



May 22, 2020

Digital Teaching and Learning

DISTRICT SUPPORT



NC SIS Weekly Email Bulletin

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Opt-in To HOME BASE™

2020-2021 SCHOOL YEAR



The Home Base Opt-in Process is Open!

The North Carolina Digital Teaching and Learning's Home Base Team is pleased to announce that the full suite of Home Base is available with many new and updated features to all districts and charter schools for the 2020-2021 school year. PSUs, please inform your finance officers and charter school directors.

Detailed information can be viewed by visiting our [NCDPI Home Base Opt-in page](#) and the [Home Base Pricing Memo from Dr. Beverly Emory](#). Questions concerning this process may be addressed to Yolanda Wilson, yolanda.wilson@dpi.nc.gov.

2020-2021 Home Base Meet-Up Planning Survey

The Home Base Team would like your feedback on the dates and format for the 2020-2021 Home Base Meet-Ups. Please take a few minutes to complete this [brief survey](#) so that we may plan according to your needs and guidelines pertaining to COVID-19.



PowerSchool Duplicate Students

Before enrolling a student into your PSU, be sure to reference the [Enrolling a New Student QRD](#). NCDPI recommends this document be regularly reviewed by all parties responsible for student enrollments within the PSU to scan for updates and to ensure important steps are not missed during the enrollment process.

The most important step to prevent duplicate students is to first search UID for the student you are attempting to enroll and verify the student's information. Once you have found the student in the UID system, enter the student's information exactly as it is presented in the UID system. Once the student has been enrolled in your instance, you can then make any necessary demographic changes within your PowerSchool instance which will then update the UID system with the correct information.

Duplicate Student Process

1. Submit a ticket to PowerSchool support and include the following information:
 1. The UID number of student in your PSU
 2. Duplicate student UID number and what PSU the duplicate is in

3. Brief description of the issue or how duplicate was created

Internal Duplicate – both/all records are in the same PowerSchool instance

1. Submit a ticket to PowerSchool Support.
2. PS Support will review the case and make recommendations for which student number/record to keep.
3. Support will provide documentation for merging records.

Note: PowerSchool and NCDPI cannot automatically merge/consolidate student records at this time; this must be done manually via the process provided by PowerSchool Support.

External Duplicate – all records are not in the same PSU instance

1. Submit a ticket to PowerSchool Support.
2. PS Support will review the case and make recommendations based on information in PowerSchool instances and UID.
3. PowerSchool Support will work with PSUs to retrieve as much historical data as possible.
4. PowerSchool Support will provide PSUs with documentation to clean up records if necessary.

Pre-registering Students

As PSUs prepare for the 2020-2021 school year and are actively pre-registering students, please be reminded that PSUs should **NOT** pre-register any students who are currently active in any other PowerSchool instance. This includes current PK students who are moving into Kindergarten next year. Pre-registering active students negatively impacts multiple processes including IAM logins, ECATS records, and Schoolnet rosters.



Remote Learning Days' Calendar Types

The **Remote Learning Days' Calendar Types** were not pushed down into the NC PowerSchool instances on Thursday, May 21 due to unforeseen issues. Please do not enter the new calendar types at this time. Users will be notified once the calendar types have been downloaded into their PowerSchool instances.



ANCHOR: NC History On-line

Intro – NC Department of Natural and Cultural Resources has created an online textbook that is designed for grade 8 and up. The home page gives an insight into NC Digital History with a table of contents covering pre-history prior to year 1600 to Post War 1945-1975. As stated on the website, it provides a collection of primary sources, readings and multimedia that can be rearranged to meet the needs of the classroom.

Grade Level: Middle School

Access – <https://www.ncpedia.org/anchor/anchor>

Supporting Information – NCpedia has a plethora of topics about North Carolina such as: State Symbols, Geography and Places and Quick Facts. There is also a featured content that gives the history of NC in Spanish. There is an Educator Resources section that can be accessed by clicking on the Educators tab at the top of the NCpedia page. This section has teaching and research guides, fun stuff that has coloring pages, educational activity sheets and quizzes. For additional support you can chat with an on-line librarian that is available until 5:00 p.m.

NOTE: Please check PSU policies and consider HIPPA, FERPA, and COPPA laws with regards to student privacy BEFORE implementing any **free resources**.



2019-2020 Staff Evaluations HR Director Memo

An updated formal communication from NCDPI Educator Recruitment and Support for completing 2019-20 Staff Evaluations can be found here: [Evaluation Memo_20200514USE](#). The memo expounds on previous guidance below:

Districts are advised that PDPs should be completed in NCEES for all educators. It is acceptable to make adjustments to PDPs to acknowledge professional learning completed to prepare for online instruction.

Summary Rating Forms should be completed for any educator for whom all required observations took place prior to school closure.

Instructions for addressing cases where all required observations were not conducted prior to school closure has now been provided to HR Directors by NCDPI in the attached memo.

