

August 7, 2020



Digital Teaching and Learning

DISTRICT SUPPORT



NC SIS Weekly Email Bulletin

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Enabling SAML Authentication

During the EOY process, student and parent accounts were disabled to prevent users from logging in. Those accounts remain disabled because many PSUs are not prepared for students and parents to view schedules. Members of the DTL team created the [Enabling SAML Authentication QRD](#) to assist you in enabling those accounts once you are ready to do so. **If this setting remains disabled in PowerSchool, when a student logs into the NCEdCloud IAM Service and clicks on the PowerSchool Student icon, they will receive the following error message: *Not Found. The requested file could not be found on this server. Error 404.***

Student Contacts

During the recent Home Base Meet-Up, many users asked about the expectations of the student contact migration. Our DTL team is preparing a plan to assist in this process, and in order to finalize a timeline, we would like to hear from you.

Please take a minute to complete the [Migration Status Survey](#). We will review the survey results next week and follow up with updates.



• **CUSTOM CURRICULUM** Find and assign sequenced content from Training NC



Learning.com's NC Custom Remote Instruction Sequences Go Live Monday, Aug. 10, 2020

As the **NCDPI NC K-8 Digital Literacy Initiative** moves into year 2, the North Carolina Department of Public Instruction (NCDPI) and Learning.com are pleased to provide our Tier 1 PSUs with the resources to enable our PSUs to quickly and easily implement Learning.com in the 2020-2021 school year. We are excited about the **NC Remote Instruction Sequences**, a subset of digital technology skill-specific sequences bundled and designed to prepare students with the fundamentals to prepare them for blended, classroom and remote learning.

- **NC Remote Instruction Sequences with Curriculum Mapping** – Grade and skill-specific sequences that focus on the skills students need to be effective using technology to learn. The skill areas include computer fundamentals, online safety & digital citizenship, keyboarding, word processing, internet usage & online communications, and computational thinking & coding fundamentals.
- These sequences are pre-packaged and available for immediate assignment and use, while also remaining customizable by teachers for their classroom.
- View the NC custom sequences in your **Learning.com Library** under **Custom Curriculum**.

An expanded communication will be sent to a Tier 1 PSUs Learning.com Contacts and Superintendent participating in the K-8 Digital Literacy Initiative by utilizing Learning.com. It includes the **Remote Learning Sequences Pacing Guide** and a **NC Educator Digital Literacy Brief** one-pager for teachers.

FREE Webinars

Learning.com

Learning.com Webinars

Learning.com Webinars are targeted to LEAs, Charter Schools, Lab Schools, and Innovative School District within Tier 1 Counties with Learning.com contract, K-8 classroom teachers, media coordinators, digital learning coaches, technology directors, district and school-level administrators.

Webinar Topics:

- Using the Digital Literacy Assessment (DLA) to Gauge Your Students' Understanding of the ISTE Standards for Students
- Tracking Student Growth through Skills Checks

Click here for more information and registration links: bit.ly/lcomvirtalsept2020.



NCEES 2020-21 Webinar Schedule

Our 2020-2021 webinars with registration links (click on titles), descriptions, dates and times are posted on the NCEES Google site at <https://sites.google.com/dpi.nc.gov/ncees-information-and-resource/webinars-2020-21>. Webinars are scheduled for Tuesdays from 4-5 p.m. unless otherwise designated.

This year our webinars are in the Cisco Webex platform. All will be recorded and posted to DPI's YouTube [NCEES Playlist](#) and also on [NCEES Google site](#) which will include the presentation links for later viewing.

Please mark your August calendars for these webinars: *(titles are registration links with descriptions)*

- View on Demand - [Beginning of Year Orientation](#) (go-to-webinar sign in to view)
- Aug 4 (date passed)
 - Recording - [Admins Start of Year with Plans, Access Rights & What's New](#)
 - Presentation bit.ly/AdminsStartYear2020
- Aug 11 - [BOY Principals \(P/AP Plans\)](#)
- Aug 18 - [NCEES New User Basics](#)
- Aug 25 - [BOY Teacher/Support Staff \(Plans\)](#)

NCEES held informative summer webinars at #NCLearnsTogether:

- [Recording Local Professional Learning Opportunities in NCEES](#)
- [Admins Reflect, Review and Refresh for 2020-21](#)
- [CEUs MY PD My Courses My Transcript](#)

We hope you have enjoyed your summer break. Stay tuned for more Back to School News!

