



February 28, 2020

# Digital Teaching and Learning

DISTRICT SUPPORT



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## NC SIS Weekly Email Bulletin

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## Thank You, Home Base Meet-Up Participants!

Thanks to all our February 24-27 Home Base Meet-Up attendees! Your participation in the sharing of ideas among your peers is always appreciated. For those who were unable to attend or would like a refresher, please visit the recordings by clicking on the links below:

- PowerSchool (Includes Opening Session  
Content): <https://www.youtube.com/watch?v=wzIORBqucBA>
- Schoolnet (Includes Opening Session  
Content): <https://www.youtube.com/watch?v=mosN4zw0by0>
- Canvas: <https://www.youtube.com/watch?v=g24yVUm7-BY>
- NCEES: <https://www.youtube.com/watch?v=6cWgZafmVCM>



As you reflect on your experience, please provide your feedback by completing this survey: [HBMU Feedback](#). Presentations and more resources are available online at <http://bit.ly/HBMUSHARED>. Please save or bookmark this folder for future reference as we will continue to add information after each set of meetings.

The next round of Home Base Meet-Ups will take place April 27-30, 2020. Registration will be available two weeks before the event to give everyone the opportunity to:

1. provide input on the topics of discussion at the next Meet-Up
2. present on best practices or lessons learned in your public school unit when using a Home Base product

We hope you continue to take advantage of these opportunities to partner with us. Dates and locations for the remaining sessions are below:

SW/W	PT/NW	SE/Sandhills	NE/N Central
4/27/20- Southwest	4/28/20- Piedmont Triad	4/29/20 - Southeast	4/30/20 - Northeast
Union County Schools	Guilford County Schools Laughlin PD Center	WCPS Professional Development & Family Engagement Center	Beaufort County Educational Tech Ctr
721 Brewer Drive Monroe, NC 28812	7911 Summerfield Rd, Summerfield, NC 27358	415 S. Virginia St Goldsboro, NC 27530	820 Bridge St, Washington, NC 27889

Sincerely,  
The NCDPI DTL/Home Base Team

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## PowerSchool 19.11.0.2 Upgrade

NCDPI's statewide PowerSchool upgrade to version 19.11.0.2 is planned for the March 20-23 maintenance weekend. The upgrade will include several new features and enhancements, as well as resolve several issues users are currently experiencing. Beta testing for this release is in progress. Details of what this upgrade entails may be viewed in the [release notes](#) for PowerSchool SIS 19.11.0.0 through 19.11.0.2. Some new features include:

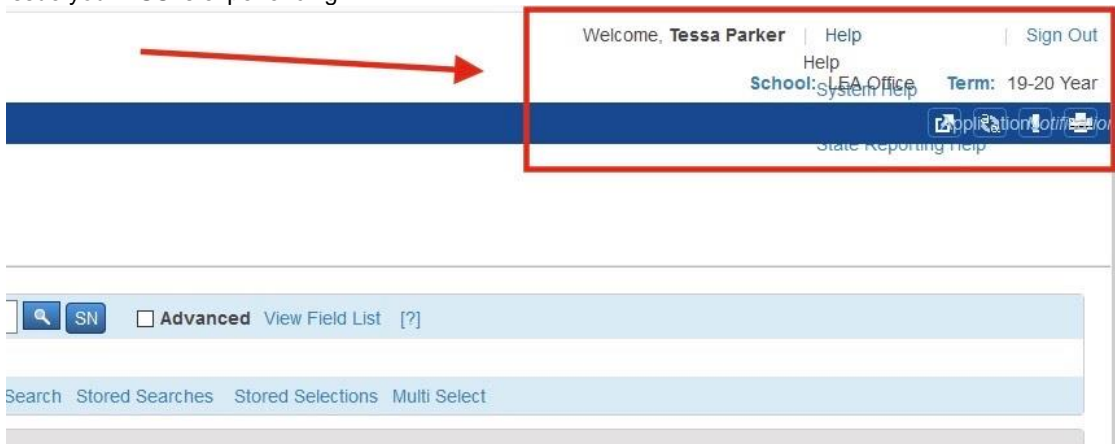
- Enhanced School Switcher – Adds ability to filter schools by name, number, abbreviation, category
- Find Me – Admin can locate a student based on their current location/scheduled class
- Student Focused Standards Scoresheet – Teachers have an overview of a student's progress on assignments with standards for selected reporting period
- Custom Report Name in the Report Queue – Teachers will see their custom report name in the report queue
- Expanded Functionality for the Individual Student Report – Teachers can run Individual Student Report for an entire section

