

# ECATS Project Kick-off

April 6, 2017



NC
Department of
Public
Instruction



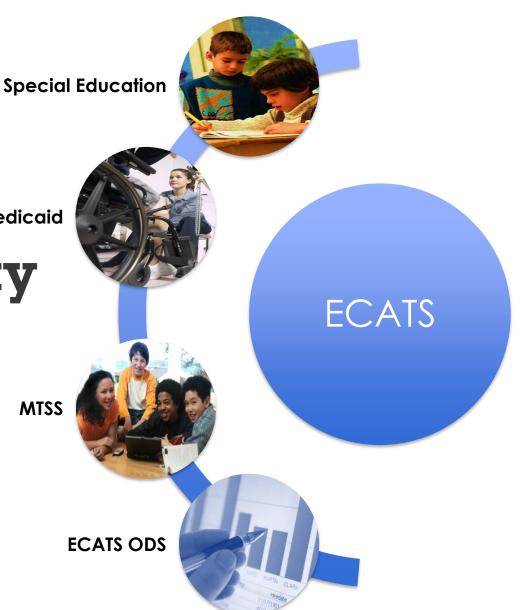
## Agenda

- Introductions
- ECATS RFP History
- ECATS Goals
- Background & Experience
- ECATS Services
- ECATS Rollout Strategy
- Project Management Methodology & Approach

#### BREAK

- Development Methodology
- Development Life Cycle
- Project Integration & Data Flow
- Risk Mitigation & Key Decisions
- Upcoming Next Steps
- Questions

**Exceptional** Children Medicaid Accountability **Tracking** System (ECATS)

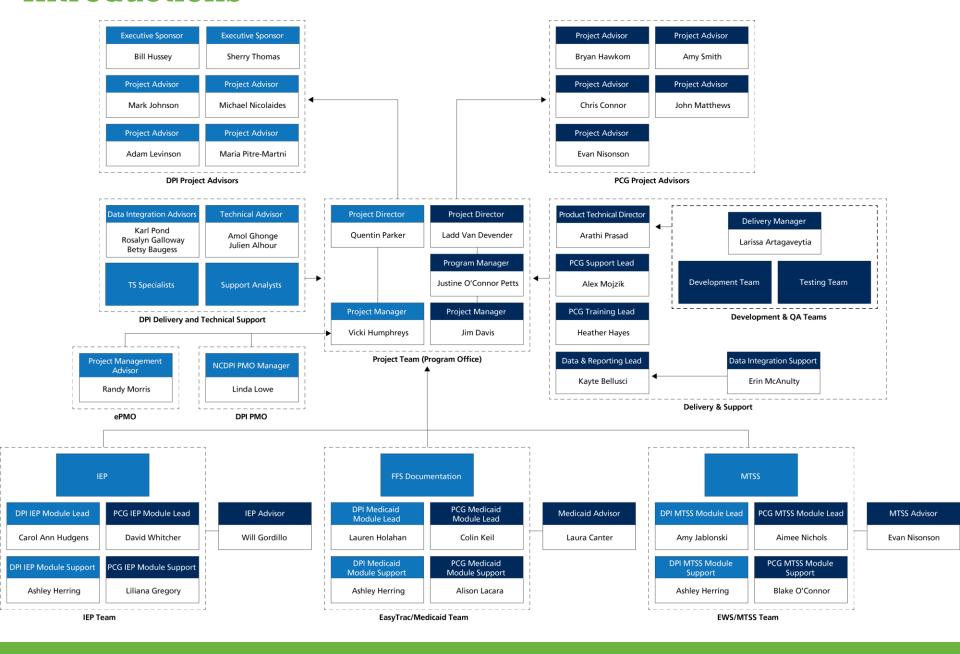


### **ECATS RFP History**

• DPI is partnering with Public Consulting Group (PCG) to provide a statewide platform for Exceptional Children case management, Medicaid documentation, and Multi Tier System of Support for student support and planning, and data analysis and reporting.



#### Introductions



#### **ECATS** Goals

- Improve student success and better prepare students for graduation and beyond
- **Provide** integrated multi-module system which meets requirements and provides a user-friendly experience
- **Deliver** an ECATS system on time and within budget
- Provide establish robust training and support models
- Establish sound communication and project management protocols to ensure transparency and shared focus
- Maintain cross-functional goal setting practices which ensure sound and sustainable technology, security, function, and work streams

## Background & Experience



#### **PCG Facts**

- Founded in 1986
- 62 U.S. & International Offices
- 2,200+ employees
- 27 state agency clients
- 14 statewide education data systems
- 25% of U.S. special education population

#### **North Carolina Facts**

- 5+ years with NCDPI
- 20+ years with NCDHHS
- 60 NC LEAs

## Background & Experience (cont.)



Tennessee



**New Hampshire** 



D.C.



