



Special Education State Complaint End of Year Report

July 01, 2023 to June 30, 2024

The NC Department of Public Instruction manages the state complaint process in accordance with the *Individuals with Disabilities in Education Improvement Act* and accompanying federal regulations, and the *North Carolina Policies Governing Services for Children with Disabilities*.

2023-2024 Special Education State Complaints

- Total Number of signed written complaints received: 224
- Number of Complaints with Reports Issued: 165
- Percentage of Complaints with Reports Issued: 74
 - Number of Reports with Findings of Noncompliance: 123
 - Percentage of Reports with Finding of Noncompliance: 75
 - Number of Reports with Findings of Compliance: 42
 - Percentage of Reports with Findings of Compliance: 25

Timeline Data for State Complaints

- Number of Reports Completed within the Timeline: 159
- Percentage of Reports Completed within the Timeline: 96
- Number of Reports Completed within an Extended Timeline: 0
- Percentage of Reports Completed within an Extended Timeline: 0
 - Percentage of Reports Completed within the Timeline or Extended Timeline: 96
- Number of Reports that were Not Completed within timeline(s): 5
- Percentage of Reports that were Not Completed within Timeline(s): 4

Complaints found Insufficient, Withdrawn, Pending or Not Issued

- Number of Complaints found Insufficient for Investigation: 31
- Percentage of Complaints found Insufficient for Investigation: 14
- Number of Complaints Withdrawn: 24
- Percentage of Complaints Withdrawn: 11
- Complaints Pending Due Process Hearing/Set Aside: 3
- Percentage of Complaints Pending Due Process Hearing/Set Aside: 1
- Number of Complaints not issued yet: 1
- Percentage of Complaints not issued yet: <1