Digital Teaching and Learning

ACADEMIC AND DIGITAL LEARNING

HOME BASE

NC SIS Weekly Email Bulletin

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Home Base Maintenance Weekend - April 21-23, 2017

The next Home Base maintenance weekend is scheduled for tonight, April 21 through Sunday, April 23, 2017. Maintenance will be performed on the PowerSchool, Schoolnet and Performance Matters (Truenorthlogic) applications. Additionally, the Staff and Student UID systems will be unavailable during the Home Base maintenance window.

The PowerSchool application will be brought down Friday evening at 5 p.m. Once maintenance is completed, a message will be sent to notify users that the system is up and available for use.

Schoolnet maintenance will begin tonight at 8 p.m. and last approximately 4 hours. Maintenance will involve running a script to correct item formats, and running the Elastic Searches (ES) to re-index items for Certica Social Studies items that are having grades re-aligned. Performance will be impacted for

those using the application's search feature and could possibly result in incorrect counts on item searches while re-indexing is underway.

The Performance Matters (Truenorthlogic) maintenance will not require an outage; however, during the Staff and Student UID systems' maintenance, it may experience downtimes.

All Home Base applications should be returned to service no later than 6 a.m., Monday, April 24. If there is a delay in bringing up the applications, users will be notified.

Remember to visit NCDPI's 2016-17 Home Base Maintenance Schedule for a list of all planned Home Base maintenance weekends. Questions pertaining to this maintenance weekend may be addressed to the Home Base Support Center at (919) 807-4357, or by submitting a ticket through the Remedy Portal.

Remedy Support System Maintenance

On Sunday, April 23, 2017, from 1 – 7 a.m. EDT, the Remedy on Demand ticketing system and customer web portal will be unavailable for planned maintenance by the NCDIT.

If a delay in bringing up the system should occur, users will be notified.

OCR/CRDC Submission End Date is April 24, 2017

Dear Superintendents and OCR Coordinators,

DPI has uploaded as much data as possible on your behalf to the USED's Civil Rights Data Collection (CRDC) system. We hope this has been a benefit to you all.

You must **certify**, within the CRDC system that your data is complete and accurate by **Monday April 24, 2017**. This will require you to enter the CRDC system, address any error messages and officially certify the data. The submission cannot be certified until all errors are corrected. To view your LEA and School Errors and Warnings, click the Reports Link at the top right of the Federal Submission Portal home page. Navigate to the Error Resolution Report for Advanced Users report and click Download Error Resolution Report. We cannot do this on your behalf.

Please forward this email to other staff as appropriate. DPI has communicated throughout this process the status of the upload and the responsibilities of the LEA to verify and certify. Please review the OCR/CRDC spreadsheet containing the OCR Coordinator's name and contact information we have been provided. This is the list we have used to contact your LEA throughout the process. If this contact is not correct, please send us the correct contact information and we will update the list. Note: Those LEAs

and Schools that were not open in the school year 2015-16 are not required to participate in this collection.

At this time, we do not believe there will be any extension of the April 24 deadline.

Resources from the OCR:

Looking for some guidance on how to use the Submission Tool? Please click this link: https://crdc.grads360.org/#communities/pdc/documents/7728
The guide is for the 2013-14 collection and an updated reference is pending, but this should get you used to navigating the system.

Please contact the Federal Partner Support Center at:
(855) 255-6901 or crdc@aemcorp.com

2017 NC SIS Training Calendar

The 2017 Training Calendar for PowerSchool related training is available on the NC SIS website. To access the calendar, users may click on "Training" located on the blue menu bar and select "Calendar". If you are unable to view the calendar on your first attempt, either refresh the page, clear cache and cookies from the browser and then re-open it, or open the calendar in a different browser.

Training sessions and dates are listed below. Please visit this calendar often for additional training sessions and updates.

PowerSchool New Charter Training for 2017-18 Startup Charters Only
ATTENDEES MUST BE AN EMPLOYEE OF THE SCHOOL AND NOT A MANAGEMENT COMPANY.
This is a three and a half day workshop to walk new charter school users through the process of setting up their school for the new year. This session will include, but is not limited to:
-Logging into PowerSchool
-Navigating the system
-Enrolling students
-Withdrawing students
Adding teachers/staff
-Creating the master schedule
-Scheduling students and teachers to classes

Dates/Times
May 23 - May 26, 2017
9:00 AM - 4:00 PM (Tues. - Thurs)
9:00 AM - 12:00 PM (Fri.)
Registration URL:
http://bit.ly/PSNewCharter17-18

Remember to visit the NC SIS website for additional information including webinars and training documentation.

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