Indiana



Oklahoma

- 2004 Present
- 180,000+ Special Education Students
- 2005 –Present
- 30,000+ Special Education Students
- 2008 Present
- 11,000+ Special Education Students
- 2010 Present
- 175,000+ Special Education Students
- 2015 –Present
  - 100,000+ Special Education Students

PCG recently won the statewide special education engagement with the Virginia Department of Education.

#### **ECATS Services**

## Special Education Data Collection & IEP Process

- Progress Monitoring
- Record Review
- Compliance Review
- Behavior Support
- IEP Due Process
- Special Funding
- Paperless Storage
- New State IEP Forms/Process

#### Multi-Tier System of Support

- Intervention Planning
- Early Warning System
- CEIS Reports

#### Fee-for-Service Documentation

- Supervision Sign Off
- Plan of Care
- Medicaid Billing Fee Discount

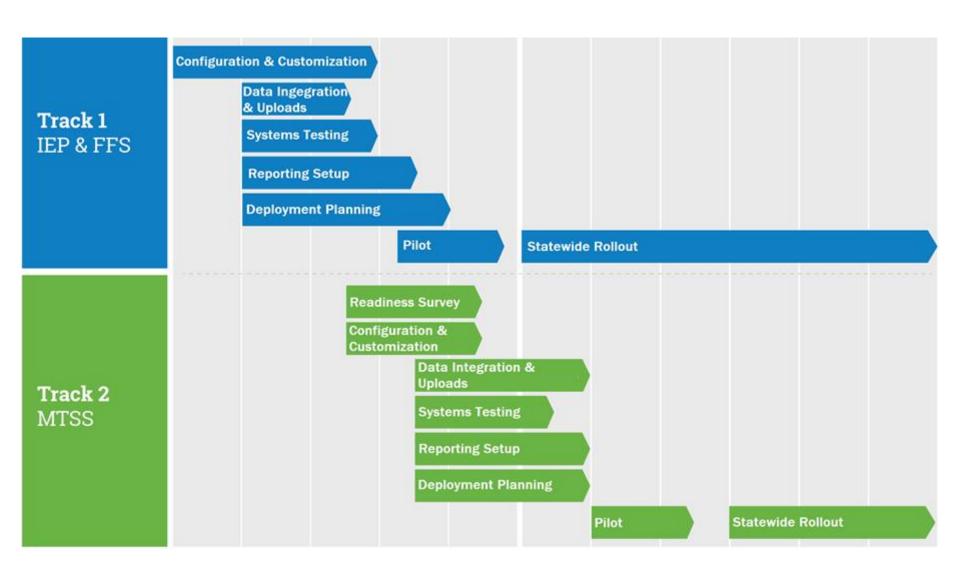
#### Data & Reporting

- 75 Standard Reports
- Advanced Reporting Module
- Operational Data Store
- Historical Data Migration

#### Project Support

- Service Level Agreement
- Full Service Implementation
- Train-the-Trainer, Videos, Webinars
- Tier 2 & 3 Support

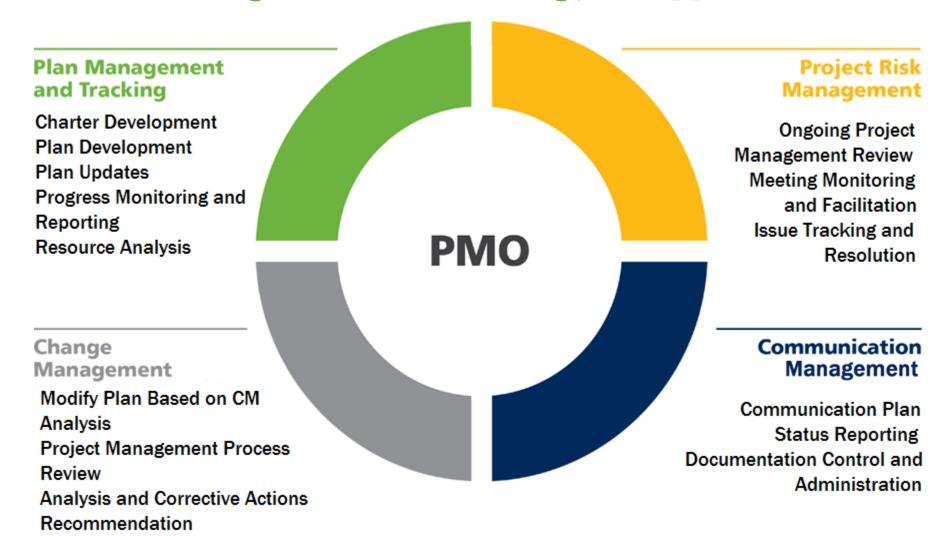
## ECATS Rollout Strategy As Initially Proposed