Sincerely,

The Home Base/NCEES Team

Please share this message. If you have questions, please contact your NCEES coordinator or principal. A list of LEA and charter NCEES coordinators (Unified Talent Leads) can be found here: [dpi.nc.gov support and maintenance page](http://dpi.nc.gov/support-and-maintenance-page).



NCEES Home Base Meet Up - New Link

The NCEES Home Base Meet-Up webinar link has been updated. Please use the following link to access the recording: <https://youtu.be/dF62DVkXbrw>.



Back to School Webinars for Schoolnet, Canvas and #GoOpenNC

A series of webinars have been created to assist new educators and refresh returning educators on the "How To's" for Schoolnet, Canvas and #GoOpenNC. These short on demand tutorials are designed to help educators get started with these Home Base instructional products. For more details, click on the following link: bit.ly/homebase2school20.



NCWiseOwl EBSCO Webinars 2020-2021

PSUs, please share with your teachers the following webinars. **Full descriptions can be found in the NCWiseOwl Toolkit.**

<https://ncdpi.instructure.com/courses/1276/pages/professional-learning-ebSCO>

1. Session Title: EBSCO Online Classroom Tools and Integration Tips

[REGISTRATION](#)

Date: Thursday, August 20, 2020 Time: 7 PM – 8 PM EST

2. Session Title: Accessibility and Usability Features within EBSCO Resources

[REGISTRATION](#)

Date: Tuesday, September 15, 2020 Time: 4:30 PM – 5:30 PM EST

3. Session Title: Working with EBSCO eBooks

[REGISTRATION](#)

Date: Wednesday, October 7, 2020 Time: 7 PM – 8 PM EST

4. Session Title: EBSCO Reference Center Exploration

[REGISTRATION](#)

Date: Thursday, November 5, 2020 Time: 4:30 PM – 5:30 PM EST



Job Access with Speech (JAWS)

[Job Access With Speech \(JAWS\)](#) is the most favored screen reader. A screen reader is a software program that enables a blind or visually impaired user to read the text that is displayed on the computer screen with the use of a speech synthesizer or braille display. This application can be used by a student whose vision loss prevents them from seeing screen content or navigating with a mouse.

The application enables personal growth and challenges the student to move beyond obstacles. Because the student must first learn and memorize numerous commands, this might be considered their first challenge, but as we know the young mind tackles the technology world with ease and no fear. The site also has several accessible guides that are read aloud to support the beginning user. Once the student masters these commands, they can enjoy the use of the computer in many ways; and the following are just a few of those ways:

- Read documents, emails, websites and app
- Easily navigate with your mouse
- Scan and read all of your documents, including PDF
- Fill out webforms with ease
- Easy to use with Daisy formatted basic training
- Save time with Skim Reading and Text Analyzer
- Surf the net with web browsing keystrokes

JAWS is a versatile program that can read text and graphic information on a computer in almost any application, providing both speech and Braille output. It includes voices for over 30 different languages. This application is controlled with keyboard commands that allows a kid with blindness to navigate a computer, create and edit documents, and read Web pages.

Note: Common Sense grades this website with an A+ for Education and gives it 5 stars.

IMPORTANT: Please check PSU policies and consider HIPPA, FERPA, and COPPA laws with regards to student privacy BEFORE implementing any **free resources**.



NCDPI Technology Support Center

NCDPI's Technology Support Center continues to meet your support needs for:

- Schoolnet
- NCEES/Unified Talent
- IAM/SSO (NCEdCloud)
- Staff & Student UID (eScholar)



Support availability:

Web (**NEW**)

URL: https://ncgov.servicenowservices.com/sp_dpi - 24/7

Phone: **919-716-1840**, Monday - Friday, 7 a.m. to 4 p.m. (excluding state holidays)

Technical support for SIS needs is handled directly by PowerSchool support using chat, phone, or opening a case ticket.

Important!

In order to make ServiceNow more secure, DIT has updated ServiceNow. This update includes a new Web Portal URL. Please be sure to update your bookmarks. When opening a ticket with the DPI Support Center please use the following new URL: https://ncgov.servicenowservices.com/sp_dpi

Reminder! Phone Number for NCDPI Technology Support Center has Changed to 919-716-1840

Last year, NCDPI's Technology Support Center changed its phone number to **919-716-1840**. Calls to the old number have been forwarded, but the phone company's forwarding service **will be ending soon**. To ensure we continue to meet your support needs without issue, please make sure you are calling us at our new support center number.

Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

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