

July 24, 2020



# Digital Teaching and Learning

DISTRICT SUPPORT



---

## NC SIS Weekly Email Bulletin

### In this issue:

1. Home Base Meet-Ups - July 27-31
2. Initial Enrollment and Attendance Process Remote Instruction
3. Reminder: CRDC Collection Period Amended
4. Newly Designated PowerSchool Technical Contacts Training
5. Back to School Webinars
6. Friday RoundUp Featuring "Enchanted Learning"
7. NCDPI Technology Support Center - Update for 7/25/2020



## Home Base Meet-Ups - July 27-31

Get ready for the first round of 2020-21 Home Base Meet-Ups scheduled for Monday, July 27 through Friday, July 31. Don't miss this great opportunity to collaborate and network with your peers. Due to COVID-19 and this unprecedented time, we have shifted the Home Base Meet-Ups to a virtual format.

For complete details, please link to the [July 2020 HBMU Invitation](#). **Click on the individual link of the meetings you plan to attend on the date and time of the meeting.**

---

## Initial Enrollment and Attendance Process Remote Instruction

NCDPI is finalizing a document to explain the process for the initial enrollment and attendance process for remote instruction.

We understand the sense of urgency around this matter, this document will be distributed early next week.



## Reminder: CRDC Collection Period Amended

The CRDC 2019-20 Collection will not take place this year as scheduled. Data will be collected for the 2020-21 school year and the process will resume in the 2021-22 school year. The public comment period for the 2020-21 collection will close on 8/06/2020. Please see the [Federal Register](#) for proposed changes and feel free to provide comments.

For questions, contact Terra Dominguez, [terra.dominguez@dpi.nc.gov](mailto:terra.dominguez@dpi.nc.gov).

---



## Newly Designated PowerSchool Technical Contacts Training - Updated Link

The Home Base team is planning a PowerSchool IPT Certification and Training session for PowerSchool coordinators who were designated as PowerSchool technical contacts (TCs) for their PSUs on or after 12/31/2019. Please complete this [Google Form](#) to request certification testing and/or training.

---



**BACK TO  
SCHOOL  
ON-DEMAND  
WEBINARS**

[bit.ly/homebaseb2school20](https://bit.ly/homebaseb2school20)

## Back to School Webinars

A series of webinars have been created to assist new educators and refresh returning educators on the "How To's" for Schoolnet, Canvas and #GoOpenNC. These short on demand tutorials are designed to help educators get started with these Home Base instructional products. For more details, click on the following link: [bit.ly/homebaseb2school20](http://bit.ly/homebaseb2school20).

---



## Enchanted Learning

[Enchanted Learning](#) has made the site clear and simple for the young mind. Their mission is to produce the best educational materials that focus on creativity and heighten the enjoyment of learning. After reviewing the site, you'll agree that they accomplished the mission and more. Commonsense Media has given them an A+ for educational value and 4 stars for positive messages. Although it may not offer the wow factor of the more popular sites, parents and teachers will agree that it comes through on what is most important and that is the educational content.

Enchanted Learning is self-directed, providing academic development and set objectives for ages six and over. It covers a variety of subject matters for this age group. Take a trip around the world exploring the biomes (environments and organisms) flags and languages of other countries, geology, oceans, rain forests, the weather and geography around us. If you want more for students to discover, there is a section on astronomy, the solar system, planets and the stars.

To aid in student learning and understanding of the subjects, Enchanted Learning has a variety of printable worksheets, a printable calendar with activities for every day of the year and a picture dictionary with links to more fun activities. They also have summer crafts that can be made from ordinary items found in most homes.

---



## NCDPI Technology Support Center

NCDPI's Technology Support Center continues to meet your support needs for:

- Schoolnet
- NCEES/Unified Talent
- IAM/SSO (NCEdCloud)
- Staff & Student UID (eScholar)



**Support availability:** Web: [https://ncgov.service-now.com/sp\\_dpi](https://ncgov.service-now.com/sp_dpi) - 24/7

Phone: **919-716-1840**, Monday - Friday, 7 a.m. to 4 p.m. (excluding state holidays)

Technical support for SIS needs is handled directly by PowerSchool support using Chat, Call, or opening a Case ticket.

### Important!

In order to make ServiceNow more secure, DIT will be updating ServiceNow on Saturday, July 25<sup>th</sup> between the hours of 1 p.m. and 6 p.m. During this time the ServiceNow system will be unavailable. This update will include a change to the Web Portal URL. For 30 days after this update the old URL will automatically forward to the new URL. After the 25<sup>th</sup>, please be sure to update your bookmarks. We will post the new URL in a future newsletter once we have received it from DIT.

### Reminder! Phone Number for NCDPI Technology Support Center has Changed to 919-716-1840

Last year, NCDPI's Technology Support Center changed its phone number to **919-716-1840**. Calls to the old number have been forwarded, but the phone company's forwarding service **will be ending soon**. To ensure we continue to meet your support needs without issue, please make sure you are calling us at our new support center number.

---

Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

NC SIS  
NC Department of Public Instruction  
Education Building, 7th Floor North  
301 North Wilmington Street  
Raleigh, NC 27601  
Email: [ncsis@dpi.nc.gov](mailto:ncsis@dpi.nc.gov)