## Project Management Methodology & Approach



## Project Management Methodology & Approach (cont.)

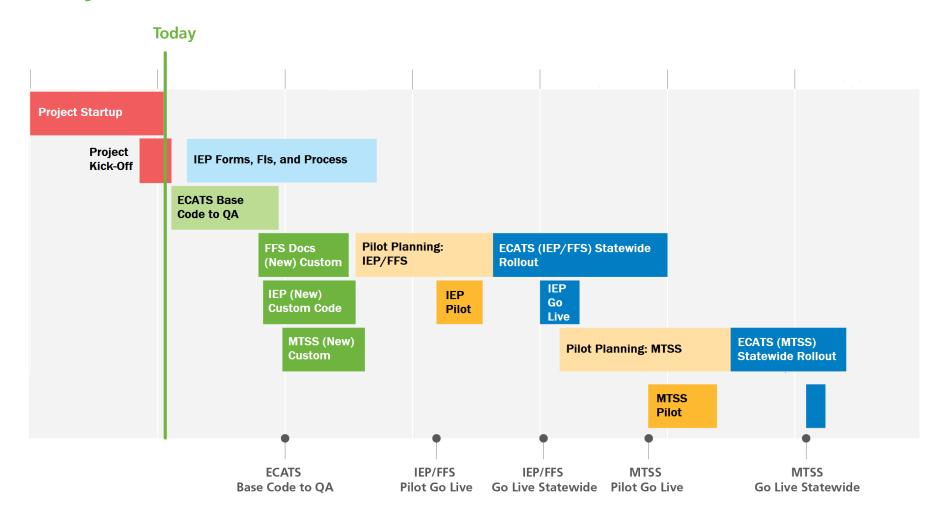


Change Management Reporting

## Project Management Methodology & Approach: Project Meeting Schedule (cont.)

| Time              | Wednesday   | Thursday                         |
|-------------------|---|----------------------------------|
| 9:00am – 10:45am  |   | Weekly Special Education<br>Team |
| 10:45am – 11:00am |   | BREAK                            |
| 11:00am – 12:00pm |   | Weekly MTSS Team                 |
| 12:00pm – 1:00pm  | Weekly Project Team/<br>Monthly Executive Committee | LUNCH                            |
|                   |   | Weekly Technical Team            |
| 1:00pm – 2:00pm   | Weekly Medicaid Team                                | ,                                |
| 2:00pm – 2:15pm   | BREAK   |                                  |
| 2:15pm – 3:15pm   | Weekly Data Team                                    |                                  |

## Project Management Methodology & Approach: Project Plan (cont.)



<sup>\*</sup>Timeline illustrated here is based on initially proposed timeline and not representing final delivery plan.

