



**NORTH CAROLINA DEPARTMENT OF PUBLIC INSTRUCTION**

Catherine Truitt, *Superintendent of Public Instruction*

www.dpi.nc.gov

**Special Education State Complaints**

End of Year Report

July 1, 2022 - June 30, 2023

The NC Department of Public Instruction manages the state complaint process in accordance with the *Individuals with Disabilities Education Improvement Act* and accompanying federal regulations, and the *North Carolina Policies Governing Services for Children with Disabilities*.

<b>2022-2023 Special Education State Complaints</b>	Number	Percentage	
Signed written complaints received	233	100%	
Complaints with reports issued	172	74%	
• Reports with findings of noncompliance	126	73%	
• Reports with findings of compliance	46	27%	
Reports completed <i>within timeline</i>	161	94%	96%
Reports completed <i>within extended timeline</i>	4	2%	
Reports that were <i>not completed within timeline(s)</i>	7	4%	
Complaints found insufficient for investigation	38	16%	
Complaints withdrawn	22	9%	
Complaints pending due process hearing/set aside	0	0%	
Complaints not issued yet	1	1%	

**OFFICE OF EXCEPTIONAL CHILDREN**

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