PowerSchool will be taken offline Friday, March 20 at 5 p.m. and will resume operations no later than Monday, March 23 at 6 a.m. More information pertaining to this upgrade will be provided as we move closer to the implementation date.

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## Display Issues in PowerSchool

PSUs experiencing display issues in PowerSchool similar to the screenshot below should open a [ServiceNow ticket](#) with DPI as a "General Incident" under the "Something is Broke" option. In the summary, include your PSU number and the phrase "PS Customization Issue." If possible, please include a screenshot of the display issue your PSU is experiencing.



Display issues like the one shown are usually a result of outdated customizations that may have been uploaded over the years. These are often customizations related to manually uploaded custom files or outdated plugins. Common characteristics include buttons or links that appear on top of one another, missing

backgrounds on buttons or drop-down menus, or a user interface that is not consistent with the current version of PowerSchool. PSUs experiencing these display issues may have trouble accessing certain mission-critical functionality within PowerSchool due to the inability to click overlapping user interface elements.

To submit a ticket to NCDPI login to the portal here: [https://ncgov.service-now.com/sp\\_dpi](https://ncgov.service-now.com/sp_dpi).

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## OCR/CRDC - Office of Civil Rights Coordinator Contacts in EDDIE - Due Friday, March 6, 2020



Dear Coordinators,

Please inform other staff as appropriate.

The Office of Civil Rights Data Collection (CRDC) will begin sometime during the 2020-2021 school year. Data for the collection is from the previous year (School Year 2019-2020). *Note:* PSUs that were not open in the school year 2019-2020 are not required to participate in this collection.

The first step in preparing for the collection is ensuring the NC DPI has the most recent staff contact information. PSUs must verify or update the EDDIE system with two Staff who have been identified as the 'Office of Civil Rights Coordinator'. Delete any records in EDDIE for OCR contacts that are no longer with your PSU. These staff are the technical contacts for the CRDC and will be responsible for running the PowerSchool CRDC Preview Report, verifying data, correcting and adding data to the Federal CRDC tool, and certifying in the Federal CRDC tool when the collection is complete.

PSUs are also strongly advised to verify or update the Student Information Coordinator contact as well. Updates must be completed by the end of business, **Friday, March 6, 2020**. If you do not know who your EDDIE administrator is, please visit the Subscribed User List located at <https://www.dpi.nc.gov/districts-schools/district-operations/financial-and-business-services/demographics-and-finances/eddie#help-using-eddie>.

To date, the Federal government has not published an official start date. The NC DPI will notify the State once an announcement has been made.

Please contact Terra Dominguez at [terra.dominguez@dpi.nc.gov](mailto:terra.dominguez@dpi.nc.gov) with any questions you may have.



Learning that works  
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## Perkins V Generic Course Code Discussion (03/05/20 @ 2pm)

Please join the North Carolina Department of Public Instruction in a discussion webinar to gain a clear understanding of the operational changes to generic Career and Technical Education (CTE) course codes in the era of Perkins V. Generic course code updates which include work-based Learning (WBL), workforce continuing education (WCE), and local course options (LCO). Local PowerSchool data managers, local school counselors, local career and technical education directors, career development coordinators, and curriculum and instructional management coordinators are encouraged to join the conversation.

Please register for the generic course code discussion on March 5, 2020 from 2:00-3:00 PM EDT at: <https://attendee.gotowebinar.com/register/1746520749812013325>. After registering, you will receive a confirmation email containing information about joining the webinar.