Learning.com



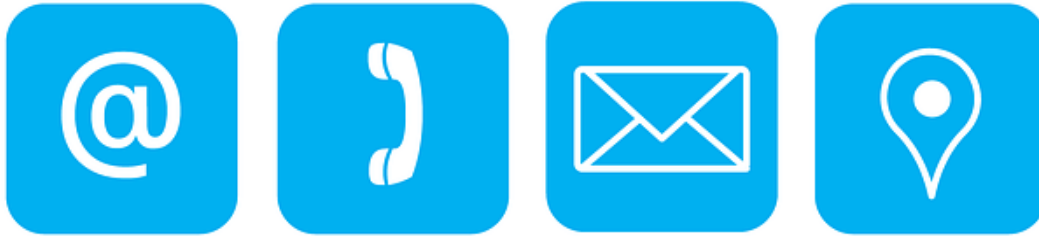
Learning.com Provides Free Access to Digital Skills Online Playlist

On Wednesday, April 29, 2020 Learning.com released a FREE Digital Skills Playlist!

NCDPI is happy to share that Learning.com's online version of their K-8 student-led digital literacy lessons is free for all teachers and students to access and use. The Digital Skills Playlist includes grade-specific lessons of individualized digital videos with an interactive and gamified interface that students complete at their own pace.

This subset of Learning.com's full digital literacy curriculum does not require a unique student log-in or district/school-level rostering. **NC public school unit (PSU) administrators or teachers can complete the form to receive a unique link for their students, allowing them to engage and gain access to critical digital literacy content during this learn-at-home season. If you are a teacher or administrator, you can share it with as many of your teachers, parents, and students as you want.**

We are very excited to make this available to all NC educators! Please click here for more information: <https://info.learning.com/digital-skills-playlist>. If you have any questions, please contact Learning.com's State Program Manager, Tiffany Kinney, tkinney@learning.com.



NCDPI Technology Support Center

NCDPI's Technology Support Center continues to meet your support needs for:

- Schoolnet
- NCEES/Unified Talent
- IAM/SSO (NCEdCloud)
- Staff & Student UID (eScholar)

Support availability: Web: https://ncgov.service-now.com/sp_dpi - 24/7

Phone: **919-716-1840**, Monday - Friday, 7 a.m. to 4 p.m. (excluding state holidays)

Technical support for SIS needs is handled directly by PowerSchool support using Chat, Call, or opening a Case ticket.



Reminder! Phone Number for NCDPI Technology Support Center has Changed to 919-716-1840

Last year, NCDPI's Technology Support Center changed its phone number to **919-716-1840**. Calls to the old number have been forwarded, but the phone company's forwarding service **will be ending soon**. To ensure we continue to meet your support needs without issue, please make sure you are calling us at our new support center number.

FREE Webinars



NCEES Webinars

Mark your calendars for the upcoming NCEES webinars. All webinars will be recorded and posted to the Webinar Series document located on <http://bit.ly/ncees-support>. Click the titles below to register.

Please click the following link to review the full list: [NCEES 2019-2020](#)

[Webinars](#) .

[New Assistant Principal NCEES Series](#)

Note: Participants only register 1 time for all 10 meetings included in the series.

Description: Consistent ongoing support for New assistant principals.

Remaining Dates: Tue, May 26, 2020

Time: 4:00 PM - 5:00 PM EDT

NEW! NCEES CEUs - My PD, My Courses, My Transcript Registration:

Visit bit.ly/nclearnstogetherpd for sessions, times, descriptions and live video conference links.

Description: Participants will learn in this hands-on training NCEES webinar how earned credits (CEUs) can show on the staff's "My Transcript", how to locate and take NCDPI and Locally created Professional Learning Opportunities in NCEES, how to manage "My Courses", and how to enter Credit Requests.

Participants will need a device to access the NCEES Training Site or their own NCEES instance. Training logins will be provided the day of the webinar. There will be activities to complete as we navigate NCEES, and times built in for discussions.

Target Audience: Teachers, Support Staff, Administrators

Date: During #NCLearnsTogether 3.0 Wednesday, May 27th

Time: Offered Twice 10 AM-12 AM and 1 PM-3 PM

NEW! NCEES Admins Review, Reflect, Refresh for 2020-21 Registration:

Visit bit.ly/nclearnstogetherpd for sessions, times, descriptions and live video conference links.

Description: Administrators end the 2019-2020 school year smartly with the NCEES staff reports in hand that you'll need to reflect on as you refresh and prepare for the School Year 2020-21. This webinar includes guidance on how and when NCEES source systems provision staff access rights and accounts in NCEES. Participants will need a device to access the NCEES Training Site or their own NCEES

instance. Training logins will be provided the day of the webinar. There will be activities to complete as we navigate NCEES, and times built in for discussions.

Target Audience: PSU Administrators, NCEES users with Site (Principal) or District Administrator assigned access rights

Date: During #NCLearnsTogether 3.0 Virtual Conference - Thursday, May 28th

Time: Offered Twice 8 AM-10 AM and 1 PM-3 PM

Did you miss it?

- **Expanding the Pathway to PD 2020 - Part 2 Thursday**
 - [Presentation](#)
 - [YouTube Expanding the Pathway to PD 2020 Part 2 link to recording](#)
- **Expanding the Pathway to PD 2020 - Part 1 Thursday**
 - [Presentation](#)
 - [YouTube Expanding the Pathway to PD 2020 Part 1 link to recording](#)

Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

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