewing how to update attendance in a variety of ways. Will include searching for students with chronic attendance problems.

Date, Time and Registration Link:
Wednesday, August 23
9:00 a.m. - 10:30 a.m.
Registration: https://attendee.gotowebinar.com/register/3756705060526640643

PowerSchool - Managing Meeting Attendance
Learn how to view, record and modify Meeting Attendance data for students at your school. Focus on finding teachers who haven’t taken attendance, running absentee reports and reviewing how to update attendance in a variety of ways. Will include searching for students with chronic attendance problems.

Date, Time and Registration Link:
Thursday, August 24
9:00 a.m. - 10:30 a.m
Registration: https://attendee.gotowebinar.com/register/1058649761011051011

PowerSchool/NC Reports Overview
Learn about PowerSchool/NC reports you will use throughout the year. Practice setting up and creating various system reports using some basic PowerSchool codes and HTML codes. Featured reports include but are not limited to System Reports, State Reporting Dashboard reports, and NCDPI reports.

Date, Time and Registration Link:
Tuesday, August 22
9:00 a.m. - 11:00 a.m.
Registration: https://attendee.gotowebinar.com/register/2448628171588848386
PowerSchool - SAR Reporting
This webinar will discuss SAR policy, fatal errors and exceptions, and PowerSchool functionality as needed. It will be recorded and posted to the www.nc-sis.org recorded refreshers. After registering, you will receive a confirmation email containing information about joining the webinar.

Dates, Times and Registration Links:
Thursday, September 14
10:00 a.m. - 12:00 p.m.
Registration: https://attendee.gotowebinar.com/register/4728903138517036035

Thursday, September 14
1:00 p.m. - 3:00 p.m.
Registration: https://attendee.gotowebinar.com/register/4887768275080351489

Thursday, October 5
10:00 a.m. - 12:00 p.m.
Registration: https://attendee.gotowebinar.com/register/1995381991933874435

Walk-in Schedule/Audit Reports
This webinar will focus on scheduling new students or making manual student schedule changes after the start of the current term. It features some of the more useful North Carolina Audit reports.

Date, Time and Registration Link:
Tuesday, August 15
10:00 a.m. - 12:00 p.m.
Registration: https://attendee.gotowebinar.com/register/8937674219350590465

**Please note all registration information is subject to North Carolina Public Records Law.

Remember to visit the NC SIS website for additional information including webinars and training documentation.

NC SIS
NC Department of Public Instruction
Education Building, 7th Floor North
301 North Wilmington Street
Raleigh, NC 27601

919-807-3190 Office
919-807-3421 Fax
Email: ncsis@dpi.nc.gov