Questions? Please enter your questions in the [Question Collection Form](#).

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## 2020-2021 School Start and End Dates

**School Start and End Dates for 2020-21 will be pulled on April 1, 2020.**

G.S. 115C-84.2(a2) specifies that a report on the start and end dates of the instructional calendar for students for the next academic year be provided to the Superintendent of Public Instruction and the State Board of Education by April 1 of each year. To make this deadline, the start and end dates of the instructional calendar for students for each school must be in PowerSchool before April 1.



For questions, contact LaShon Creech at [studentaccounting@dpi.nc.gov](mailto:studentaccounting@dpi.nc.gov).

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## Start Time and End Time Reporting

Corrections to the Start-Time and End-Time Report **must be completed and submitted by March 1, 2020**. PSUs may refer to the QRD, School Start-Times and End-Times ([https://files.nc.gov/dpi/documents/school\\_info/PS\\_QRD\\_SET.pdf](https://files.nc.gov/dpi/documents/school_info/PS_QRD_SET.pdf)), for assistance.



## Extending CCES Early Bird Registration and Session Details

[www.ncpublicschools.org/cces/](http://www.ncpublicschools.org/cces/)

Early Bird Registration for the 2020 Connecting Communities of Education Stakeholders (CCES) Conference has been extended to **March 13**. Please take advantage of this savings by registering early!

**Credit card payments are accepted.**

	Registration BEFORE February 29, 2020	Registration ON/AFTER February 29, 2020
1 Day only (Monday through Wednesday)	\$150	\$175
2 Days (Monday through Wednesday)	\$200	\$225
3 Days (Monday through Wednesday)	\$250	\$275
Post-Conference (Thursday)	\$75	\$100

All teachers, student services personnel, principals, superintendents, parents, school administrators, community and business representatives are invited. Our registration options provide flexibility for schools and districts. **Check out the session details at <http://bit.ly/2020CCESSessionDetails>.** Visit the Registration Webpage for more information.

**Registration Link:** [bit.ly/CCES2020Registration](http://bit.ly/CCES2020Registration)

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## Annual State Technology Directors' Meeting Registration and New Recognition Program

We are less than one week away from [The Annual Technology Directors' Meeting](#) which will be held on **Wednesday, March 4 from 1:00 PM to 4:00 PM** in Room 402 at the Raleigh Convention Center. The theme this year is *Reimagining Collaboration and Support!*



Through a partnership with NCTIES, NCCoSN, and NCDPI DTL, we will honor one of our very own Technology Directors/CTOs as the **North Carolina Director of Technology/Chief Technology Officer of The Year**. The purpose is to recognize a technology leader (Director or CTO) in a public school unit (PSU) whose impact on technology's role in transforming learning has been significant.

We look forward to seeing you on March 4 to collaborate, network and learn together through discussions and roundtable events. Please register now and share with your colleagues: [bit.ly/NCTIesDirectorsRegistration](http://bit.ly/NCTIesDirectorsRegistration).

(Light snacks will be served.)

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## The Canvas of Things

Free Beginner, Intermediate and Advanced Canvas Training Sessions:

- March 14 in Johnston County
- March 28 in Union County.

Earn .5 CEU recommended for Digital Learning Competency credit.

- [Learn more](#)
- [Register to attend](#)



Greetings Learners!

It is with excitement that we announce upcoming Learning.com virtual professional learning opportunities. The webinar topics offered are based on feedback received from the Learning.com Needs Assessment Survey. Please visit <http://bit.ly/lcomspringpd2020> for the event invitation and registration links.

Participants may qualify for .1 CEU (equals to 1 hour of credit) for participating in the LIVE session of each webinar. We encourage you to share this invitation with your educators!

## NCWiseOwl Webinars

Four NCWiseOwl Gale Webinars are available. All webinars offer CEUs from GALE including full viewing of recorded webinars and alignment to the NC Digital Learning Competencies. Detailed descriptions for each webinar are located in the [NCWO Toolkit](#) on [the Professional Learning Page](#). Gale also houses [recorded webinars and registration](#) as a service for NC.