Break

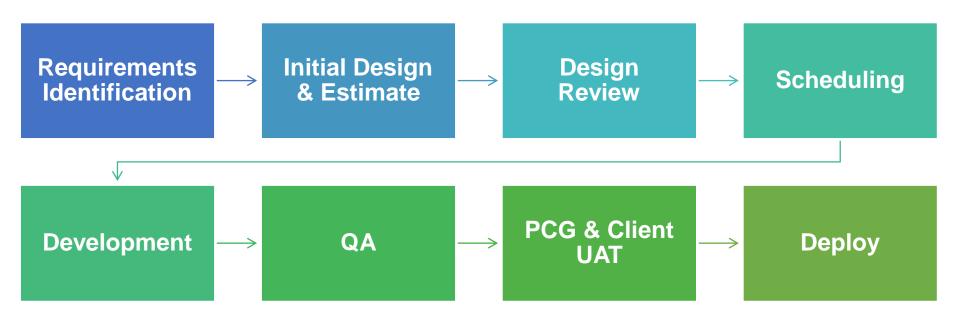




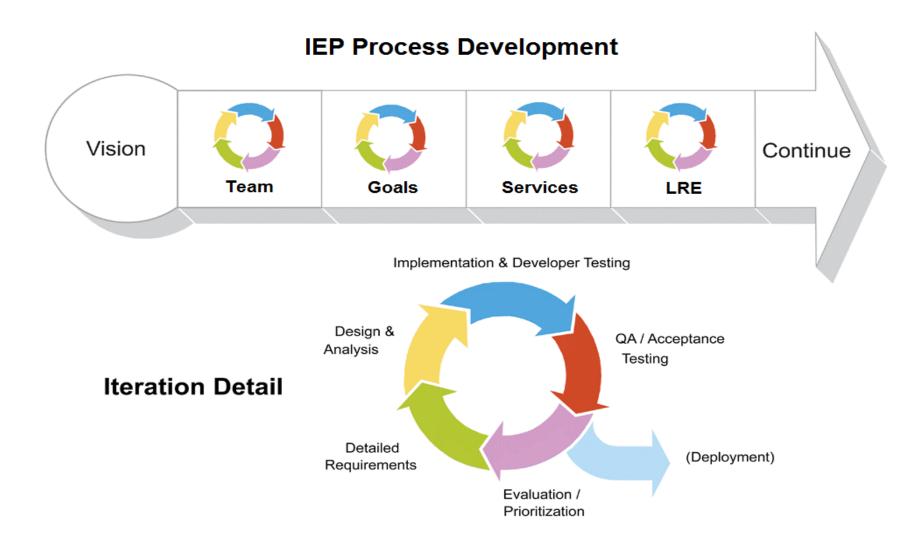
## **Development Methodology**

This project will follow the standardized PCG EDU Solution Development Life Cycle (SDLC) and Project Management Methodology outlined in the PCG PMO Guidebook. This includes two approaches:

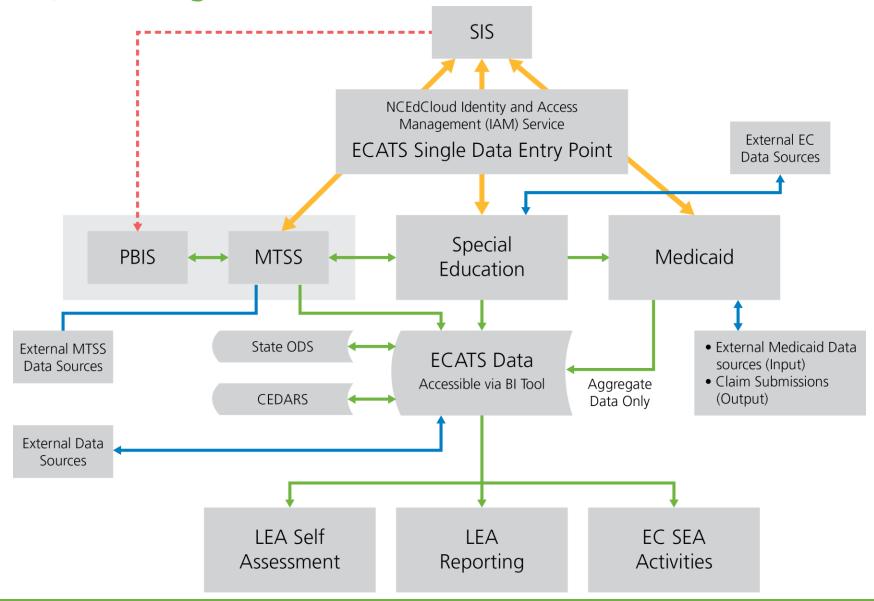
- Waterfall Model Traditional Approach
- Agile Development Rapid Application Development



## Development Life Cycle



## Project Integration & Data Flow



## Risk Mitigation & Key Decisions

- Finalize new IEP state forms and process
- Load historical data in a timely manner
- Meet project plan timelines
- Establish data integration and integrity
- Integrate with large scale systems and enforcing authoritative sources
- Provide MTSS readiness supports for adoption while end users simultaneously learn ECATS technology
- Balance local LEA customization desires with the requirement for a uniform statewide platform
- Provide Tier 1 DPI support that addresses ECATS requirements
- Establish clear, effective statewide communication methods

## **Upcoming Next Steps**

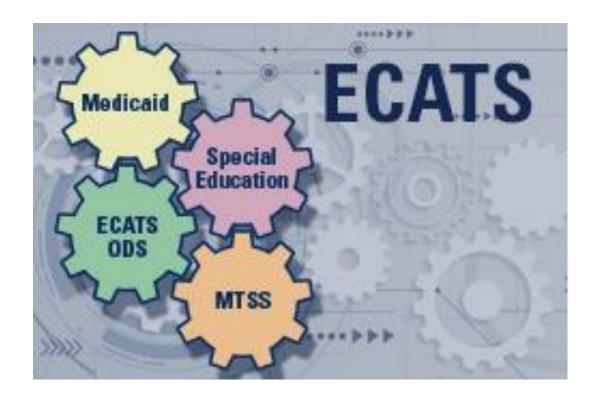
- Immediate: Approve PCG Delivery Project Charter
- April 10: Begin requirements verification, elaboration for base code requirements
- April 14: Approve PCG supporting project documents
- April 14: Finalize and approve IEP Form changes
- April 28: Detailed ECATS delivery project plan
- Upcoming Tasks: Security Review, Architecture Review, and Baseline Plan



Questions & Answers

PCG Education

### **ECATS Communication Source**



Website: <a href="http://www.ncpublicschools.org/ecats/">http://www.ncpublicschools.org/ecats/</a>

# Thank You

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