



NORTH CAROLINA DEPARTMENT OF PUBLIC INSTRUCTION

Catherine Truitt, *Superintendent of Public Instruction*

www.dpi.nc.gov

Special Education State Complaints

End of Year Report

July 1, 2021 - June 30, 2022

The NC Department of Public Instruction manages the state complaint process in accordance with the *Individuals with Disabilities Education Improvement Act* and accompanying federal regulations, and the *North Carolina Policies Governing Services for Children with Disabilities*.

2021-2022 Special Education State Complaints	Number	Percentage	
Signed written complaints received	161	100%	
Complaints with reports issued	126	78%	
• Reports with findings of noncompliance	92	73%	
• Reports with findings of compliance	34	27%	
Reports completed <i>within timeline</i>	117	94%	96%
Reports completed <i>within extended timeline</i>	4	2%	
Reports that were <i>not completed within timeline(s)</i>	5	4%	
Complaints found insufficient for investigation	19	12%	
Complaints withdrawn	16	9%	
Complaints pending due process hearing/set aside	0	0%	
Complaints not issued yet	0	0%	

OFFICE OF EXCEPTIONAL CHILDREN

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