**AUDIENCE:** Teachers, Instructional Coaches, School Library Media, Instructional Technology, Other Certified Support Staff

- **10-Mar-2020 7-7:45 PM - [REGISTER](#) for NCWiseOwl: Gale Resources and Tools for EL and SPED Students**

- 14-Apr-2020 3:30-4:15 PM - [REGISTER](#) for CTE and your Gale Resources from NCWiseOwl



## NCEES Webinars

Mark your calendars for the upcoming NCEES webinars. All webinars will be recorded and posted to the Webinar Series document located on <http://bit.ly/ncees-support>. Click the titles below to register.

Please click the following link to review the full list: [NCEES 2019-2020 Webinars](#).

### UPCOMING WEBINARS:

#### 1. [New Assistant Principal NCEES Series 6](#)

**Note:** Participants only register 1 time for all 10 meetings included in the series.

**Description:** New assistant principals need consistent ongoing support. This New Assistant Principal NCEES Series will offer 10 meetings over the 2019-20 school year. Each meeting will address *timely topics* to support NCEES, ensuring fair and reliable practices for assistant principals to support teacher growth. This series will also focus on the growth and development of the AP using the NC School Executive Standards within the AP evaluation process.

An agenda outline for all 10 meetings has been developed. In addition, participants will have a [link to submit questions and ideas](#) for topics/ standards to be covered throughout the series. This participant driven agenda will provide relative professional development that is immediately applicable for leader success. A deeper study of the standards will be guided by the feedback survey. Also note: The agenda may change throughout the series depending on professional development needs of the participants.

[Link to agenda outline for all 10 meetings](#)

**Target Audience:** NEW Assistant Principals

**Remaining Dates:** March 31, April 28, May 26, June 16

**Time:** 4-5 p.m.

#### 2. [Providing Quality Feedback and the Summative Evaluation](#)

**Description:** The Summative Evaluation can be difficult and stressful for the evaluator and the teacher. This webinar will provide ways to use the language of the Professional Teaching Standards and the rubric to ensure accurate and reliable feedback as it relates to the Summative Evaluation. Effective feedback strategies and practices will be discussed, including how to structure a framework/protocol for the Summary Evaluation Conference.

**Target Audience:** Observers and Evaluators

**Remaining Dates:** March 3

**Time:** 4-5 p.m.

#### 3. [EOY for Teachers/ Support Staff](#)



**Description:** Participants will gain an understanding of the process for completing the Professional Development Plan End-of-Year Review. Teachers will explore the steps leading to the Summary Evaluation Conference, how to complete the signatures acknowledging the summary evaluation and how to provide a written response and artifacts.

**Target Audience:** Teachers and Support Staff, Evaluators, Observers

**Remaining Dates:** March 10

**Time:** 4-5 p.m.



## Need Technical Assistance?

**There are 3 ways to request PowerSchool support:**

1. CHAT: Chat support will be available for you through the PowerSchool Community at: [Launch Chat Support](#)
2. CASE: Submit a case via the PS PORTAL: <https://help.powerschool.com/>
3. CALL: **1-855-339-4790** (*This is a dedicated NC Support line.*)

\*Please ensure you are dialing the dedicated NC line when contacting support via phone.

\*\* If you are reporting an outage or performance issue (P0 or P1), please CALL or use CHAT. This ensures immediate attention by PowerSchool support.

\*\*\*For all other Home Base support needs (*Schoolnet, NCEES/Unified Talent, IAM/SSO (NCEdCloud), Staff & Student UID (eScholar)*) contact the Home Base Support Center via web: [https://ncgov.service-now.com/sp\\_dpi](https://ncgov.service-now.com/sp_dpi) (24/7), or phone (919) 716-1840 (Monday - Friday, 7 a.m. to 4 p.m.).

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Remember to visit the [NC SIS website](#) for additional information including webinars and training documentation. Follow us on twitter [@NCHomeBase](#).

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