



March 13, 2020

# Digital Teaching and Learning

DISTRICT SUPPORT



## NC SIS Weekly Email Bulletin

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### Reminder: PowerSchool 19.11.0.2 Upgrade

**WE ARE ONE WEEK AWAY FROM NCDPI'S STATEWIDE POWERSCHOOL UPGRADE TO PS 19.11.0.2.**

This upgrade is still on target for the March 20-23 maintenance weekend. New features and enhancements are located in [release notes](#) for PowerSchool SIS 19.11.0.0 through 19.11.0.2. Some new features include:

- Enhanced School Switcher – Adds ability to filter schools by name, number, abbreviation, category
- Find Me – Admin can locate a student based on their current location/scheduled class
- Student Focused Standards Scoresheet – Teachers have an overview of a student's progress on assignments with standards for selected reporting period
- Custom Report Name in the Report Queue – Teachers will see their custom report name in the report queue

- Expanded Functionality for the Individual Student Report – Teachers can run Individual Student Report for an entire section

PowerSchool will be taken offline Friday, March 20 at 5 p.m. and will resume operations no later than Monday, March 23 at 6 a.m. More information pertaining to this upgrade will be provided as we move closer to the implementation date.

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## Missing Course Codes

It has come to our attention that several PSUs are missing the new 2020-2021 course codes that NCDPI pushed out via the Enterprise Controller. NCDPI has verified that all courses were created successfully but there is a sync issue requiring a script by PowerSchool to resolve the missing codes.

PSUs who are missing any of the recently published course codes should open a PowerSchool case immediately.



## Perkins V Generic Course Code Discussion - 03/05/2020

On Thursday, March 5, NC DPI staff from the CTE and the Digital Teaching and Learning Divisions came together and presented guidance around new CTE Generic Course Codes for the 2020 - 2021 school year. The webinar covers the differences between Career and College Promise (CCP), work-based learning courses and how those courses are broken down by career cluster. You can view the recording of the webinar [here](#).

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## 2020-2021 School Start and End Dates

### School Start and End Dates for 2020-21 will be pulled on April 1, 2020.

G.S. 115C-84.2(a2) specifies that a report on the start and end dates of the instructional calendar for students for the next academic year be provided to the Superintendent of Public Instruction and the State Board of Education by April 1 of each year. To make this deadline, the start and end dates of the instructional calendar for students for each school must be in PowerSchool **BEFORE April 1**.



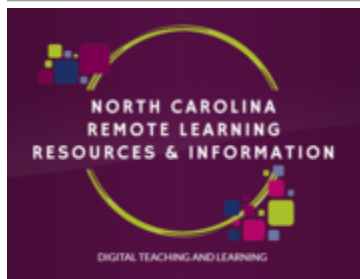
For questions, contact LaShon Creech at [studentaccounting@dpi.nc.gov](mailto:studentaccounting@dpi.nc.gov).

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## 2020 CCES Conference Cancelled

On March 10, 2020, Governor Cooper declared a [state of emergency](#) for North Carolina. At that time, the canceling of mass events was not mandated by the governor. However, the North Carolina Department of Public Instruction and the [Connecting Communities of Educator Stakeholders Conference](#) committee feels that it is in the best interest of the participants, presenters, and their families for the event to be cancelled. There will be further information shared with participants and exhibitors about their registration payments and methods of reimbursement. For inquiries, please contact us at [cces@dpi.nc.gov](mailto:cces@dpi.nc.gov).



## NC Remote Learning Resources and Information

Were you able to attend the North Carolina Remote Learning Resources and Information webinar held today at 11:30 a.m.? The Digital Teaching and Learning Division would like to thank all participants and attendees who did; however, if you were unable to attend or would like a refresher of all resources shared, the [recording](#) is now live on the [NEW North Carolina Remote Learning Resources & Information Website!](#) This site is filled with all types of resources spanning from instructional and leadership resources to learning management systems, mobile devices, and much, much more! Check it out!



Learning.com

Greetings Learners!

It is with excitement that we announce upcoming Learning.com virtual professional learning opportunities. The webinar topics offered are based on feedback received from the Learning.com Needs Assessment Survey. Please visit <http://bit.ly/lcomspringpd2020> for the event invitation and registration links.

Participants may qualify for .1 CEU (equals to 1 hour of credit) for participating in the LIVE session of each webinar. We encourage you to share this invitation with your educators!

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## NCWiseOwl Webinars

Four NCWiseOwl Gale Webinars are available. All webinars offer CEUs from GALE including full viewing of recorded webinars and alignment to the NC Digital Learning Competencies. Detailed descriptions for each webinar are located in the [NCWO Toolkit on the Professional Learning Page](#). Gale also houses [recorded webinars and registration](#) as a service for NC.



**AUDIENCE:** Teachers, Instructional Coaches, School Library Media, Instructional Technology, Other Certified Support Staff

- 14-Apr-2020 3:30-4:15 PM - [REGISTER](#) for CTE and your Gale Resources from NCWiseOwl



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## NCEES Webinars

Mark your calendars for the upcoming NCEES webinars. All webinars will be recorded and posted to the Webinar Series document located on <http://bit.ly/ncees-support>. Click the titles below to register.

Please click the following link to review the full list: [NCEES 2019-2020 Webinars](#) .

## UPCOMING WEBINARS:

### 1. [New Assistant Principal NCEES Series 6](#)

**Note:** Participants only register 1 time for all 10 meetings included in the series.

**Description:** New assistant principals need consistent ongoing support. This New Assistant Principal NCEES Series will offer 10 meetings over the 2019-20 school year. Each meeting will address *timely topics* to support NCEES, ensuring fair and reliable practices for assistant principals to support teacher growth. This series will also focus on the growth and development of the AP using the NC School Executive Standards within the AP evaluation process.

An agenda outline for all 10 meetings has been developed. In addition, participants will have a [link to submit questions and ideas](#) for topics/ standards to be covered throughout the series. This participant driven agenda will provide relative professional development that is immediately applicable for leader success. A deeper study of the standards will be guided by the feedback survey. Also note: The agenda may change throughout the series depending on professional development needs of the participants.

[Link to agenda outline for all 10 meetings](#)

**Target Audience:** NEW Assistant Principals  
**Remaining Dates:** March 31, April 28, May 26, June 16  
**Time:** 4-5 p.m.

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## Need Technical Assistance?

**Note:** Please be aware that the support center is and will continue to be open for business every Monday through Friday, 7 a.m. - 4 p.m. (except state holidays) regardless of inclement weather or other events requiring

telework.

### There are 3 ways to request PowerSchool support:

1. CHAT: Chat support will be available for you through the PowerSchool Community at: [Launch Chat Support](#)
2. CASE: Submit a case via the PS PORTAL: <https://help.powerschool.com/>
3. CALL: **1-855-339-4790 (This is a dedicated NC Support line.)**

\*Please ensure you are dialing the dedicated NC line when contacting support via phone.

\*\* If you are reporting an outage or performance issue (P0 or P1), please CALL or use CHAT. This ensures immediate attention by PowerSchool support.

\*\*\*For all other Home Base support needs (*Schoolnet, NCEES/Unified Talent, IAM/SSO (NCEdCloud), Staff & Student UID (eScholar)*) contact the Home Base Support Center via web: [https://ncgov.service-now.com/sp\\_dpi](https://ncgov.service-now.com/sp_dpi) (24/7), or phone (919) 716-1840 (Monday - Friday, 7 a.m. to 4 p.m.).

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Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

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